



*Committed to Excellence*

# **D.A.V. SCHOOL OF BUSINESS MANAGEMENT**

*(Affiliated to Utkal University, Odisha)  
(Managed by DAV CMC, New Delhi)*

## **SUPPORTING DOCUMENTS FOR METRIC NO. 1.4.2: FEEDBACK ANALYSIS AND ACTION TAKEN REPORT 2020-21**

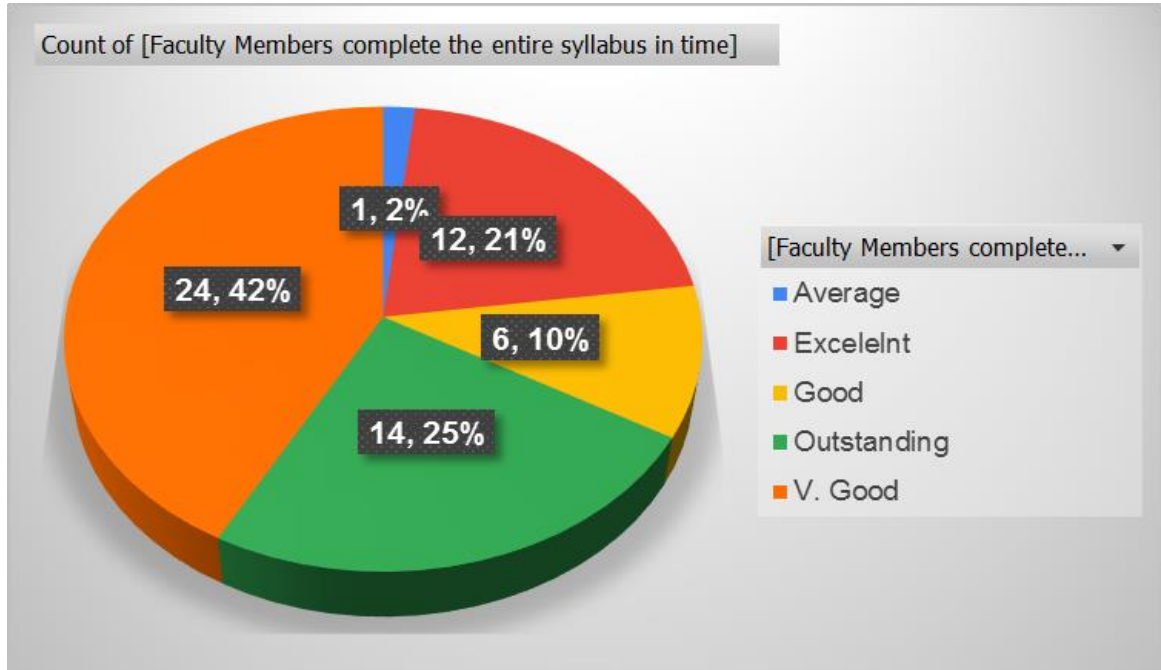
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| Feedback Analysis – Alumni  | <b>35 - 64</b> |
| Feedback Analysis – Employer  | <b>65 - 69</b> |

**PRINCIPAL**

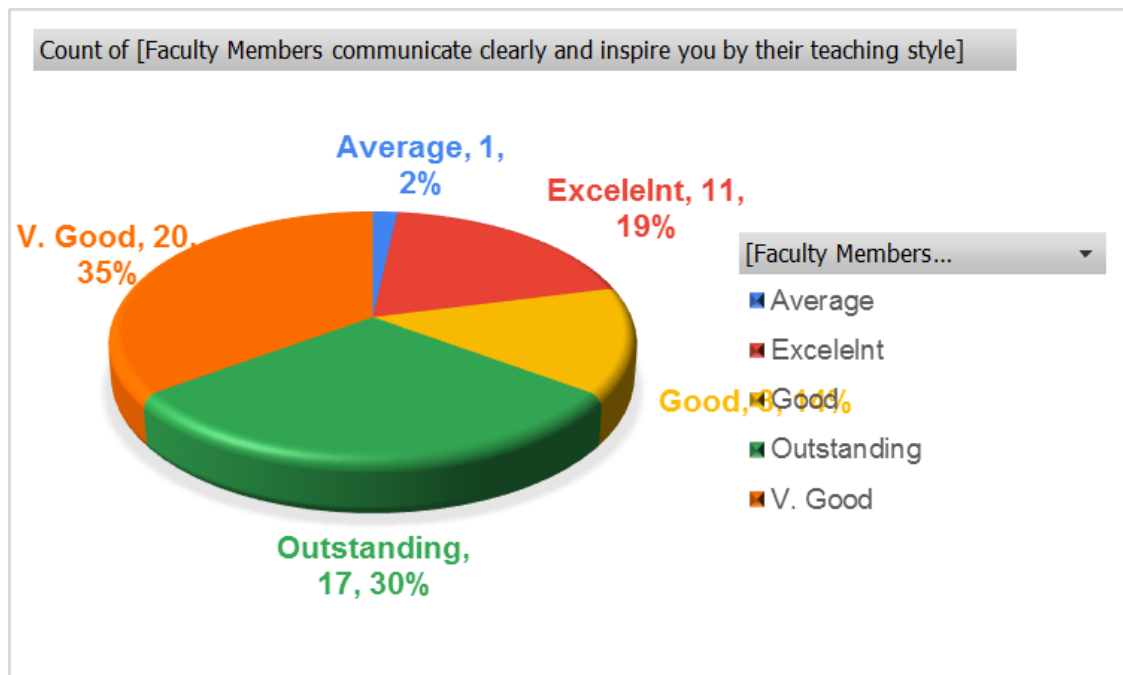
Principal  
D.A.V. School of Business Management  
Unit-VIII, Bhubaneswar-12

## STUDENT FEEDBACK ANALYSIS REPORT: BBA ADMISSION BATCH (2021-24)

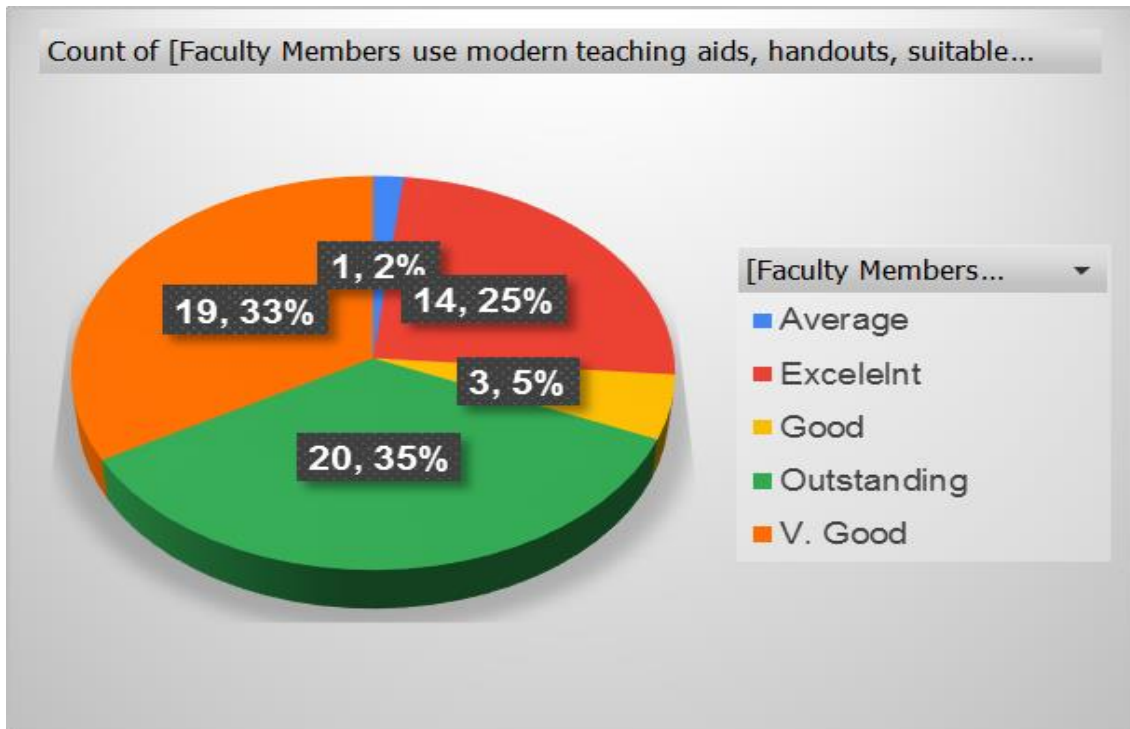
### Question-1



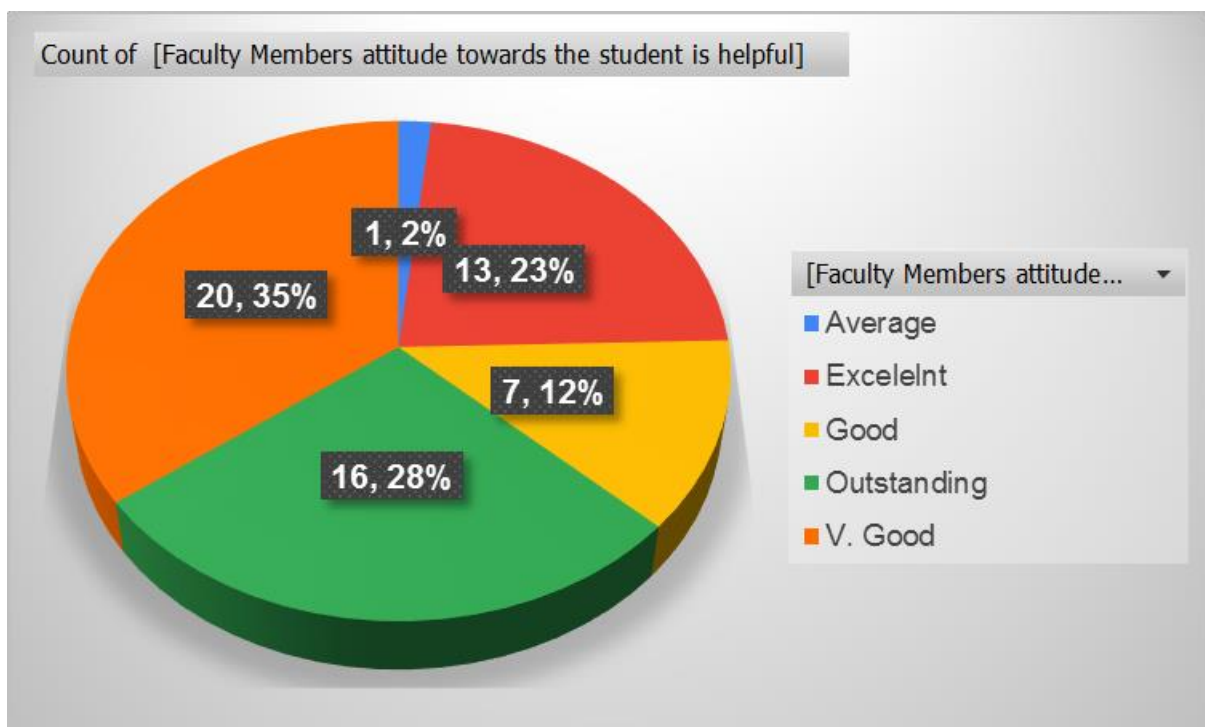
### Question-2



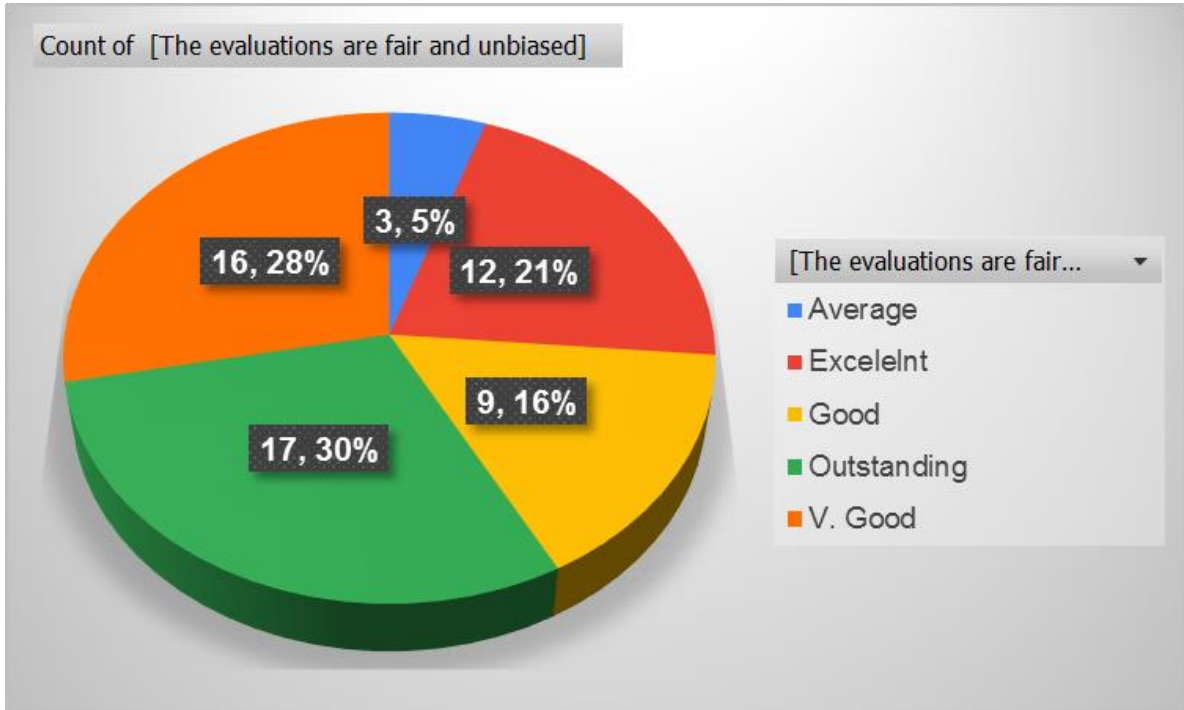
### Question-3



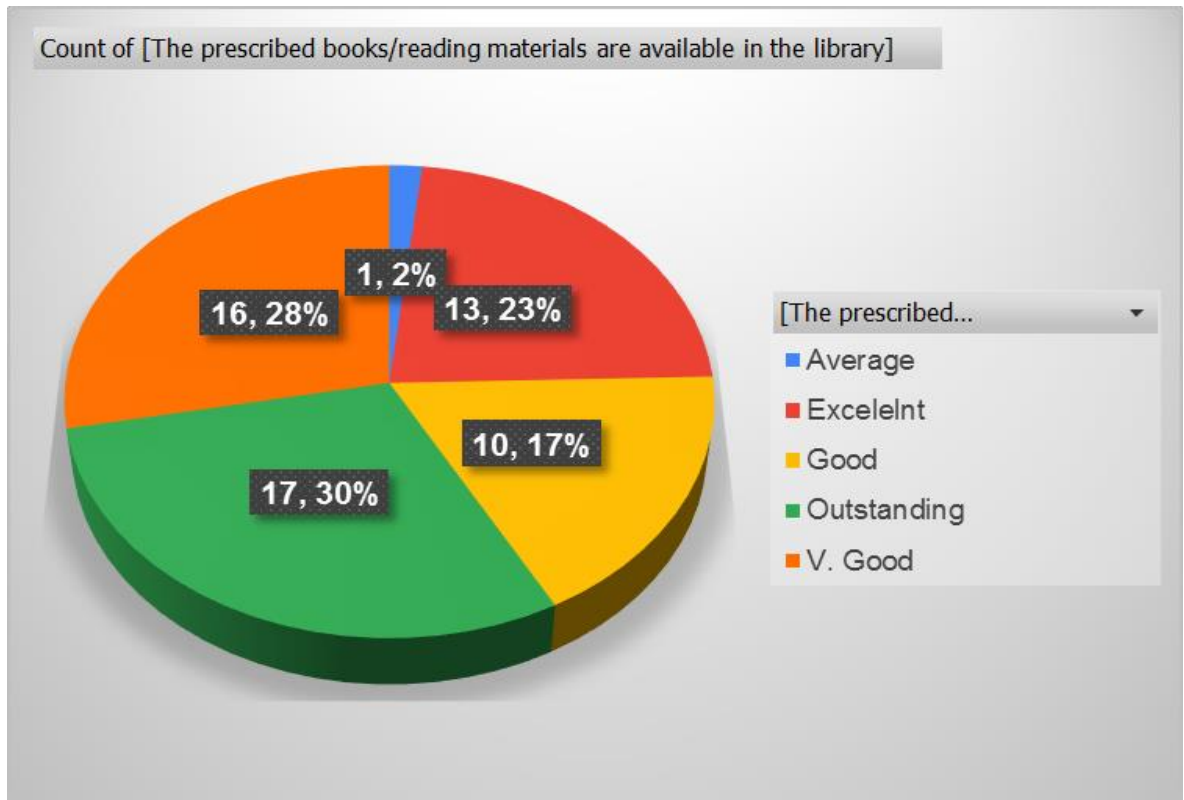
### Question-4



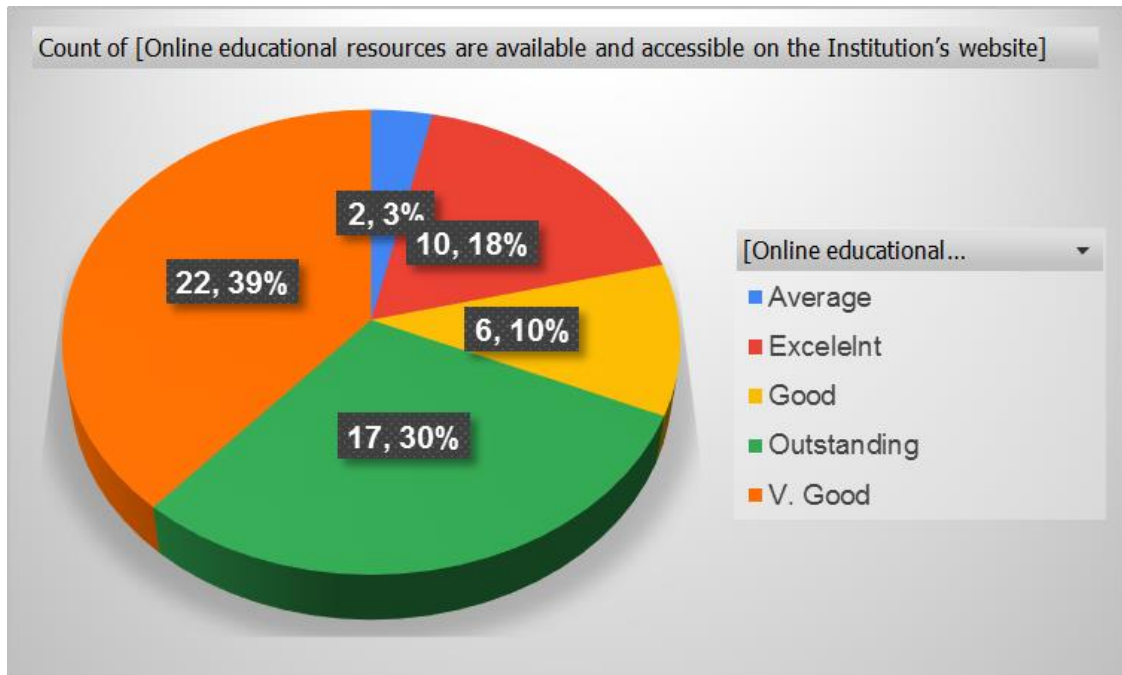
### Question-5



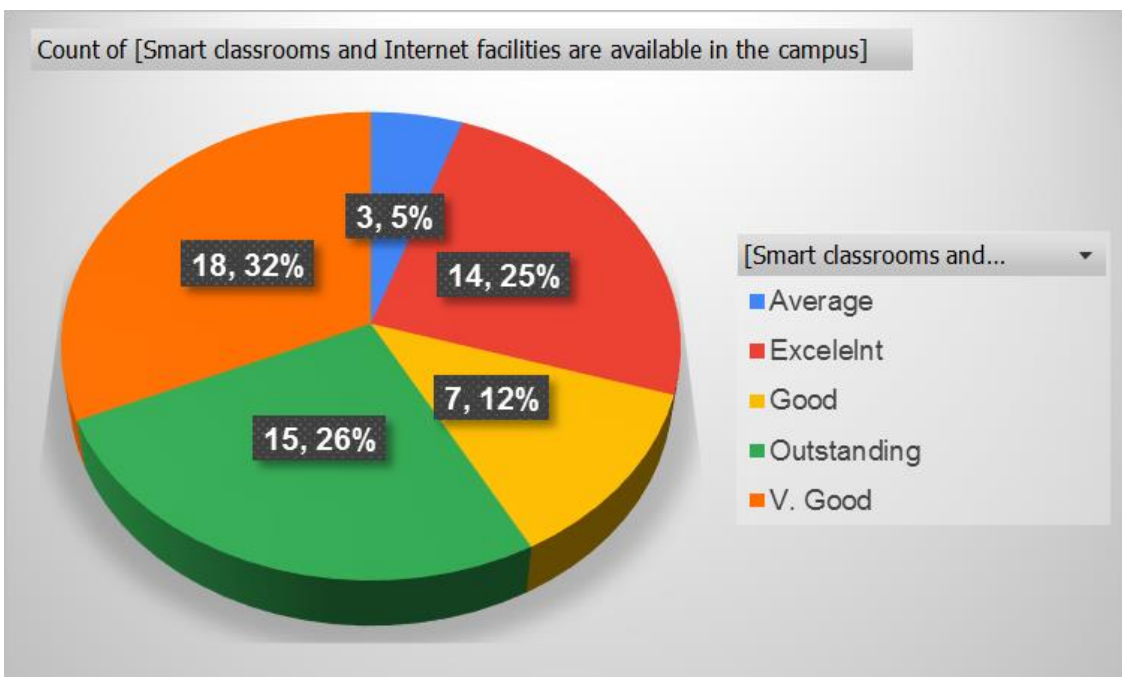
### Question-6



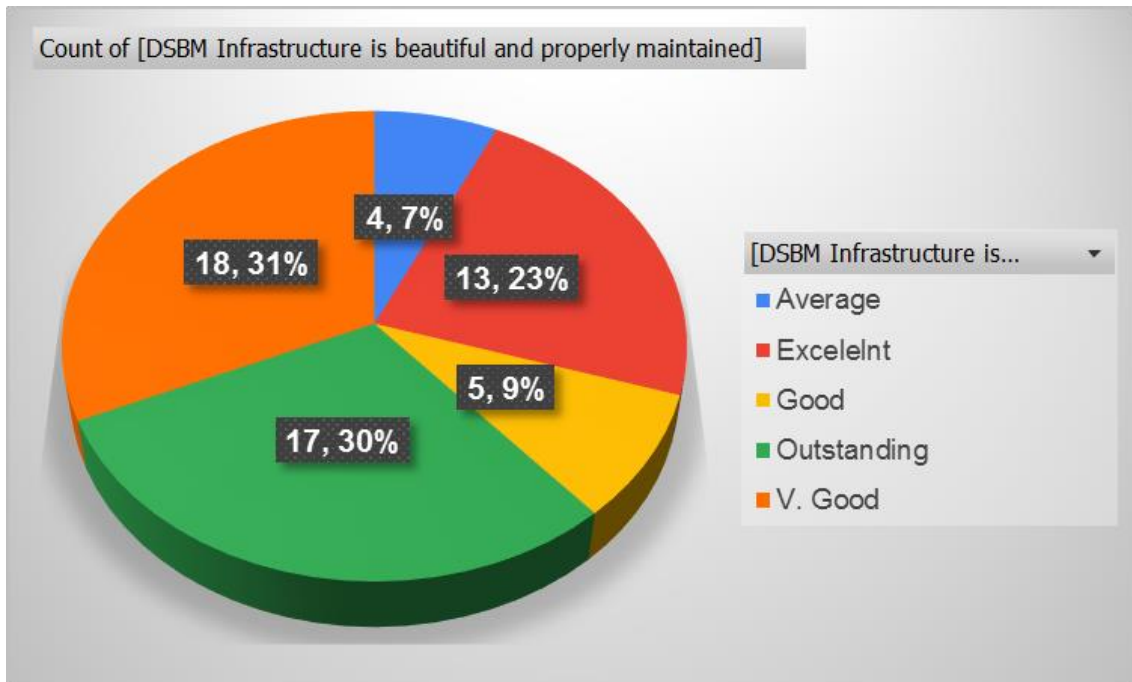
### Question-7



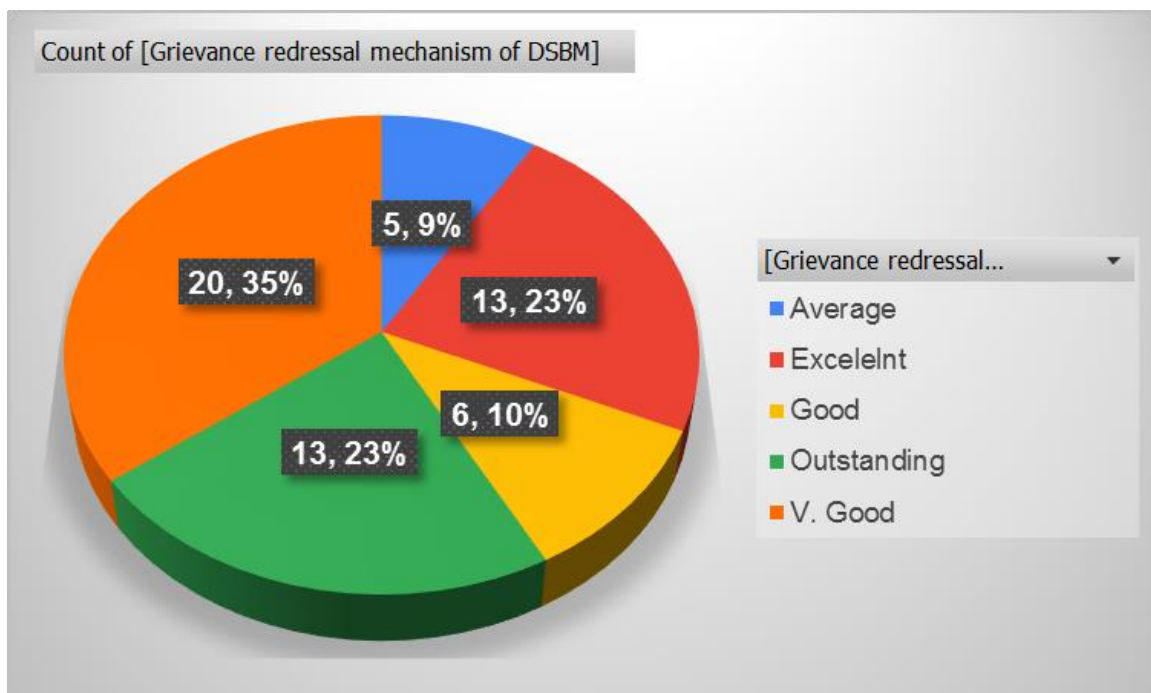
### Question-8



### Question-9



### Question-10

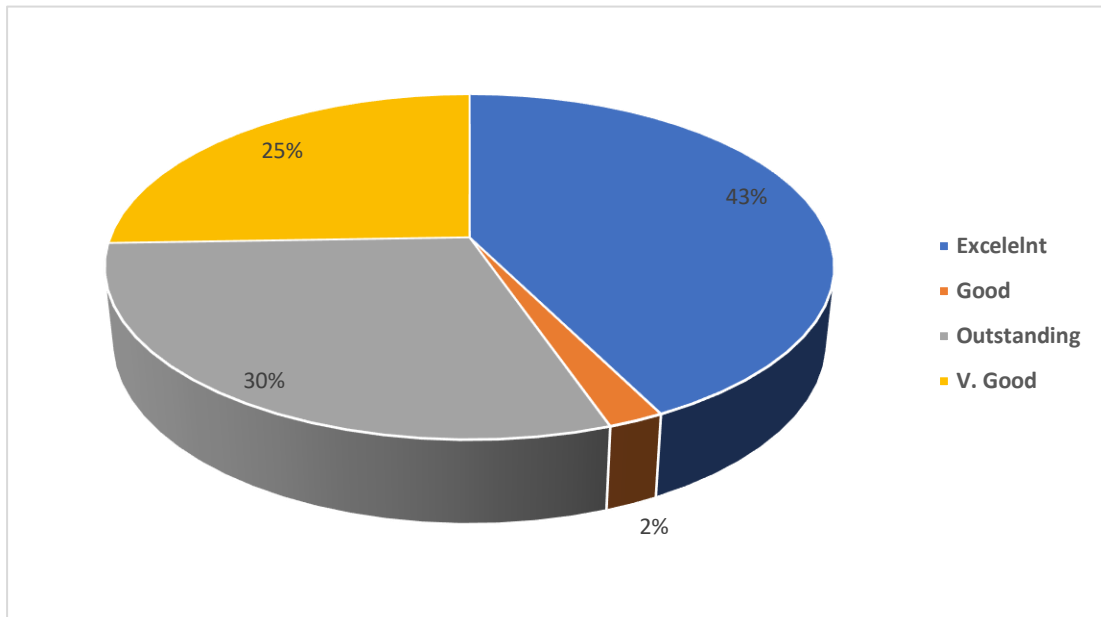


#### Summary of Feedback Analysis:

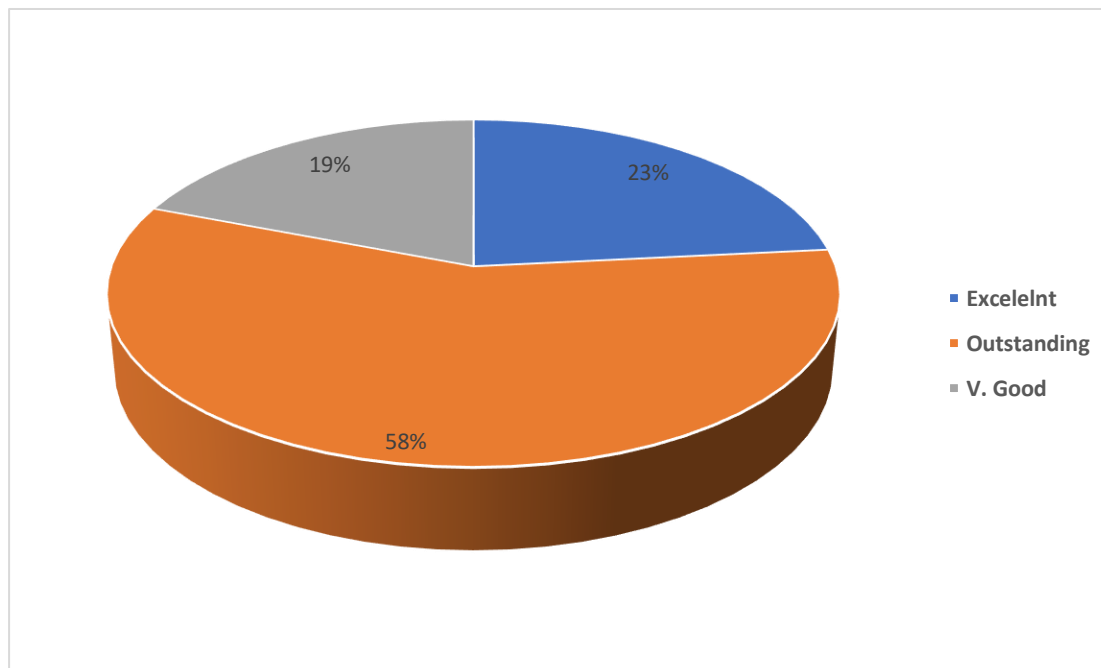
- Majority of the students expressed their satisfaction towards course content, deliberation by teachers, accessibility of course materials, resources and adequate teaching assistance.
- A few students have given “Average” ratings for all the parameters.

## STUDENT FEEDBACK ANALYSIS REPORT: B.COM ADMISSION BATCH (2021-24)

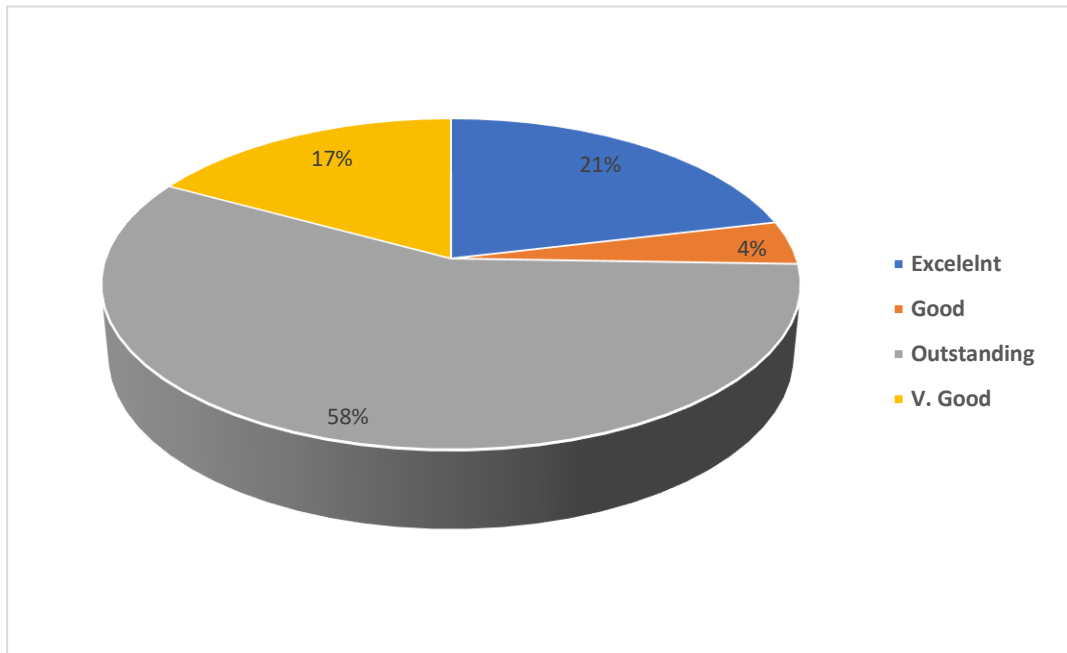
### 1. Faculty members complete the entire syllabus in time



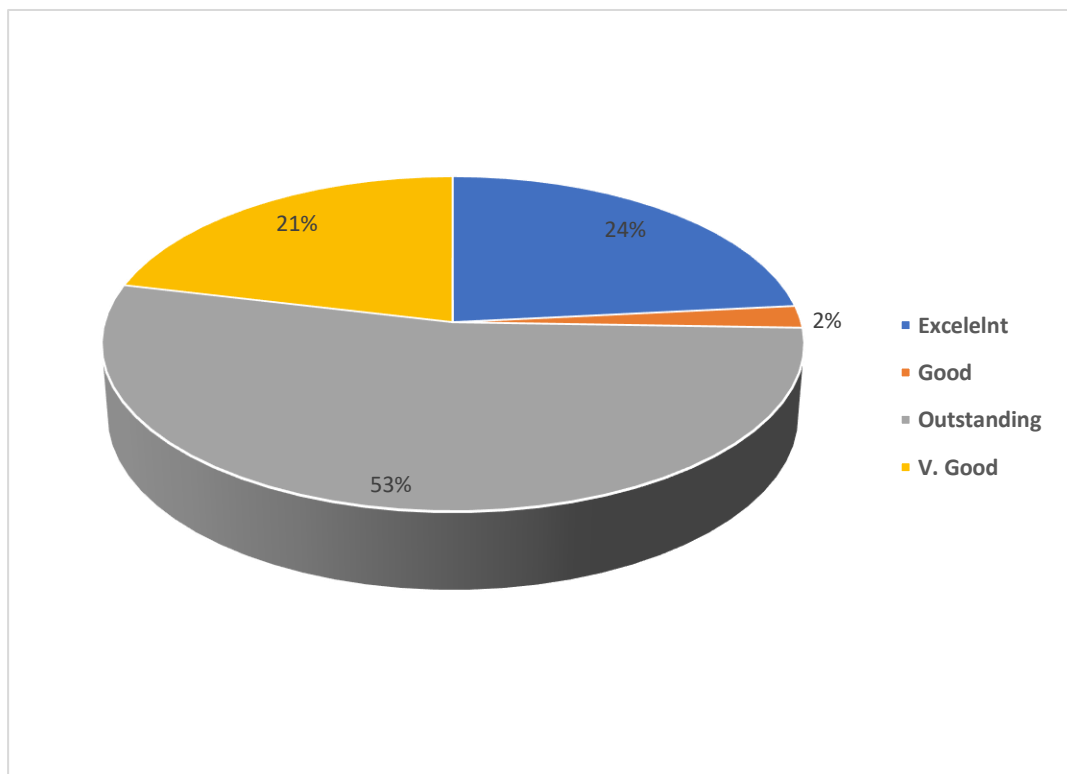
### 2. Faculty Members communicate clearly and inspire you by their teaching style



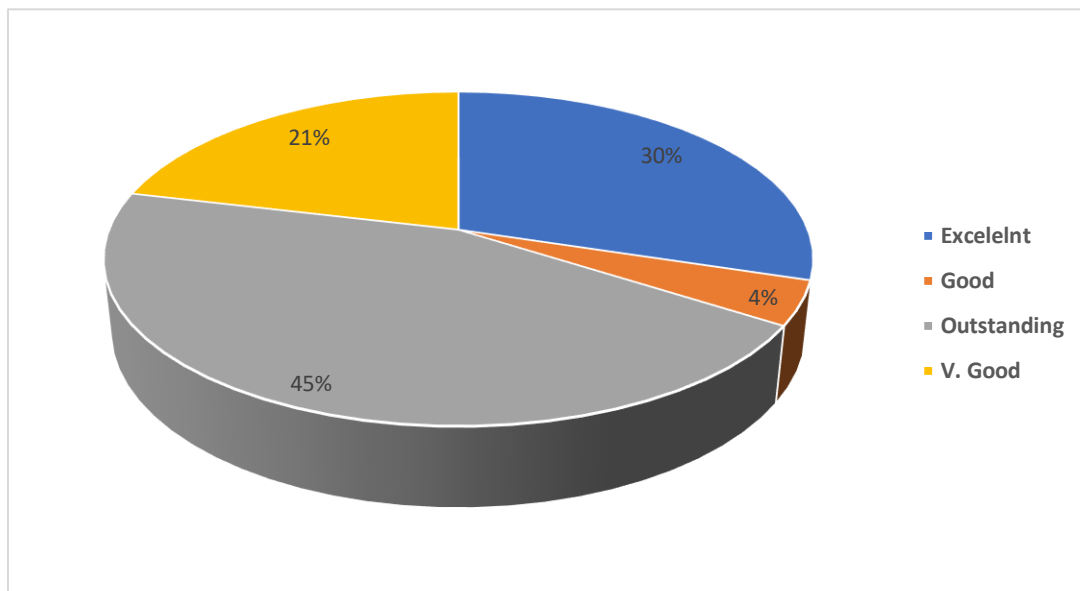
**3. Faculty Members use modern teaching aids, handouts, suitable references, power point presentations, web-resources, etc.**



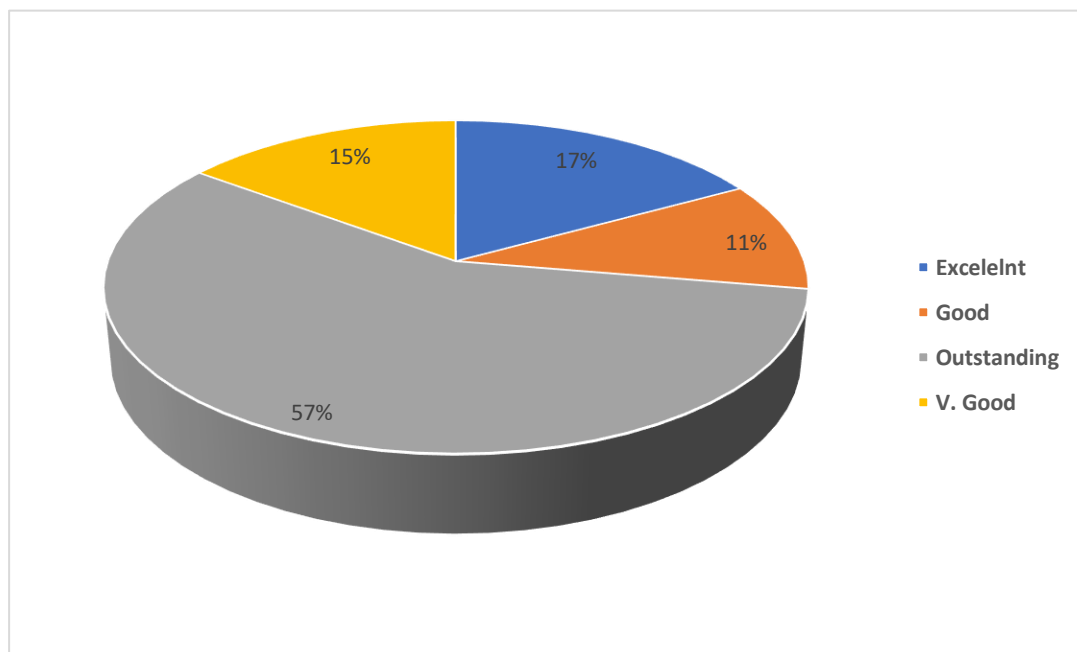
**4. Faculty Members attitude towards the student is helpful**



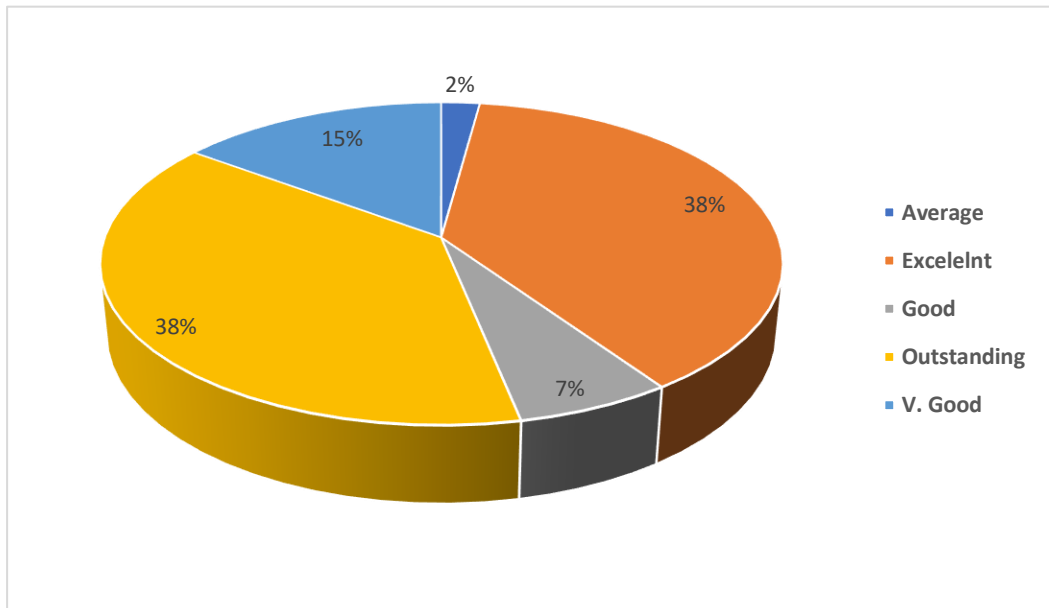
**5. The evaluations are fair and unbiased**



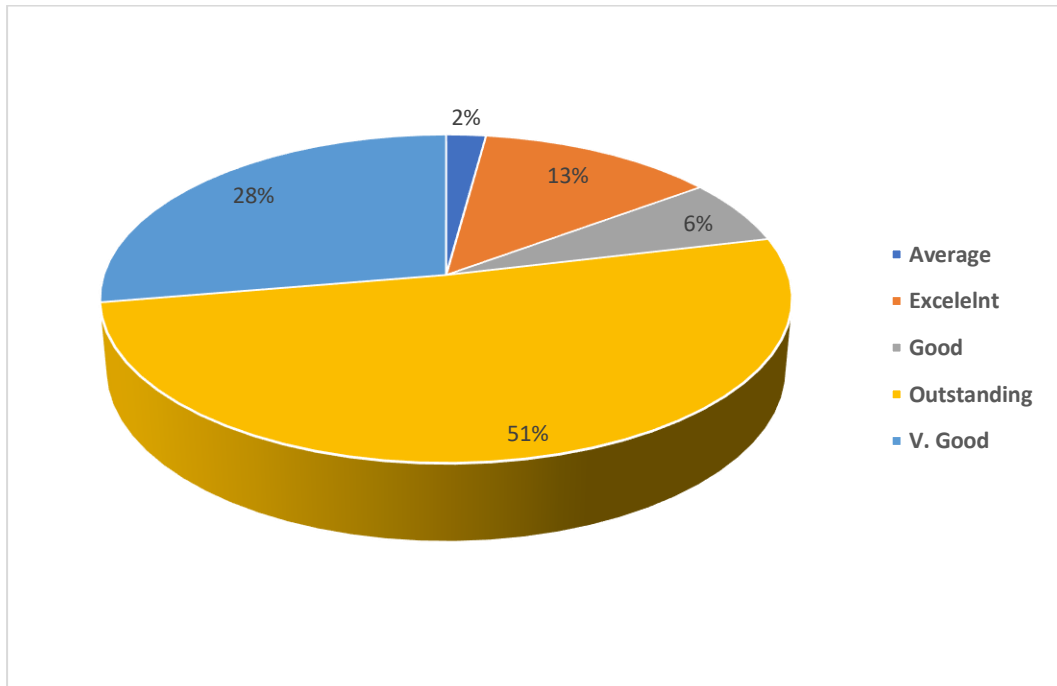
**6. The prescribed books/reading materials are available in the library**



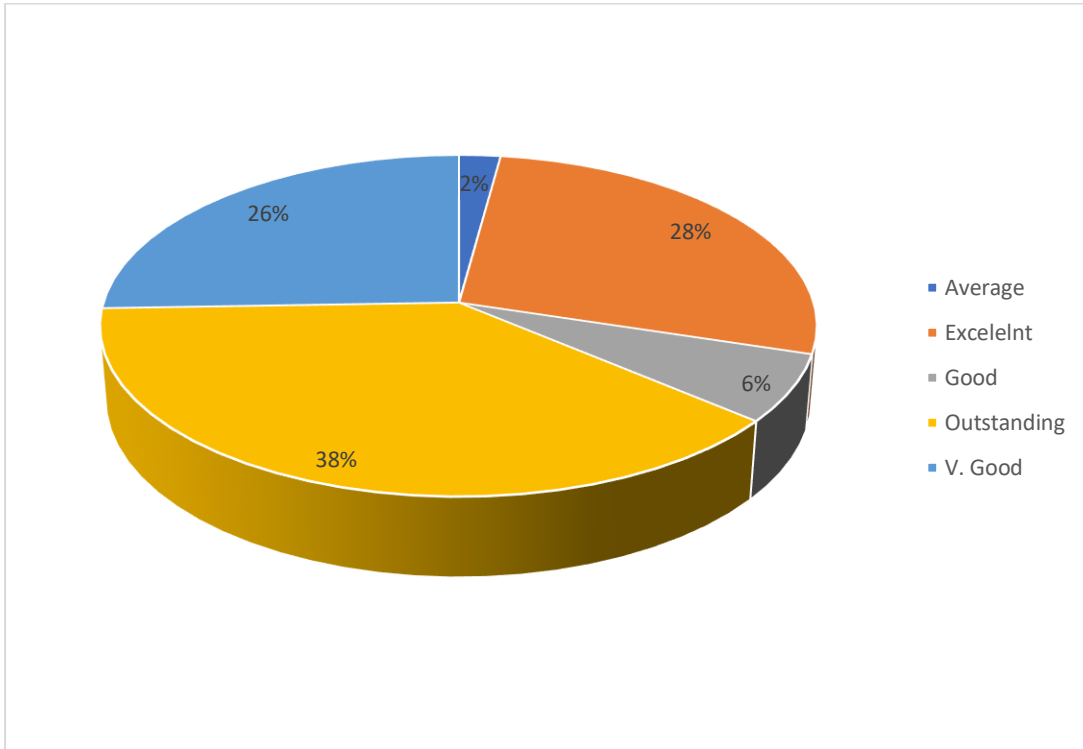
**7. Online educational resources are available and accessible on the Institution's website**



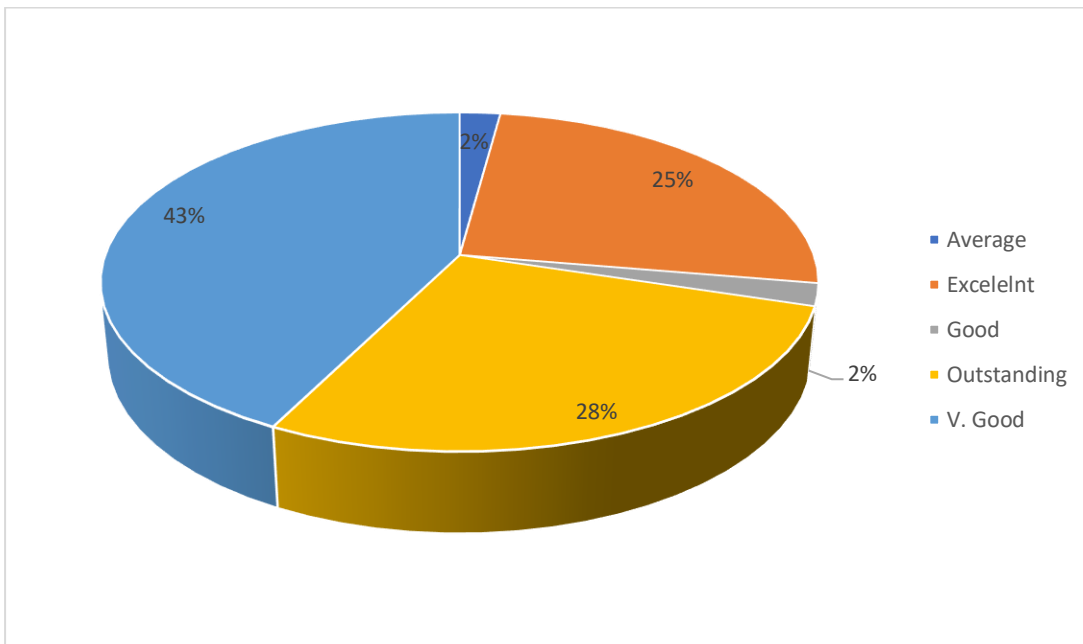
**8. Smart classrooms and Internet facilities are available in the campus**



### 9. DSBM Infrastructure is beautiful and properly maintained



### 10. Grievance redressal mechanism of DSBM

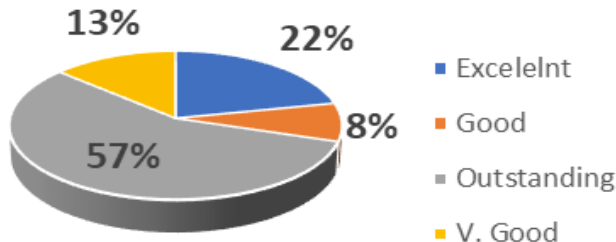


### Summary of Feedback Analysis:

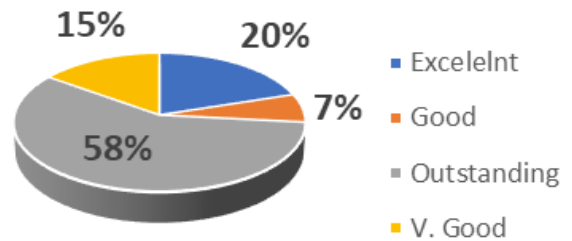
Overall the students are quite satisfied with all the parameters except a few for which they have given an "Average Rating".

**STUDENT FEEDBACK ANALYSIS REPORT:**  
**BBA ADMISSION BATCH (2020-23)**

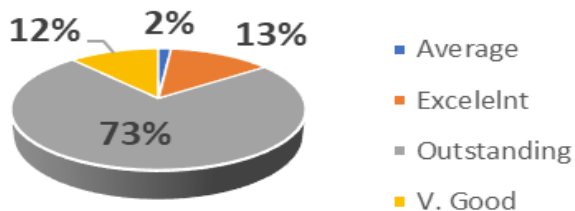
1. Faculty Members complete the entire syllabus in time



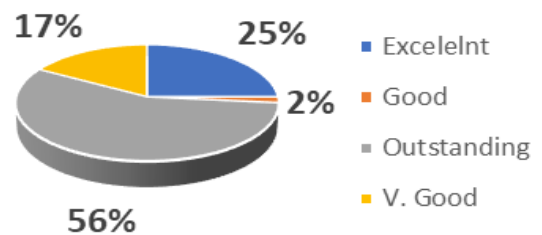
2. Faculty Members communicate clearly and inspire you by their teaching style



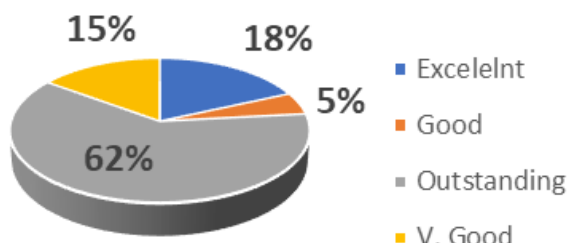
3. Faculty Members use modern teaching aids, handouts, suitable references, power point presentations, web-...



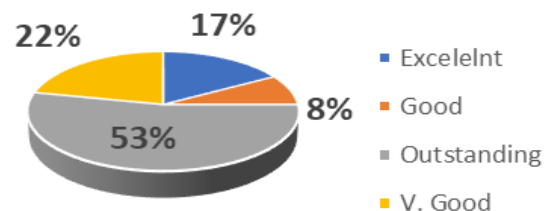
4. Faculty Members attitude towards the student is helpful



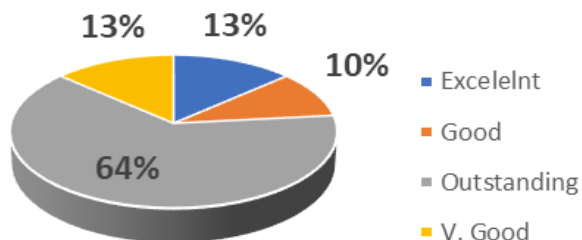
The evaluations are fair and unbiased



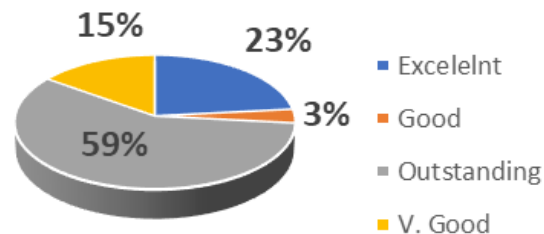
The prescribed books/reading materials are available in the library



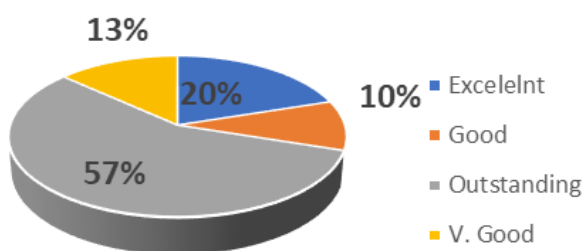
Online educational resources are available and accessible on the Institution's website



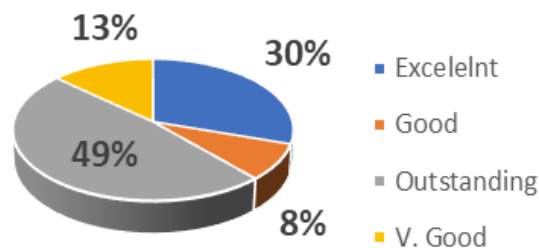
Smart classrooms and Internet facilities are available in the campus



DSBM Infrastructure is beautiful and properly maintained



Grievance redressal mechanism of DSBM

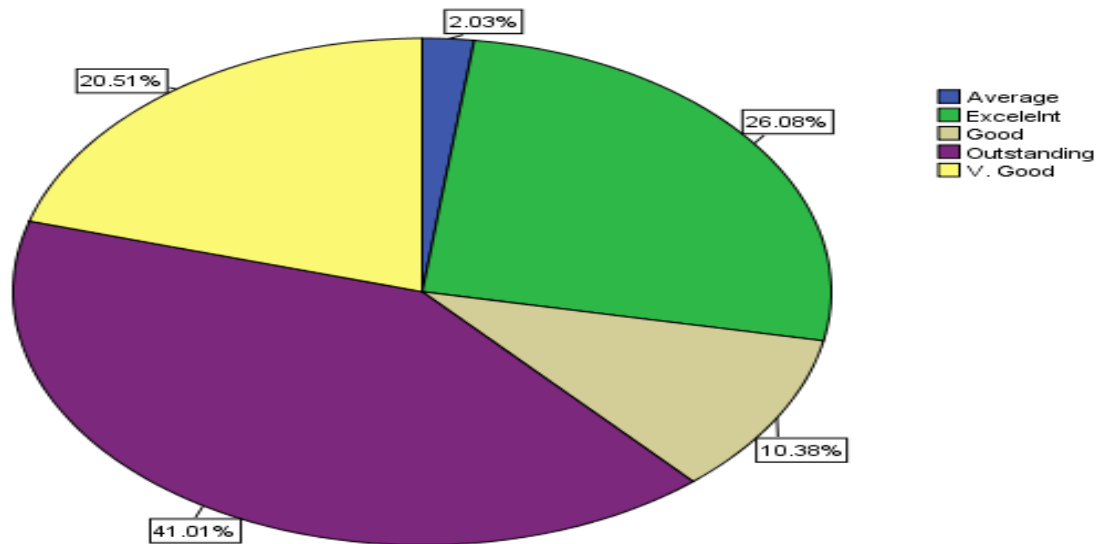


### Summary of Feedback Analysis:

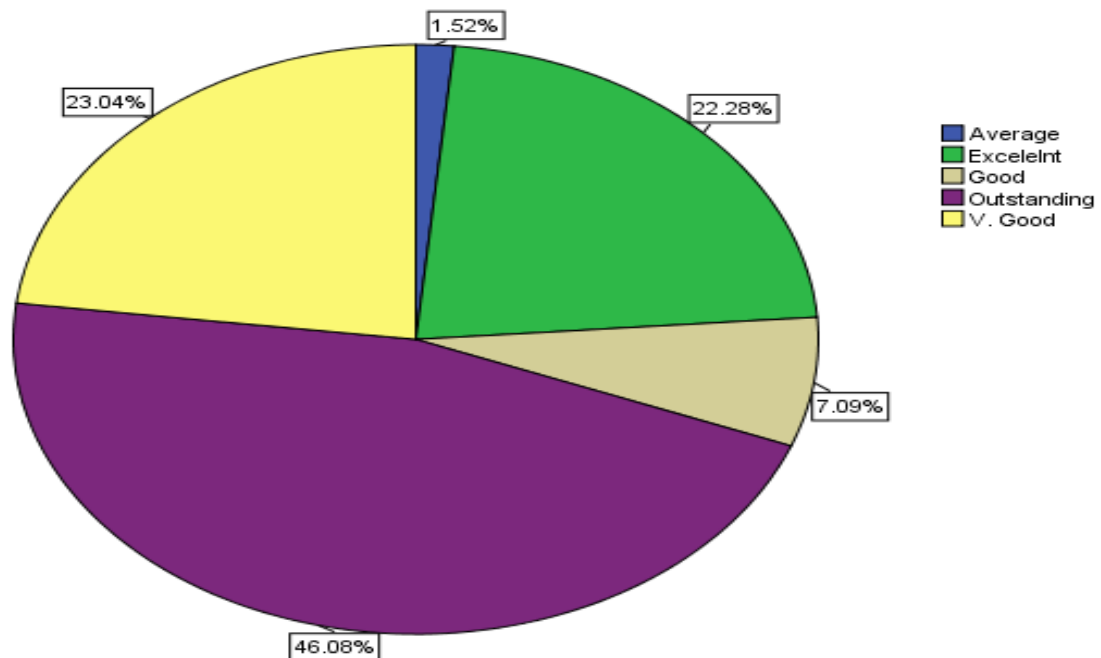
- Majority of the students agreed to the fact that faculties complete the course content, deliberation by teachers, accessibility of course materials, resources and adequate teaching assistance.
- The report also clearly depicts that the students are able to avail the online educational resources which are available and accessible on the institution's website.

## STUDENT FEEDBACK ANALYSIS REPORT: B.COM (2020-23 ADMISSION BATCH)

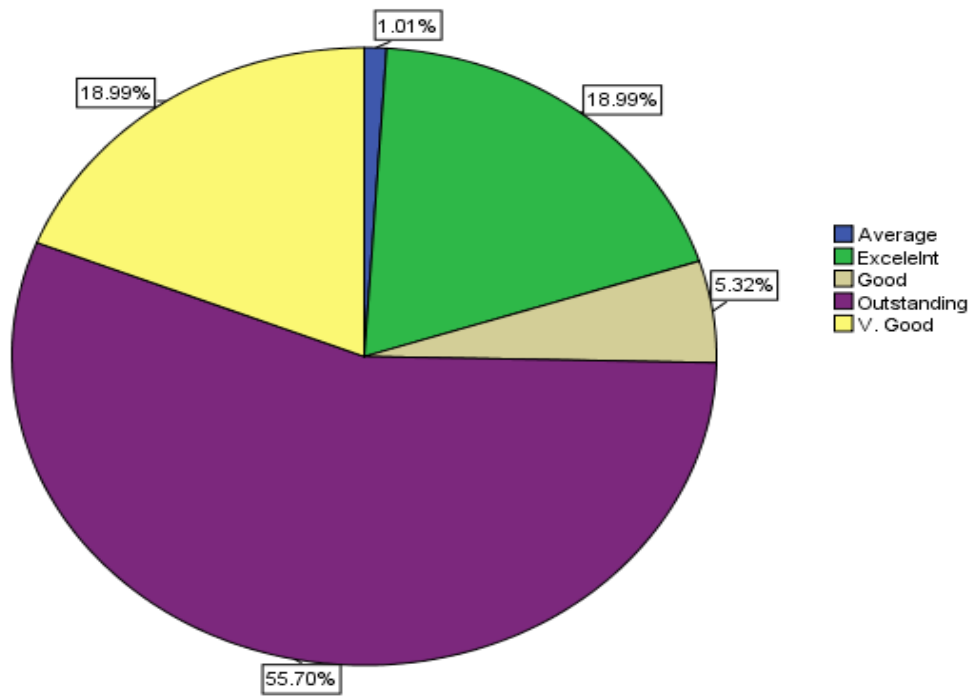
**1. Pie Chart of Completion of Syllabus**



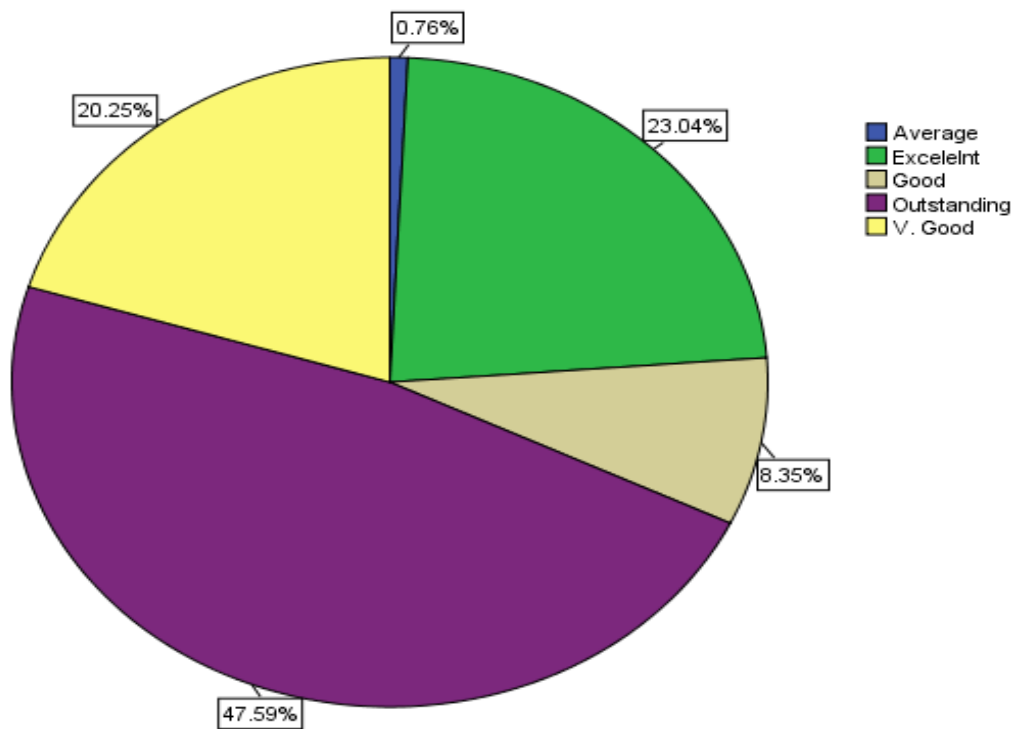
**2. Pie Chart of Communication and Inspiration of Faculty Members**



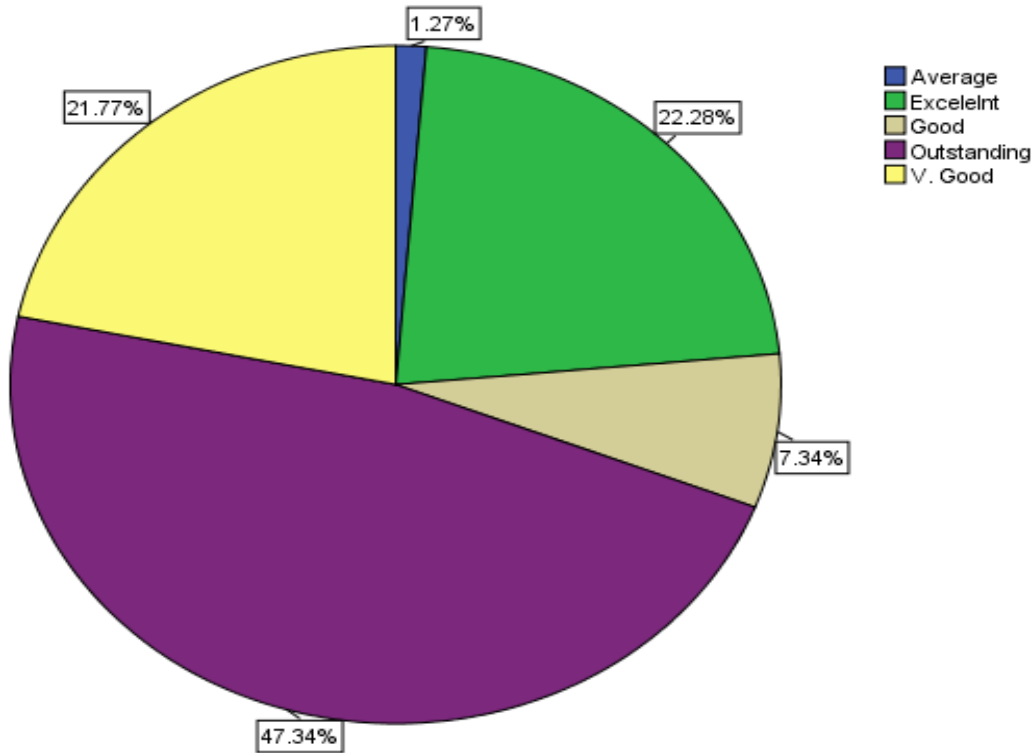
**3. Pie Chart of use of teaching aids, handouts, suitable references, power point presentations, web-resources, etc**



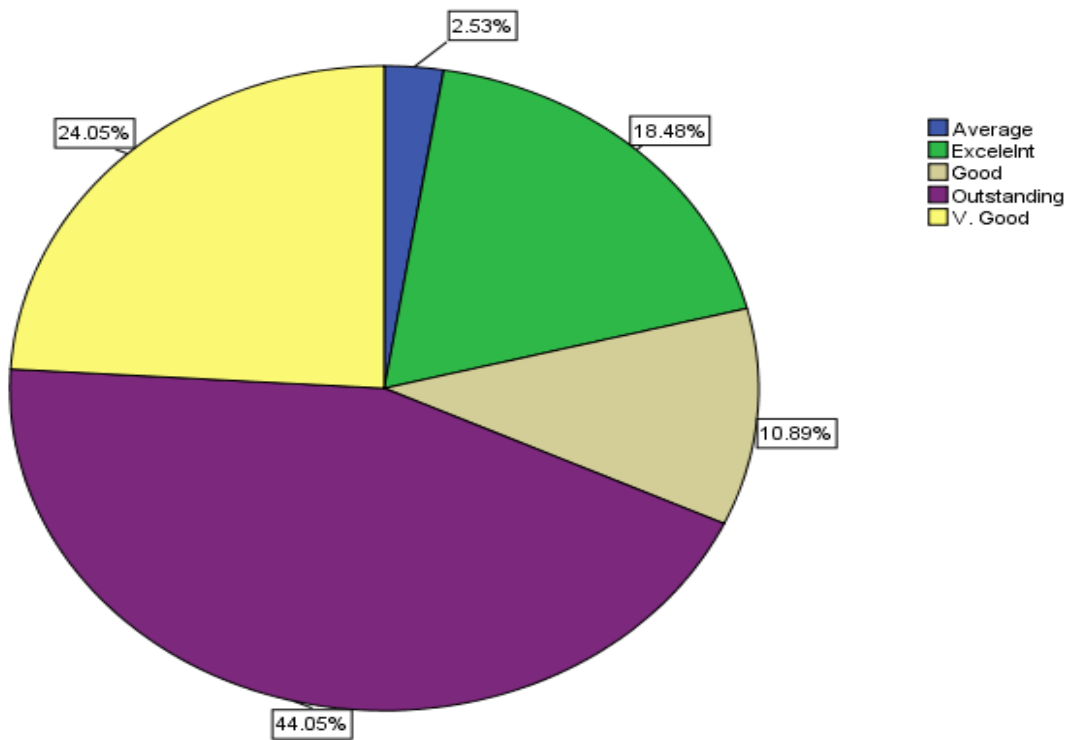
**4. Pie Chart of Faculty Members attitude towards the student**



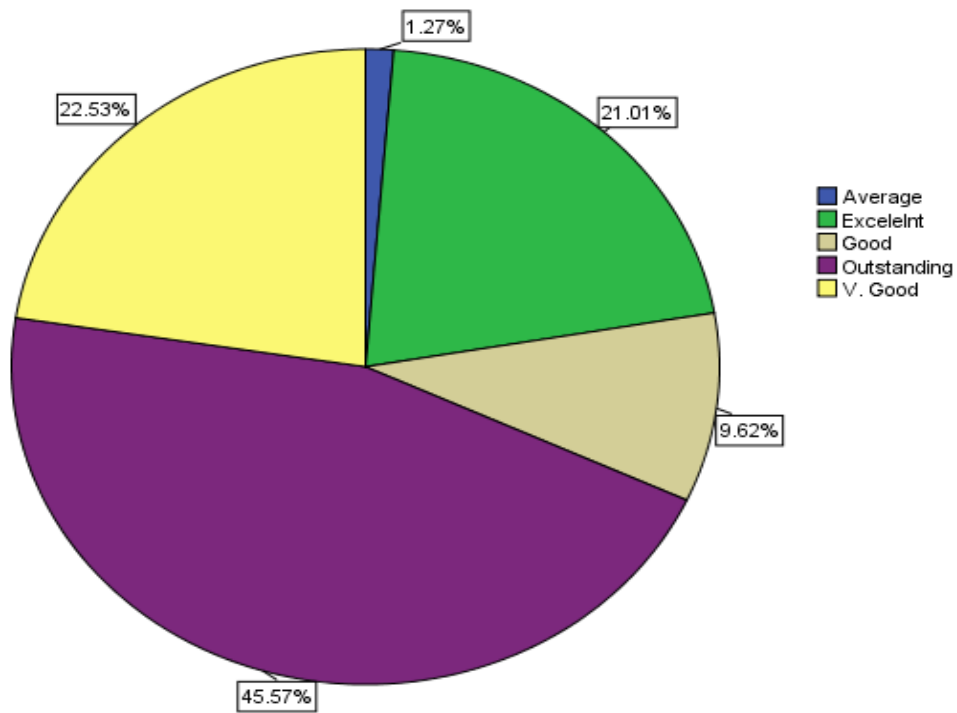
**5. Pie Chart of the evaluations are fair and unbiased**



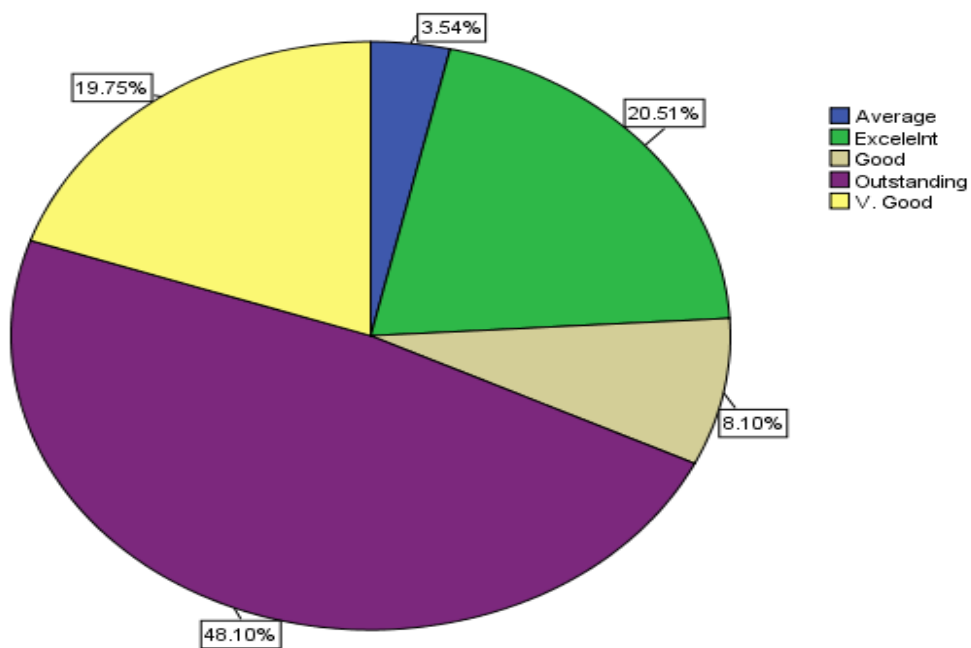
**6. Pie Chart of the prescribed books/reading materials are available in the library**



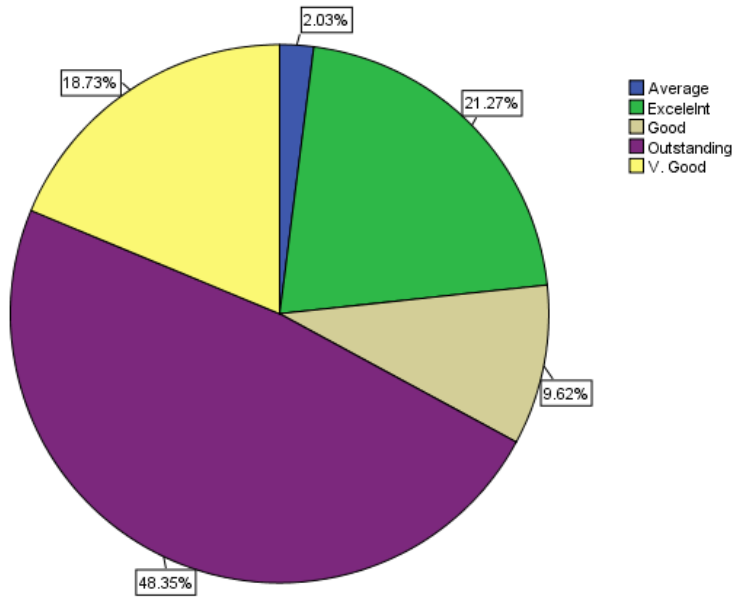
**7. Pie Chart of Online educational resources are available and accessible on the Institution's website**



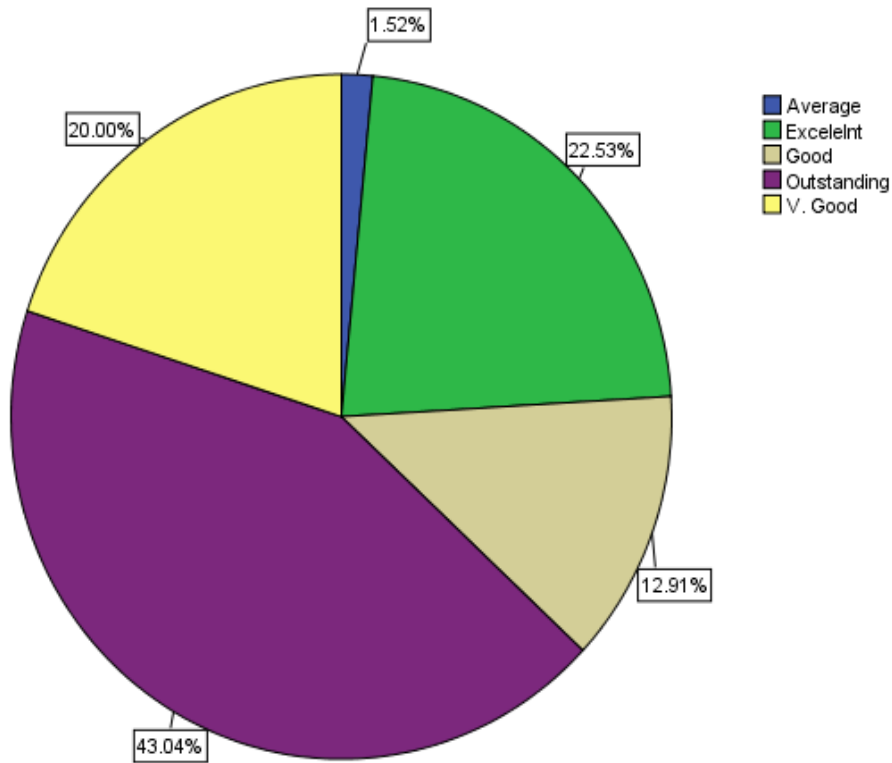
**8. Pie Chart of Smart classrooms and Internet facilities are available in the campus**



**9. Pie Chart of DSBM Infrastructure is beautiful and properly maintained**



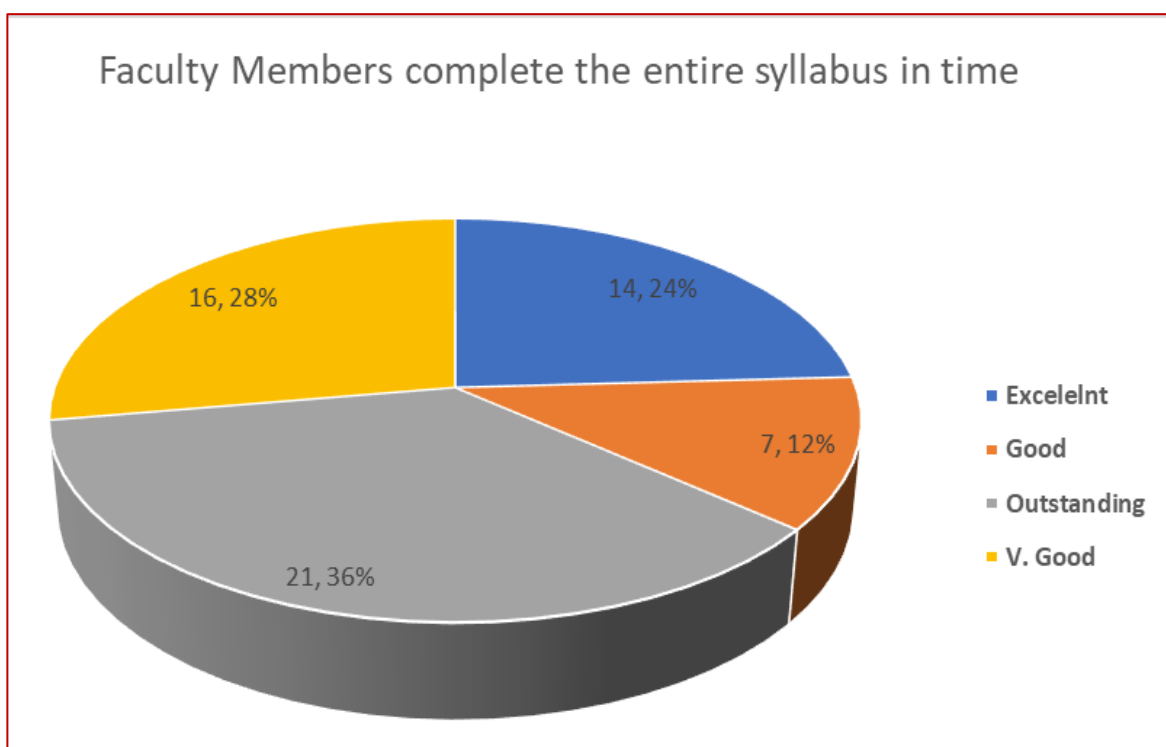
**10. Pie Chart of Grievance redressal mechanism of DSBM**



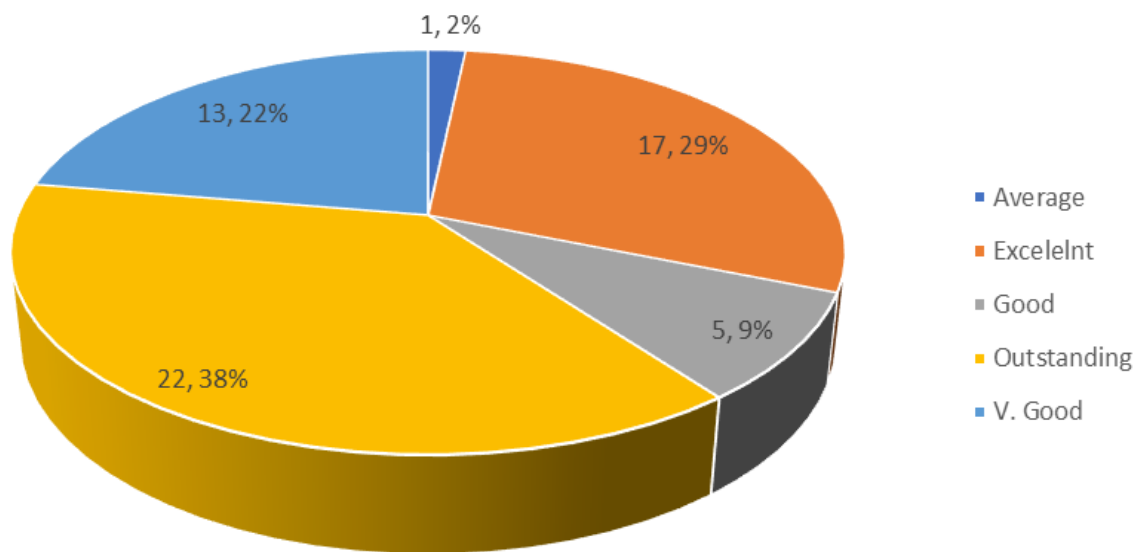
### Summary of Feedback Analysis:

- Above 50% of the students have given outstanding feedback for faculty members usage of modern teaching aids, handouts, suitable references, power point presentations, web-resources, etc.
- Almost between 45 % to 50% of the students have given out standing feedback for the questions related to faculty members complete the entire syllabus in time, faculty members communicate clearly and inspire you by their teaching style, faculty members attitude towards the student is helpful, the evaluations are fair and unbiased, the prescribed books/reading materials are available in the library, online educational resources are available and accessible on the institution's website, smart classrooms and internet facilities are available in the campus, DSBM infrastructure is beautiful and properly maintained
- Around 43% of the students have given outstanding feedback for the questions related to Grievance Redressal Mechanism of DSBM
- Mere 3% of the students have given an average feedback for all the parameters.

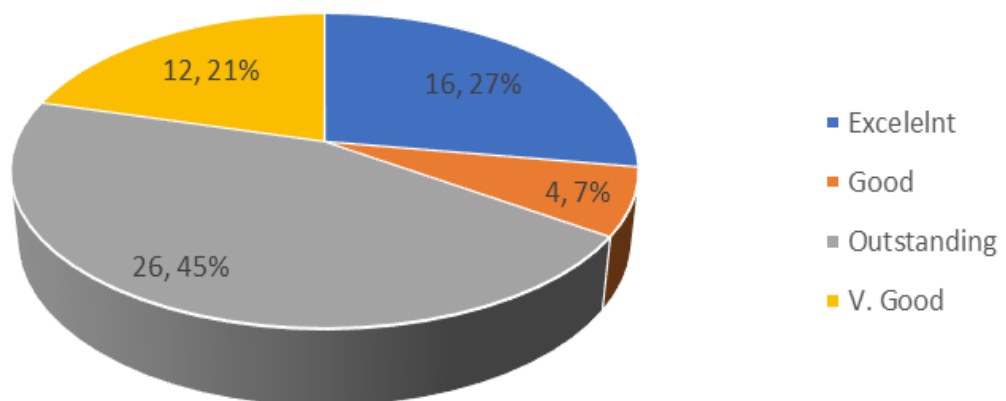
### STUDENT FEEDBACK ANALYSIS: B.COM (2019-22) ADMISSION BATCH)



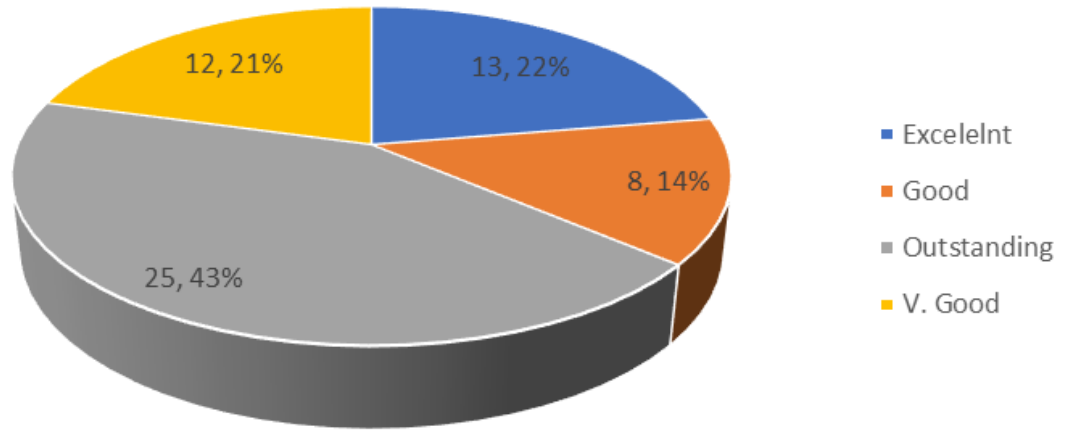
Faculty Members communicate clearly and inspire you by their teaching style



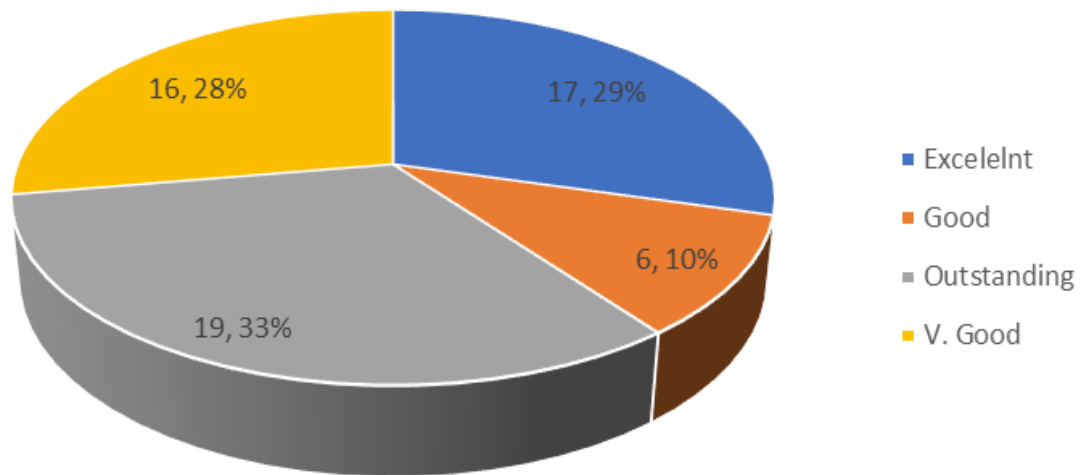
Faculty Members use modern teaching aids, handouts, suitable references, power point presentations, web-resources, etc.



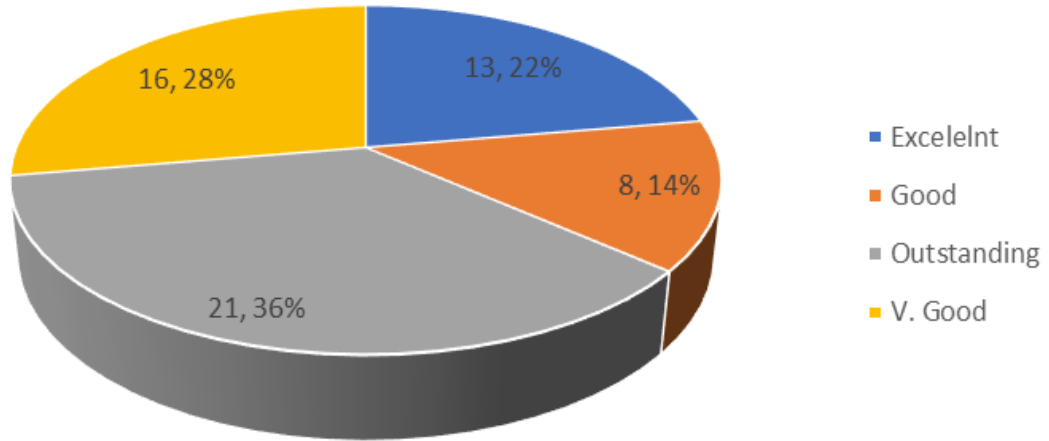
### Faculty Members attitude towards the student is helpful



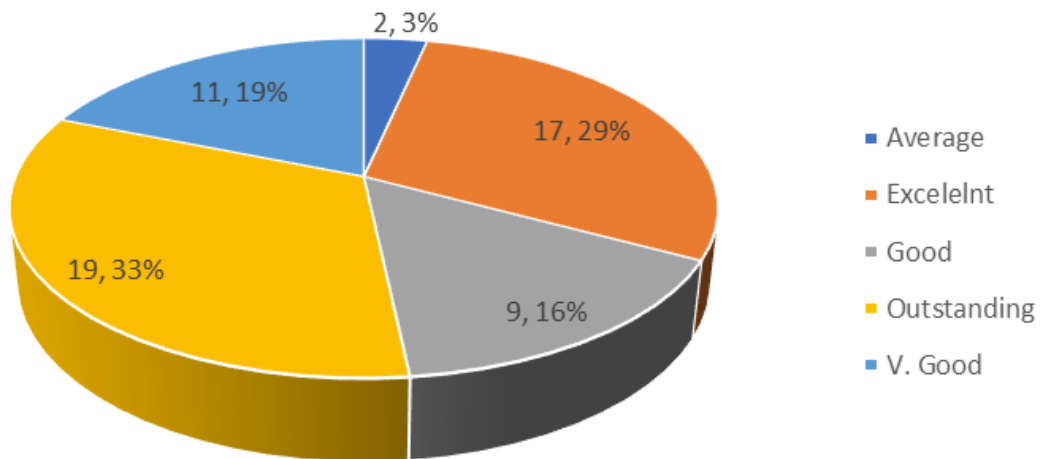
### The evaluations are fair and unbiased



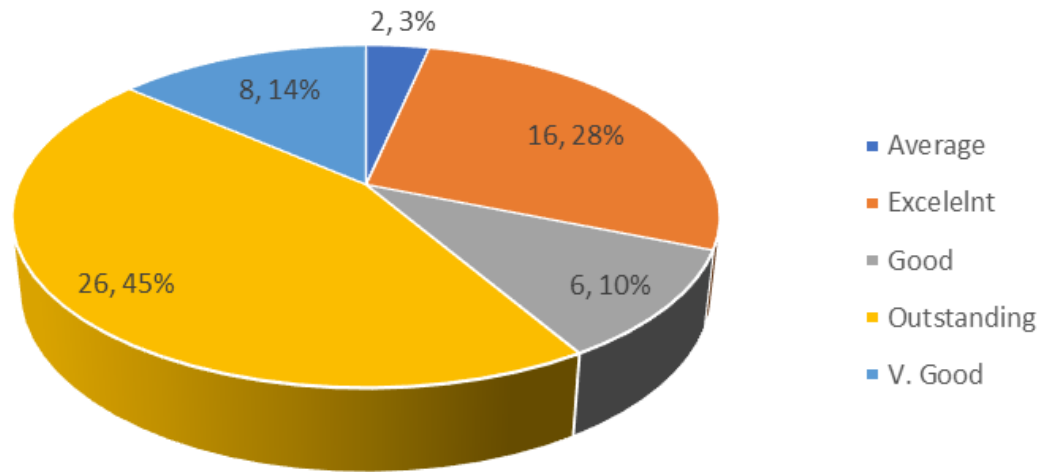
The prescribed books/reading materials are available in the library



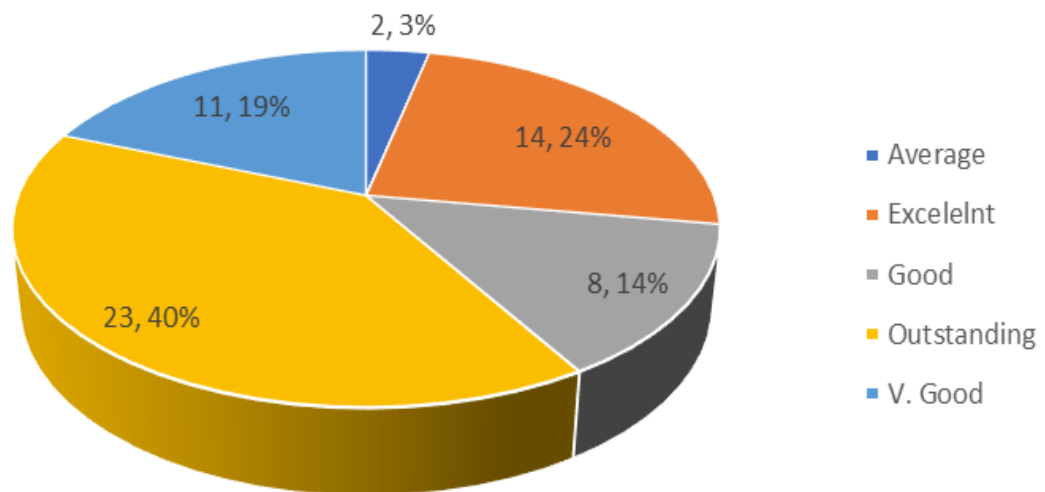
Online educational resources are available and accessible on the Institution's website

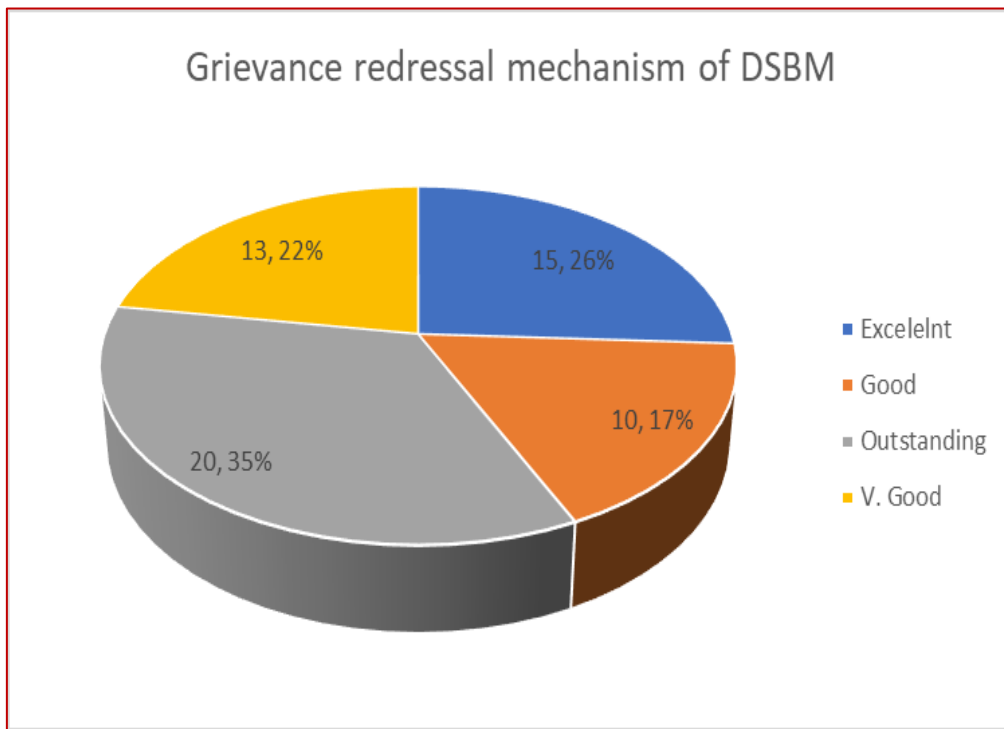


Smart classrooms and Internet facilities are available in the campus



DSBM Infrastructure is beautiful and properly maintained





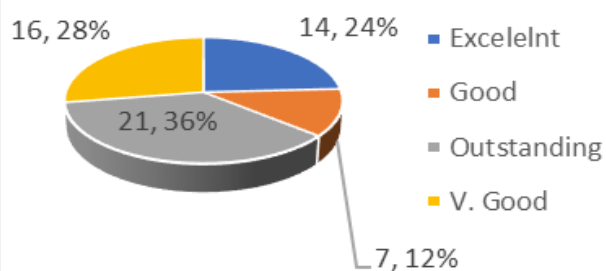
**Summary of Feedback Analysis:**

1. Students are extremely satisfied with the completion of syllabus in time.
2. Students are extremely satisfied with the use modern teaching aids, handouts, suitable references, power point presentations, web-resources, etc. by the Faculty Members
3. Students are extremely satisfied with the attitude of the Faculty Members towards the students
4. Students expect more availability of online educational resources on the Institution’s website

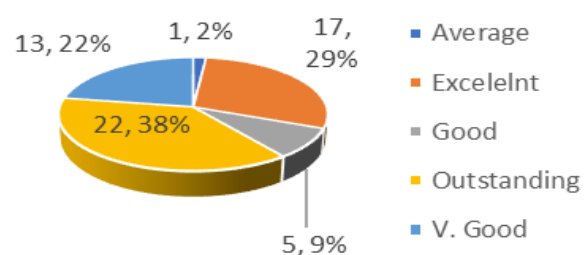
## STUDENT FEEDBACK ANALYSIS:

### BBA ADMISSION BATCH (2019-22)

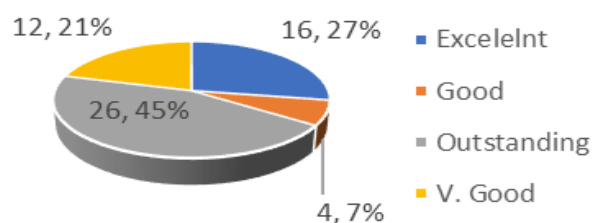
Faculty Members complete the entire syllabus in time



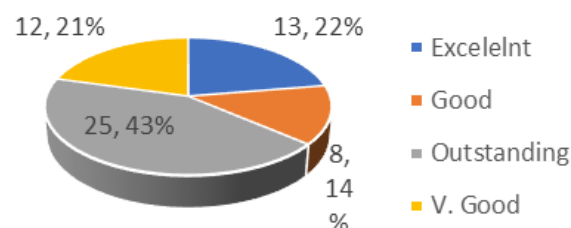
Faculty Members communicate clearly and inspire you by their teaching style



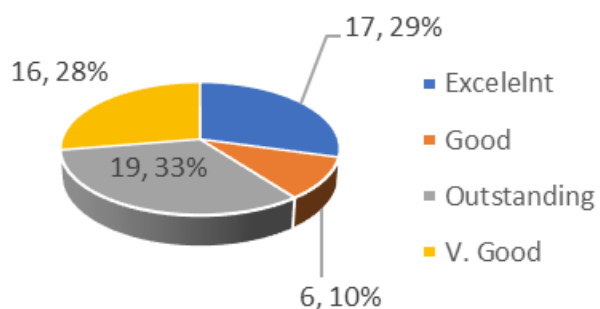
Faculty Members use modern teaching aids, handouts, suitable references, power...



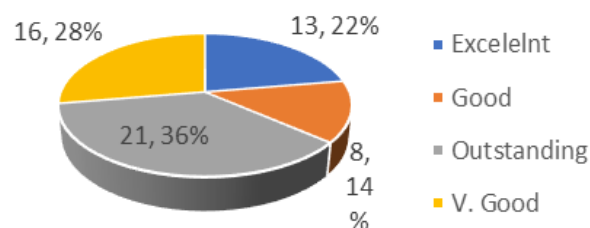
Faculty Members attitude towards the student is helpful



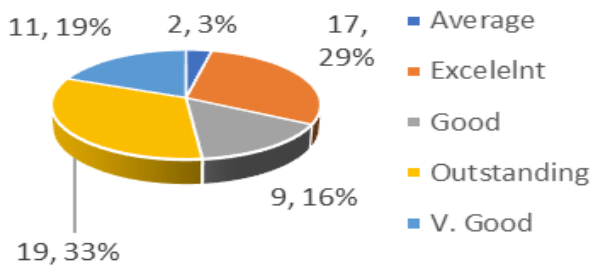
The evaluations are fair and unbiased



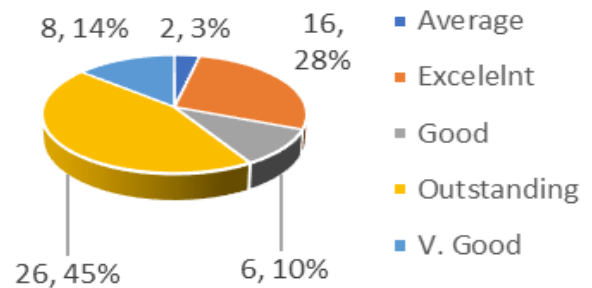
The prescribed books/reading materials are available in the library



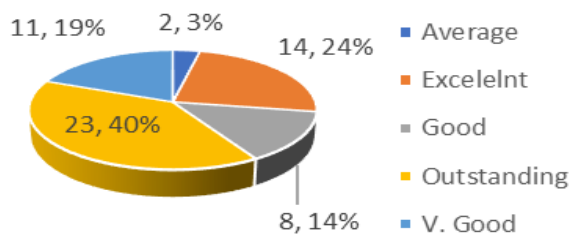
### Online educational resources are available and accessible on the Institution's website



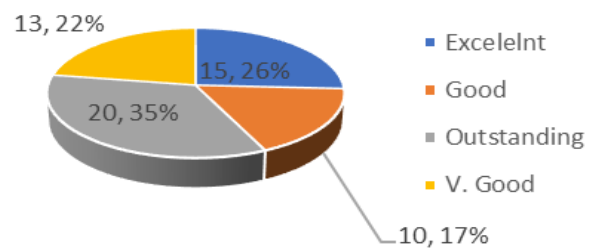
### Smart classrooms and Internet facilities are available in the campus



### DSBM Infrastructure is beautiful and properly maintained



### Grievance redressal mechanism of DSBM

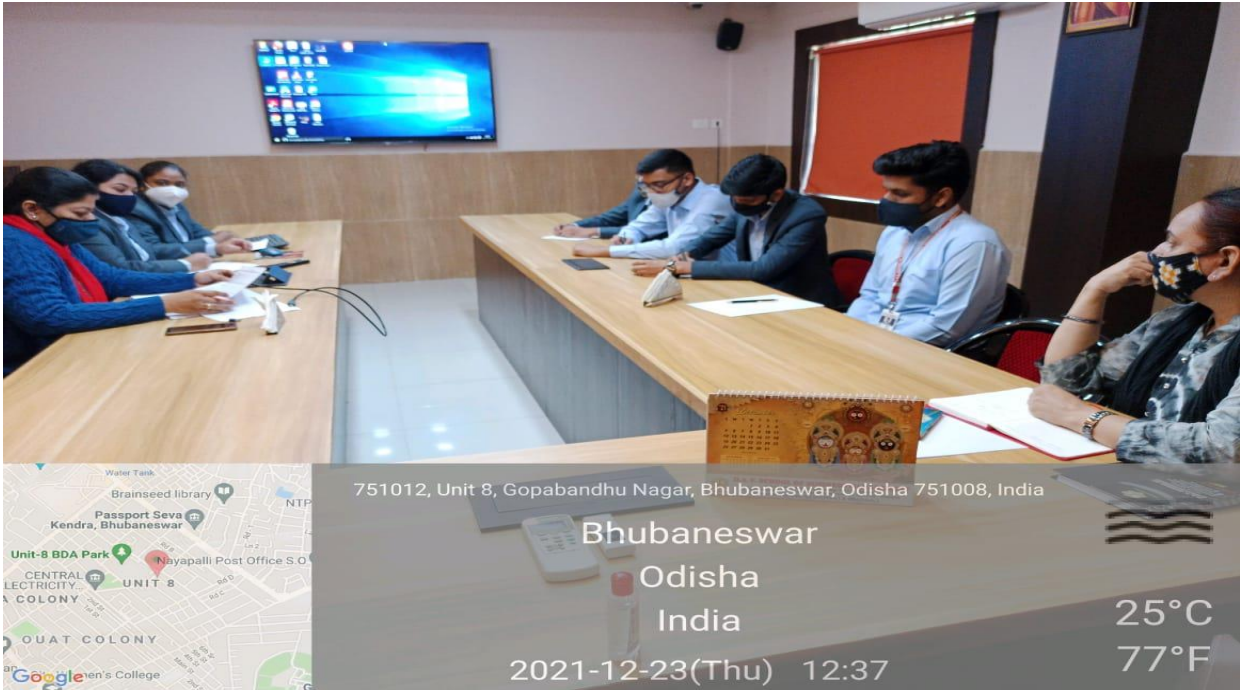


#### **Summary of Feedback Analysis:**

1. Students are extremely satisfied with the completion of syllabus in time.
2. Students are extremely satisfied with the use modern teaching aids, handouts, suitable references, power point presentations, web-resources, etc. By the faculty members
3. Students are extremely satisfied with the attitude of the faculty members towards the students
4. Students expect more availability of online educational resources on the institution's website

## STUDENT FEEDBACK DISCUSSION AND ACTION TAKEN

Face to Face Feedback Discussion with both BBA and B. Com students of various batches for Scope of Improvement in terms of Syllabus content, teaching experiential learning, and activities conducted in the institution.



23-02-2021

Syllabus: Nothing more than that of the prescribed syllabus and Chapter. Involvement of the subjects. More practical life uses.

Experience And Redressal: DSBM should take up activities that benefits the students more than just to make a presence in the newspaper. For Example: CEO Talk.

Activities: Only student involvement activities, rather than performing just annual function for more student involvement.

Mauli Mishra

ICBC Cell

He may be ~~prop~~ informed to prepare ~~read~~ presentation in next seminar

M. Mishra  
23-02-21

- ① It would be better if the Required books are not updated to the latest versions.
- ② The books available are also not in good condition.

Rupashree Sushree Sangita  
23<sup>rd</sup> Dec 2021.

Action Taken to be initiated  
Purchase updated existing & Books.

Forwarded to  
IATIC Co-ordinator  
& Library Incharge.  
D. Mishra  
23/12/21

Date- 23.12.2021.

(i) Books available in Library.

As teachers suggest some books of a particular author, there is a limited amount of books (or) there are books which are not of same author.

Sunaj Jaju  
B.Com 3<sup>rd</sup> Semester,  
D.S.M.

Note  
Text Books to be purchased as per recommendation Faculty member

D. Mishra  
23-12-21

## As per the suggestions of the students, steps have been taken to provide books of latest edition

The screenshot shows a Gmail interface on a mobile device. The address bar at the top displays a search link for books. The email header shows it is from Dr. D. N. Mishra, Principal at D.A.V. School of Business Management, BBSR, dated Thursday, December 30, 2021, at 5:56 PM. The email body contains a recommendation for the latest edition of books for electives. The interface includes a left sidebar with folders like Compose, Inbox (20), Starred, Snoozed, Sent, Drafts (123), and Meet. At the bottom, there are buttons for Reply, Reply all, and Forward.

The Syllabus is completely fine. But we want to change little bit of change like added more chapters on entrepreneurship, startups, how to handling the stress, events on entrepreneurship, startup. etc so that we can really experienced ~~for~~ about professional life, ~~so~~ about enhance our thought process in terms on decision making.

DT:- 23/12/21

Siddhanth Sourav Sahoo  
BBA 5<sup>th</sup> Semester

Great Feedback

V.O. The Cell

Prin 23-12-21

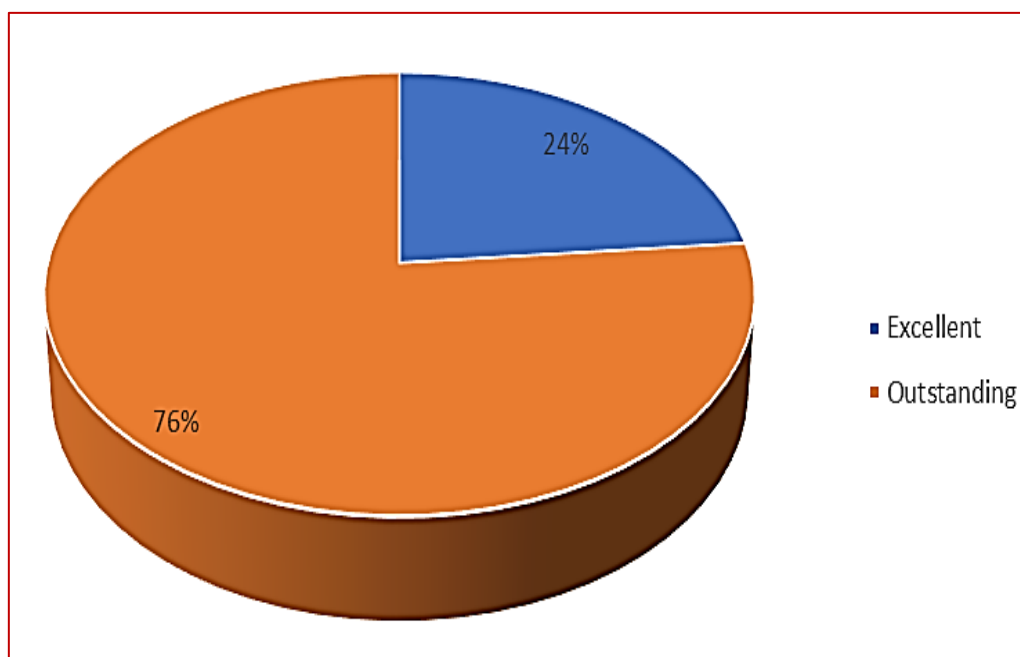
As per the suggestion of the students, a competition on “Recreate, Reinvent and Resell” was conducted on 24-12-2021 to develop entrepreneurial mind set



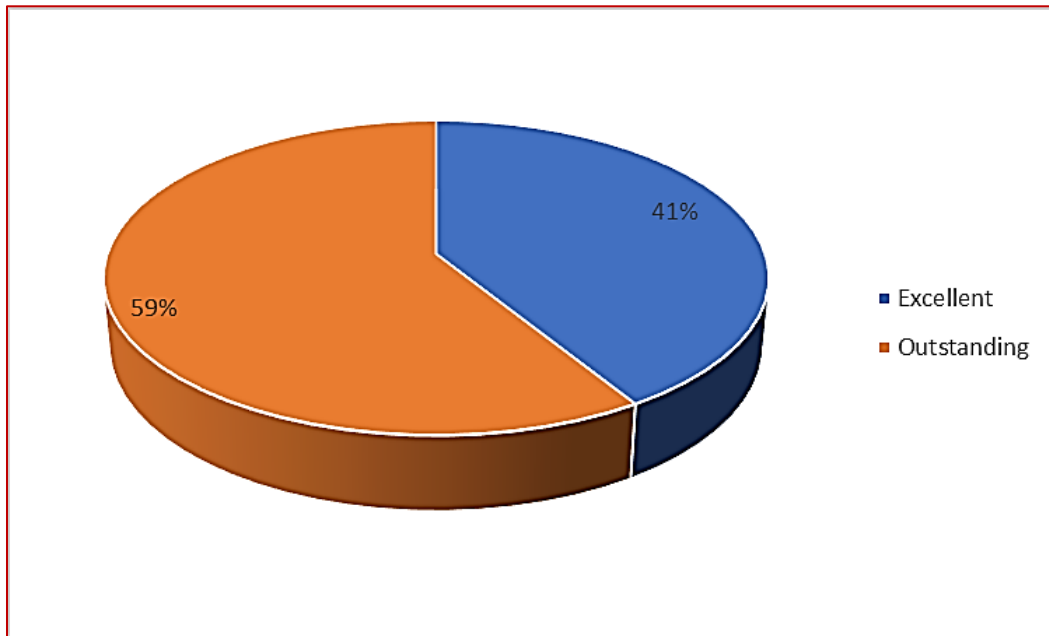


## **TEACHER FEEDBACK ANALYSIS:2020-21**

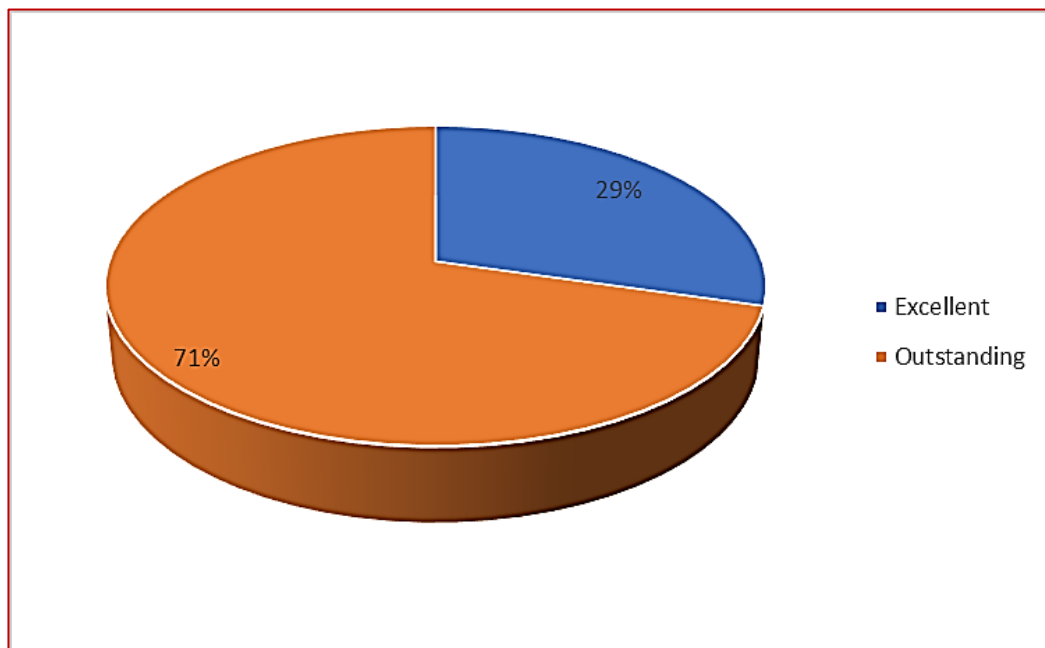
### **1. Aims and objectives of the syllabi are well defined and clear**



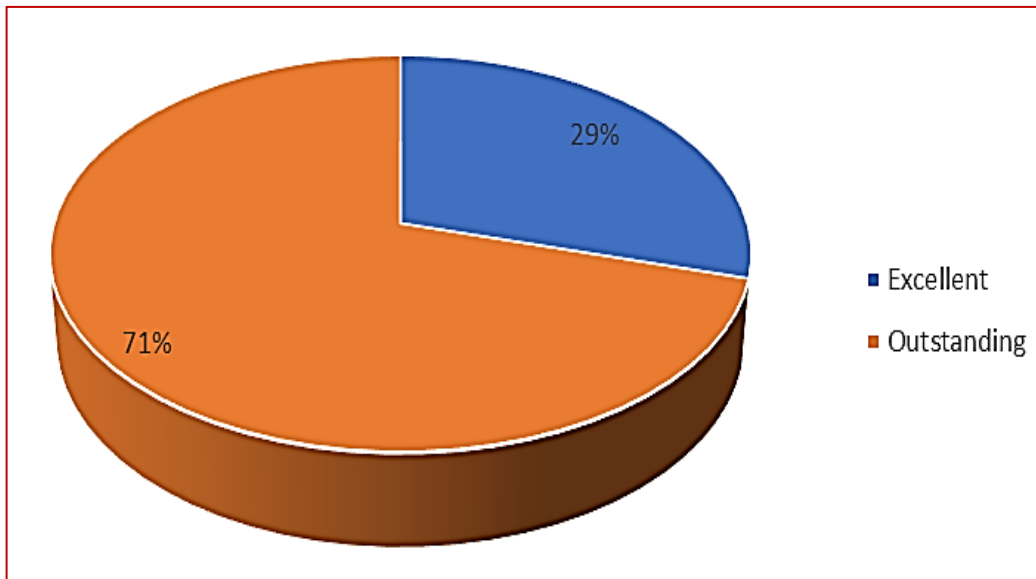
**2. The course curriculum has good balance between theory and practical sessions**



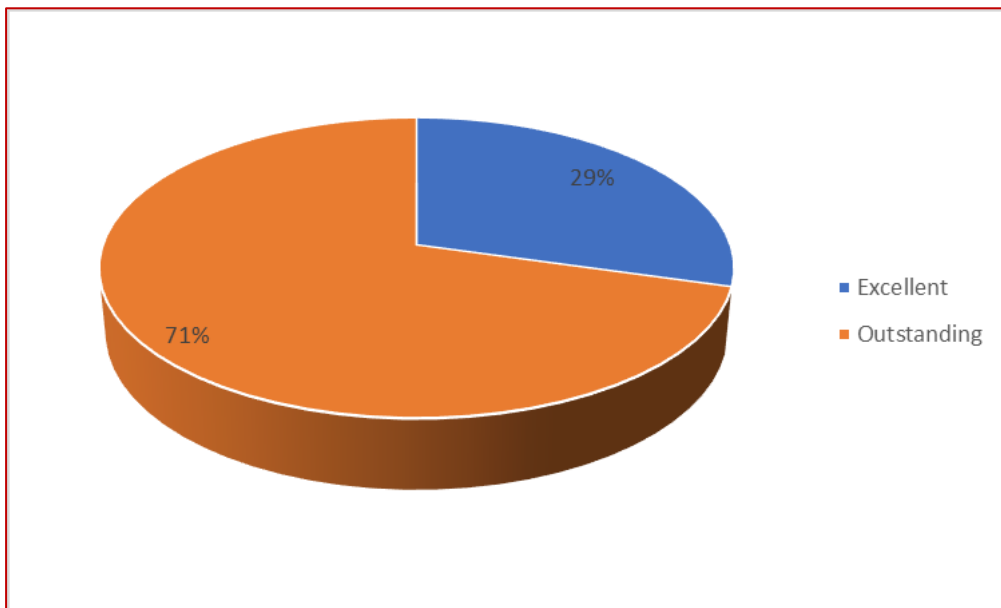
**3. The course content fulfils the requirements of students**



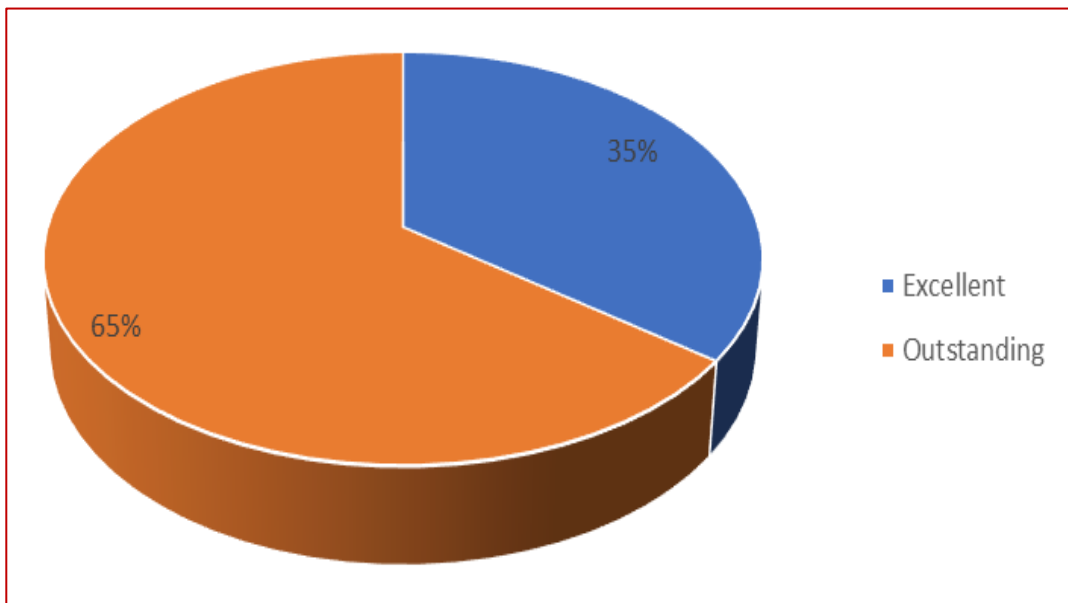
**4. The Programmes outcomes of the syllabi are well defined**



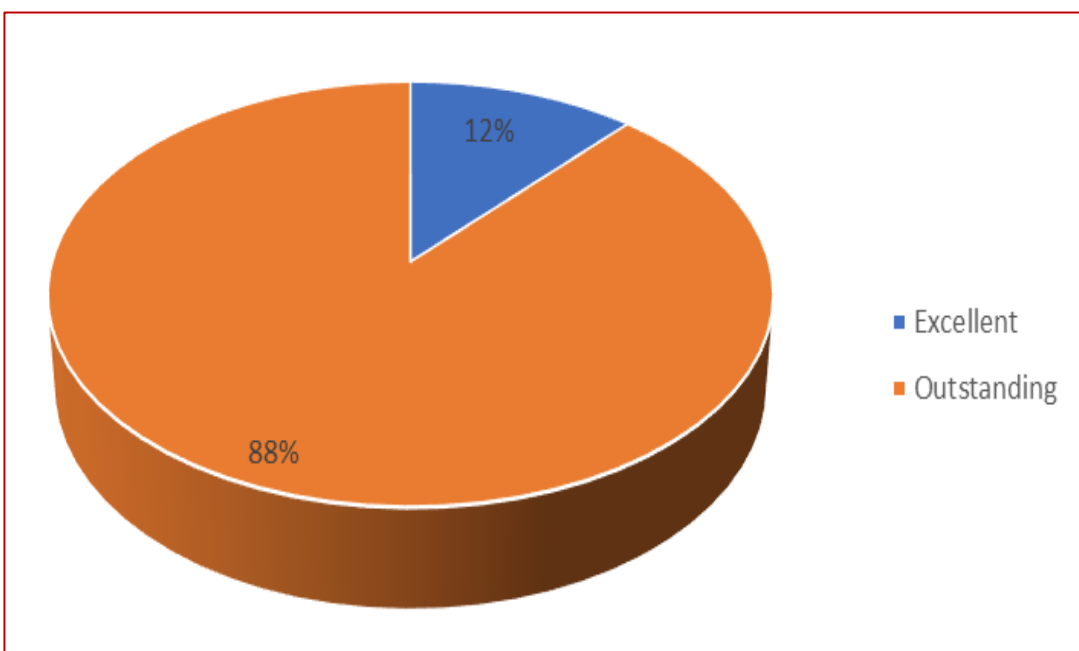
**5. Students are disciplined and respect Staff members**



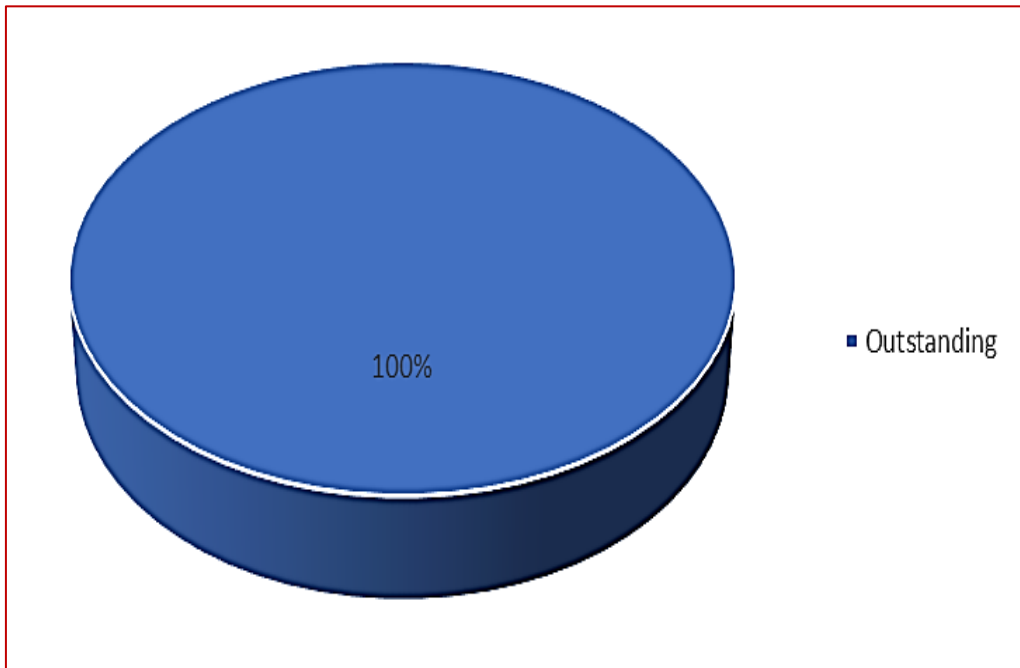
**6. The College provides adequate support to faculty members for upgrading skills and qualifications**



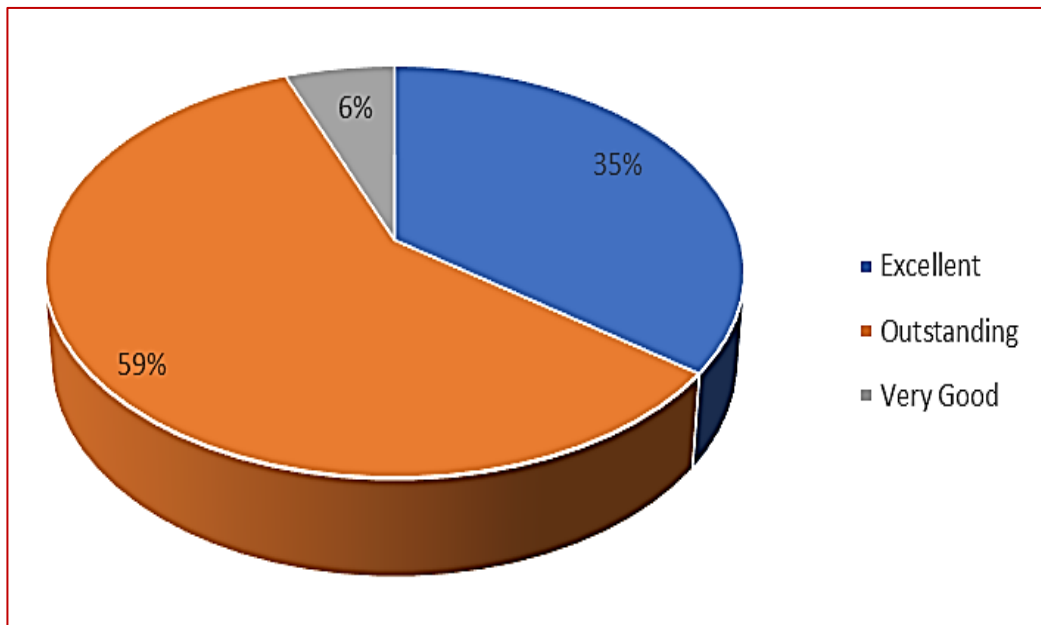
**7. Maintenance and Cleanliness Staff rooms, toilets, laboratory, classrooms**



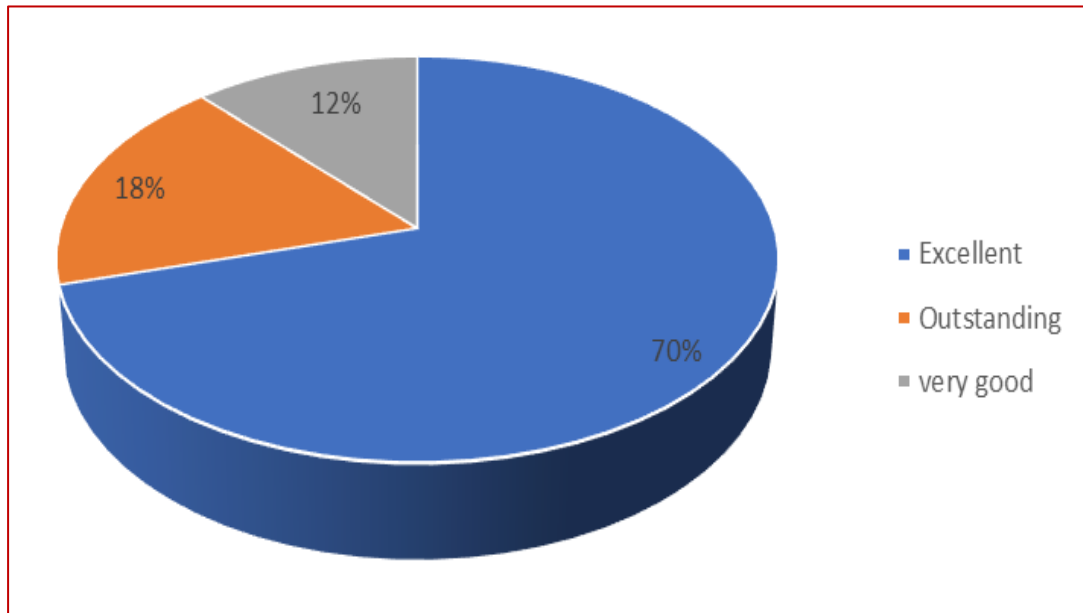
**8. Availability of Smart Class rooms and computer facilities**



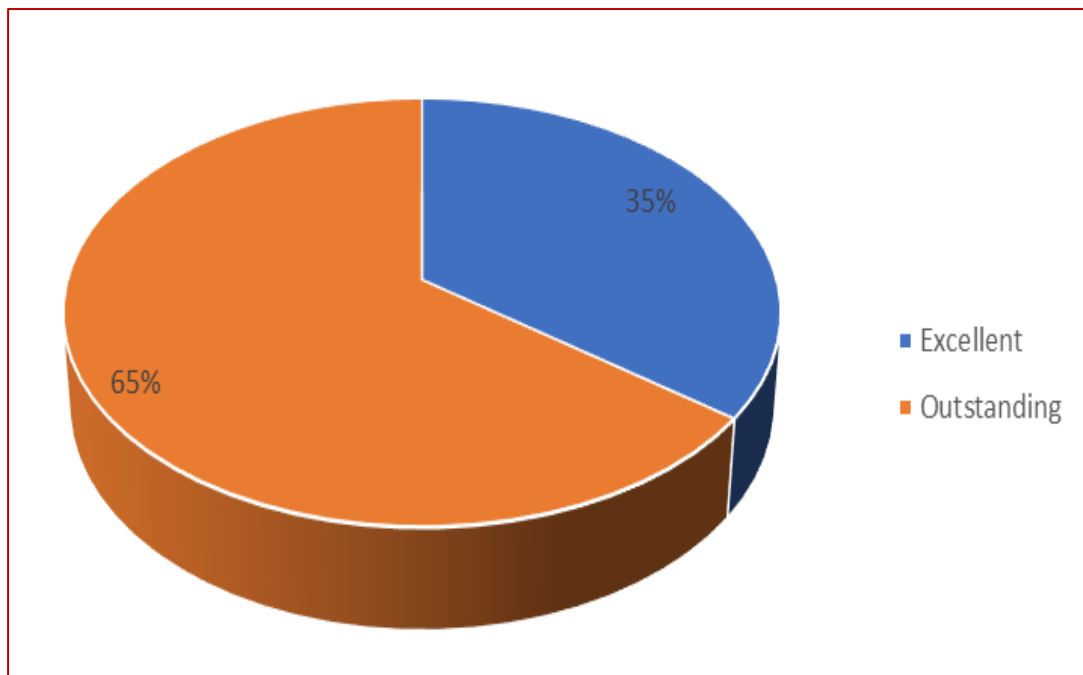
**9. Availability of Sufficient number of prescribed books in the Library**



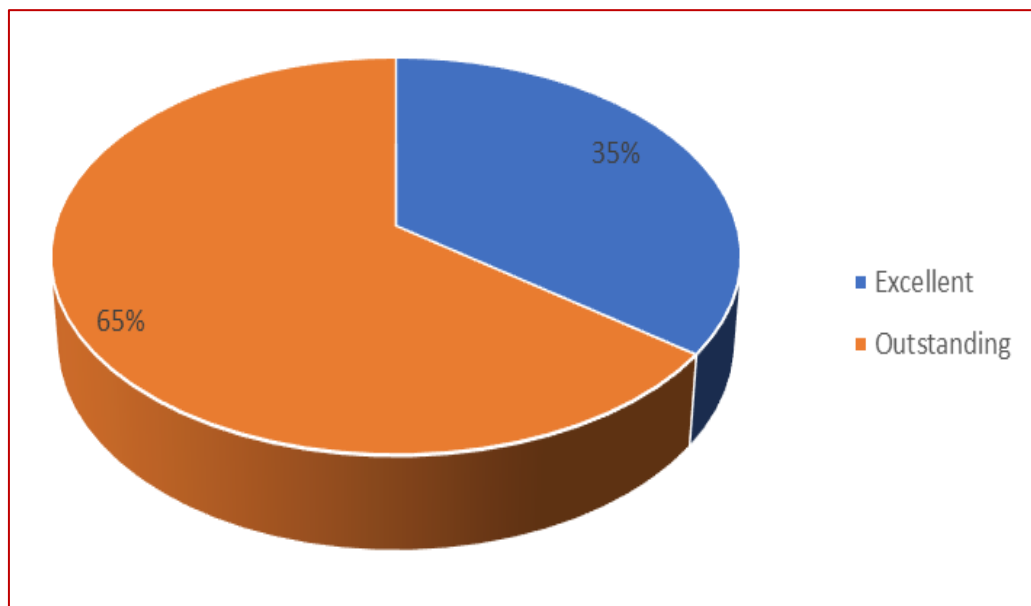
**10. Students visit to library is encouraging**



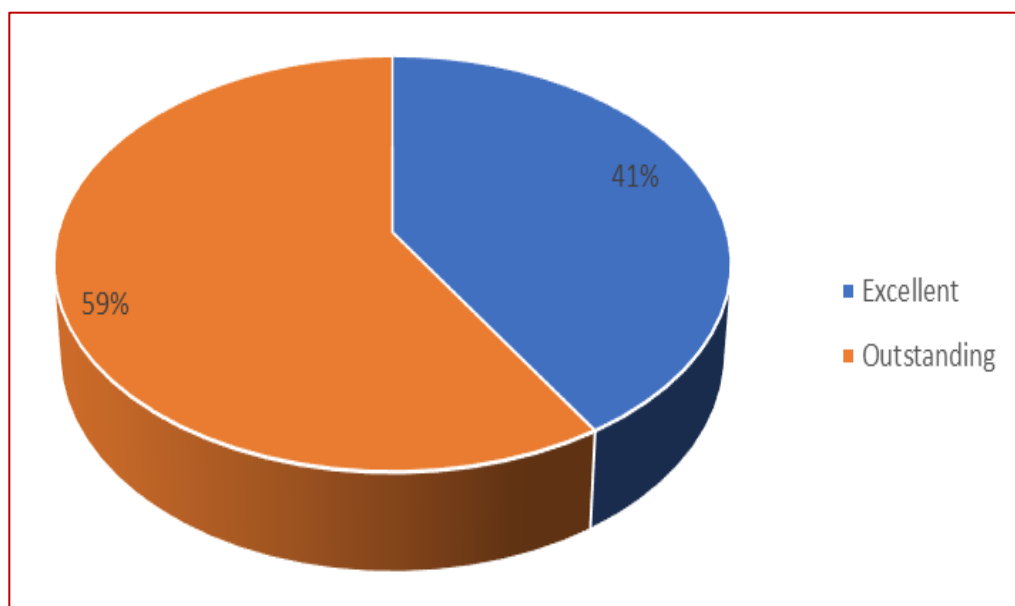
**11. The environment in the Institute is supportive for teaching and research**



## 12. Mechanism for feedback, review and performance enhancement for the staff



## 13. Mode of recognition/ Incentive/ Appreciation of the individual work

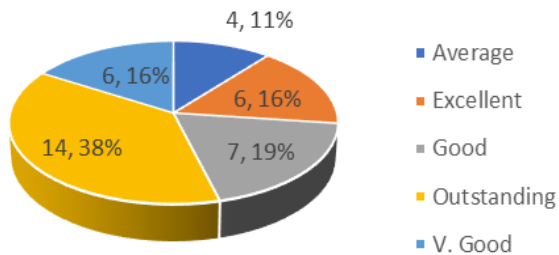


### Summary of Teachers Feedback Analysis:

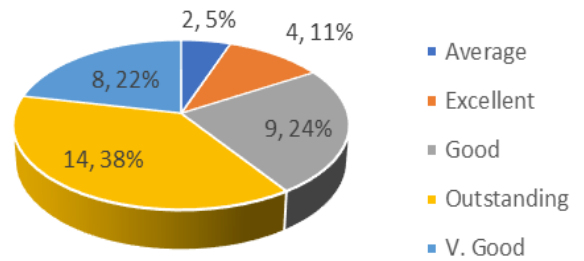
Overall, the teachers feel there is a scope of improvement on the students visit to library as it is not so encouraging. They also suggested to have sufficient number of prescribed books in the library for the convenience of the students.

## Alumni Feedback Analysis Report: BBA ADMISSION BATCH (2016-19)

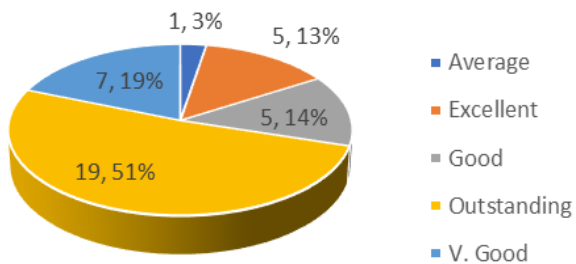
### 1. Programmes offered (in relation to Job)



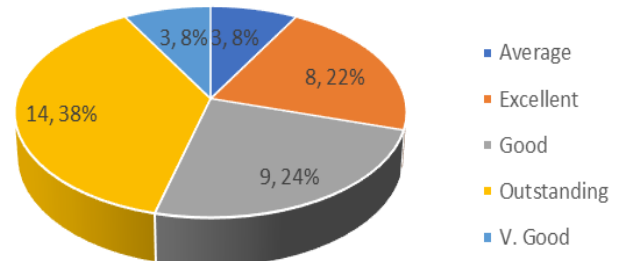
### 2. Infrastructure/Computer Lab facilities



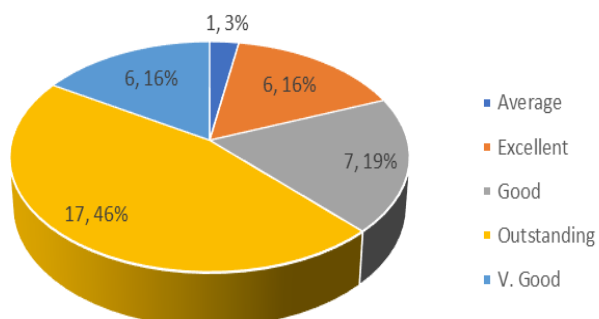
### 3. Faculty Members



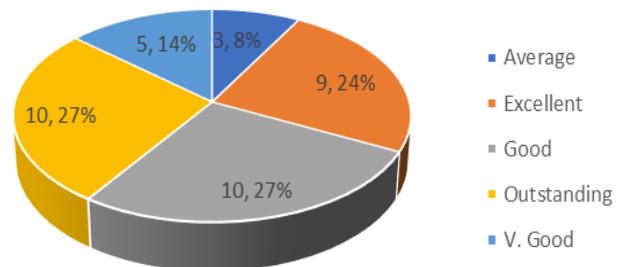
### 4. Summer Internship Project (SIP)



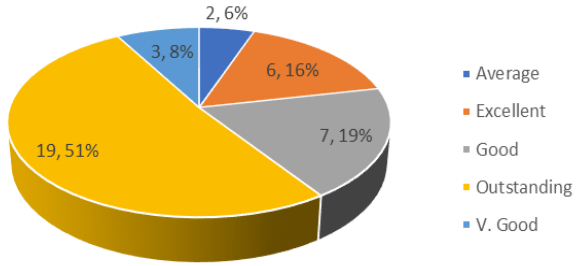
### 5. Proctorship adopted by DSBM



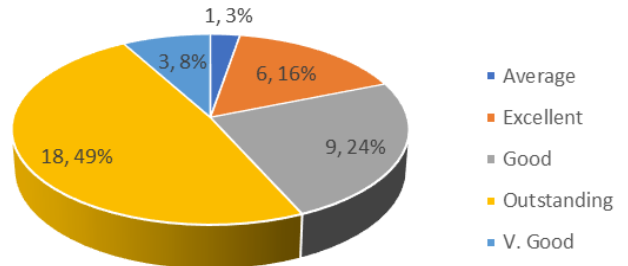
### 6. College Library



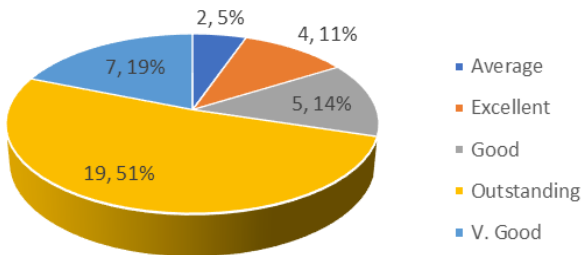
### 7. Educational Resources (Study Material) Provided



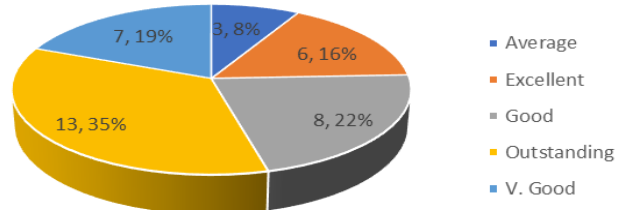
### 8. Admission Procedure



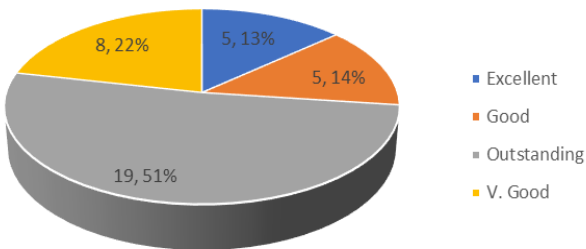
### 9. Office Staff



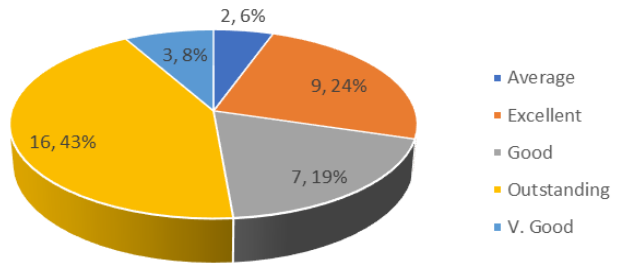
### 10. Industry Oriented Projects



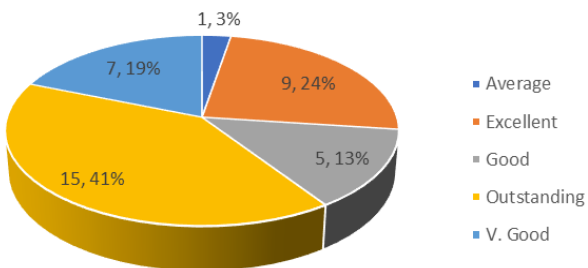
### 11. Seminars/Workshops



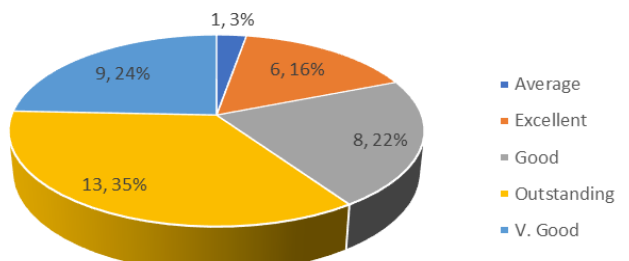
### 12. Guest Lectures



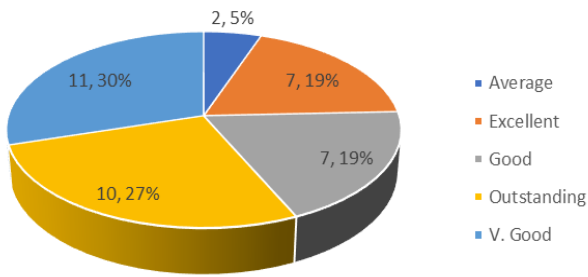
### 13. Special Webinars/Seminars



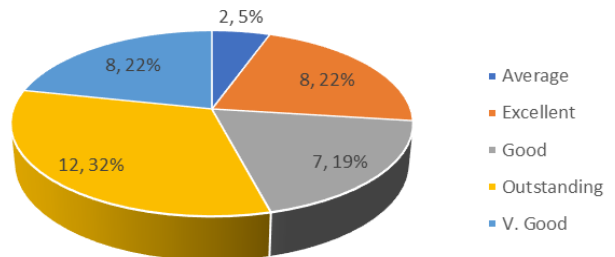
### 14. Training Classes for bridging Industry/Academic gap



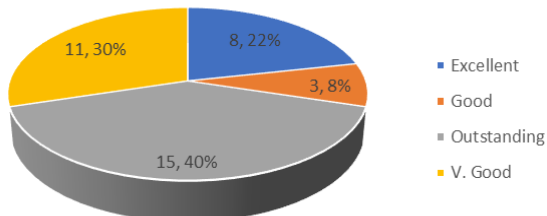
15. Relevance of curriculum in your Job



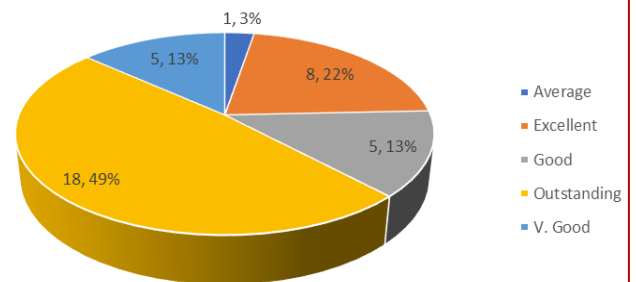
16. Need any change in curriculum and syllabi



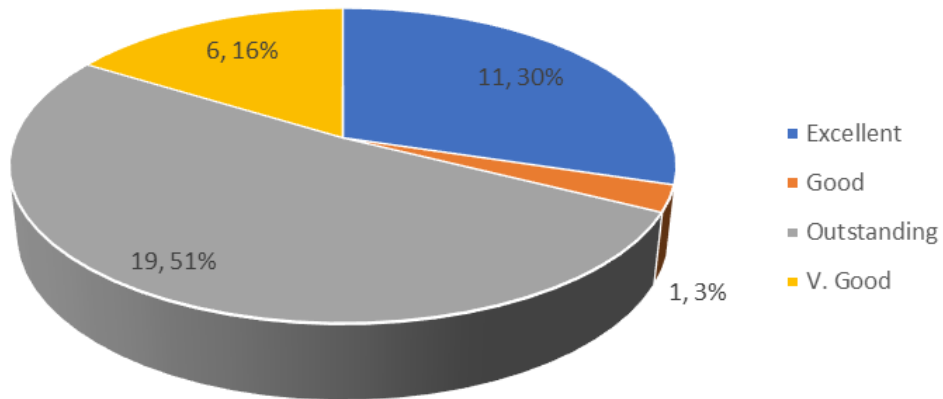
17. Improvements in teaching and learning Process



18. Have you learned the basic concept through your Project



19. Overall Rating of the College



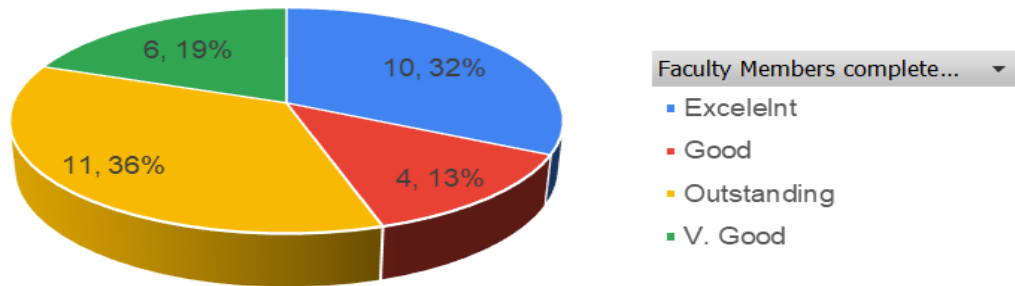
**Summary of Responses Received:**

1. Students are extremely satisfied with the Educational Resources provided to them.
2. Students are extremely satisfied with the Seminars and Webinars.
3. Students are extremely satisfied with the Classes for Bridging Industry/Academic Gap.
4. Students expect more Industry Oriented Projects

## Alumni Feedback Analysis Report: B.COM ADMISSION BATCH (2016-19)

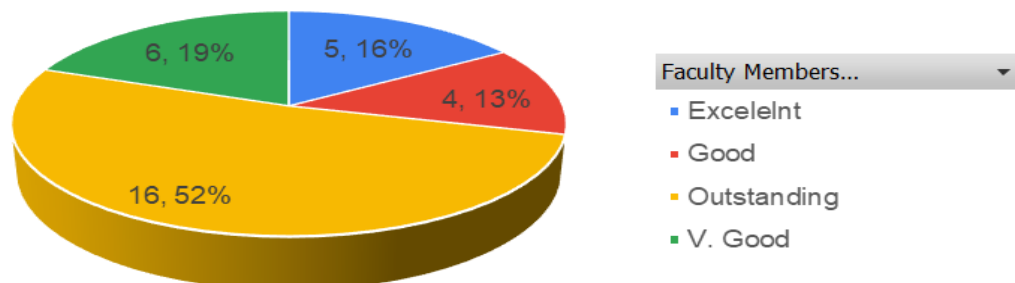
Count of Faculty Members complete the entire syllabus in time

Total



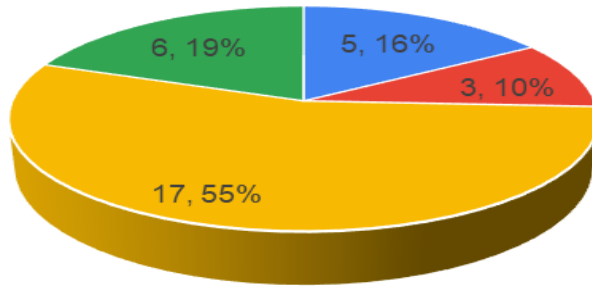
Count of Faculty Members communicate clearly and inspire you by their teaching style

Total



Count of Faculty Members use modern teaching aids, handouts, suitable references, power point...

Total

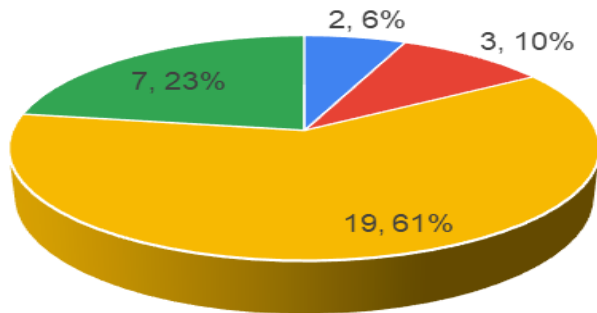


Faculty Members use...

- Excelelnt
- Good
- Outstanding
- V. Good

Count of Faculty Members attitude towards the student is helpful

Total

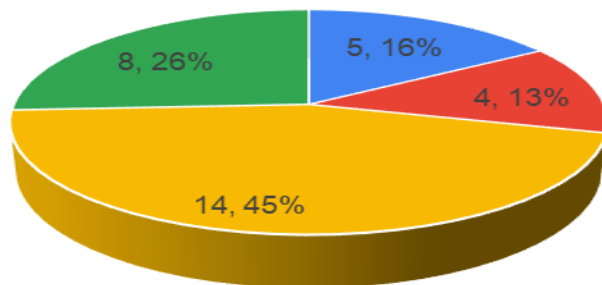


Faculty Members attitude...

- Excelelnt
- Good
- Outstanding
- V. Good

Count of The evaluations are fair and unbiased

Total

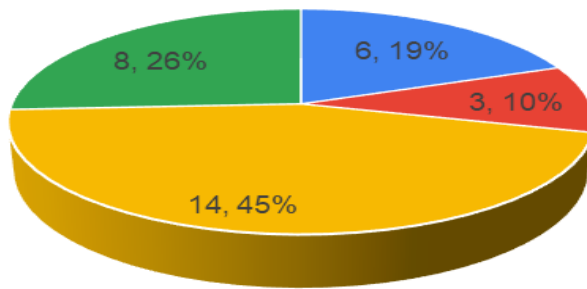


The evaluations are fair and...

- Excelelnt
- Good
- Outstanding
- V. Good

Count of The prescribed books/reading materials are available in the library

### Total

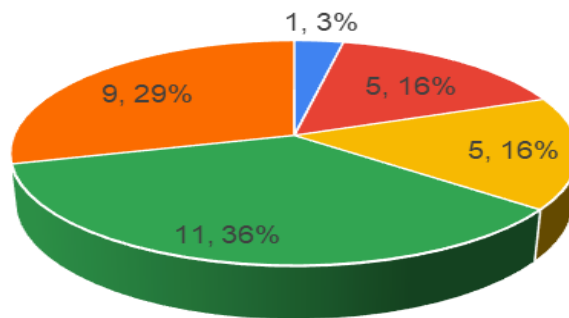


The prescribed...

- ExceleInt
- Good
- Outstanding
- V. Good

Count of Online educational resources are available and accessible on the Institution's website

### Total

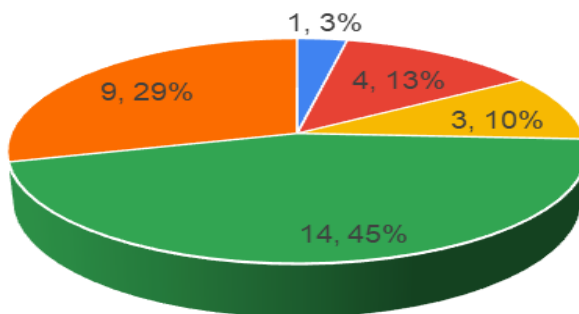


Online educational...

- Average
- ExceleInt
- Good
- Outstanding
- V. Good

Count of Smart classrooms and Internet facilities are available in the campus

### Total

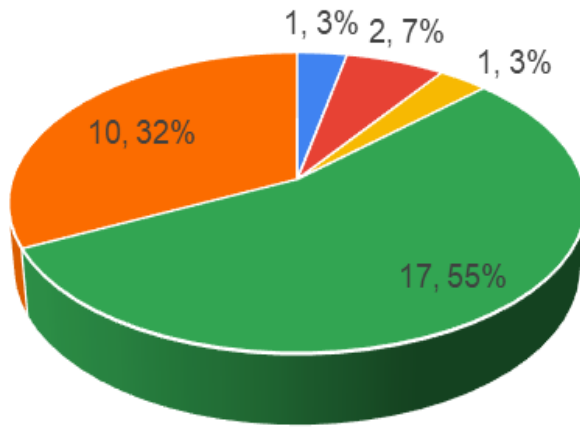


Smart classrooms and...

- Average
- ExceleInt
- Good
- Outstanding
- V. Good

Count of DSBM Infrastructure is beautiful and properly maintained

Total

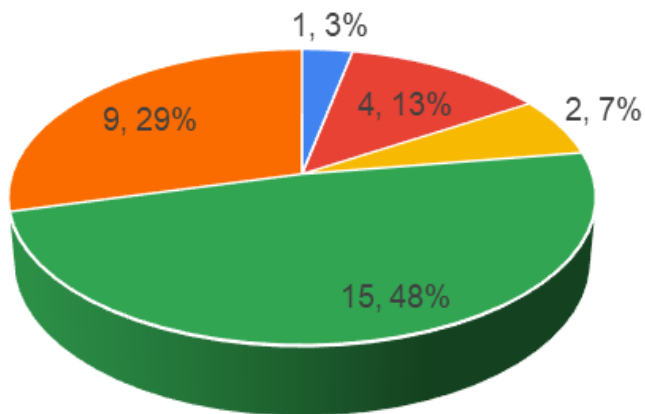


DSBM Infrastrucure is...

- Average
- Excelelnt
- Good
- Outstanding
- V. Good

Count of Grievance redressal mechanism of DSBM

Total

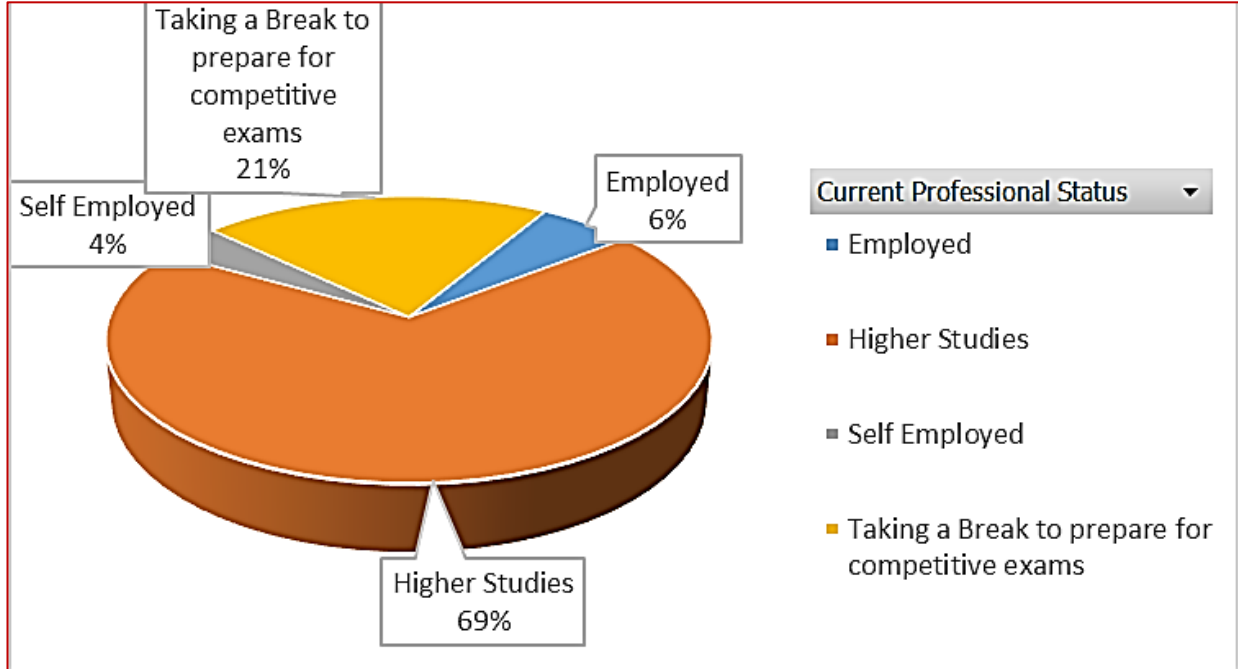


Grievance redressal...

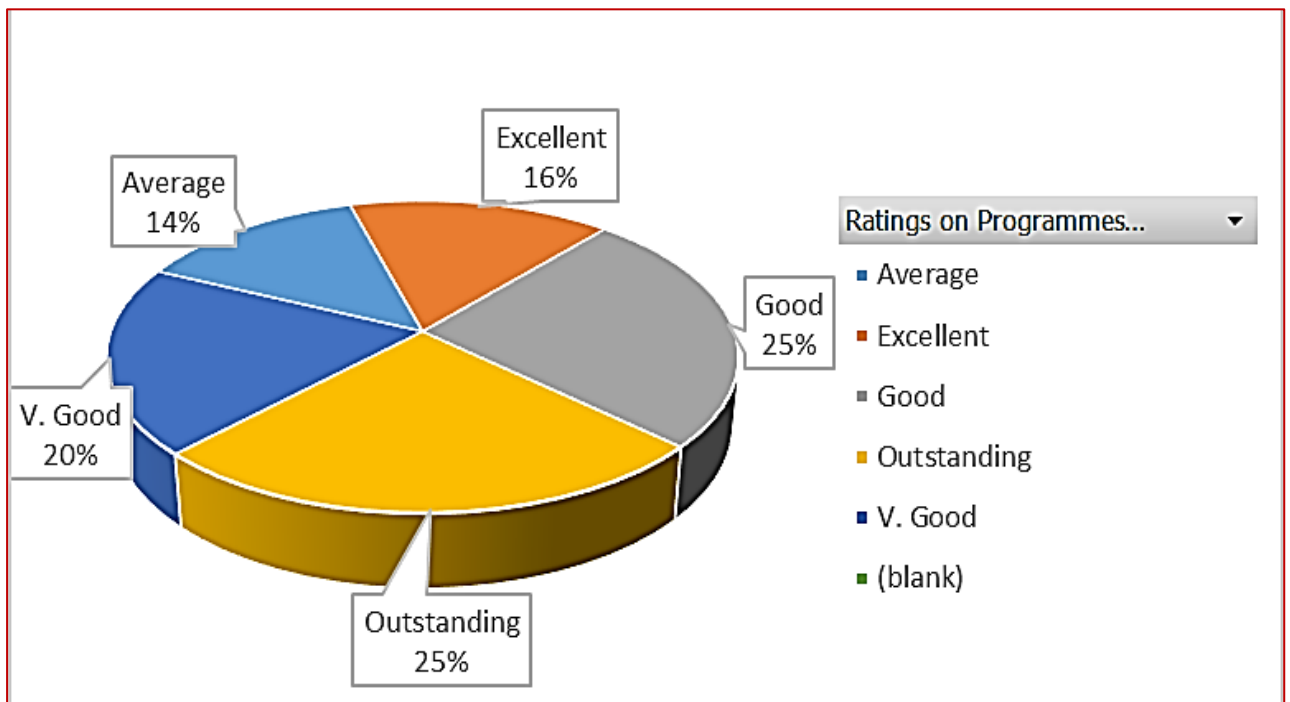
- Average
- Excelelnt
- Good
- Outstanding
- V. Good

## Alumni Feedback Analysis report: B.COM ADMISSION BATCH (2017-20)

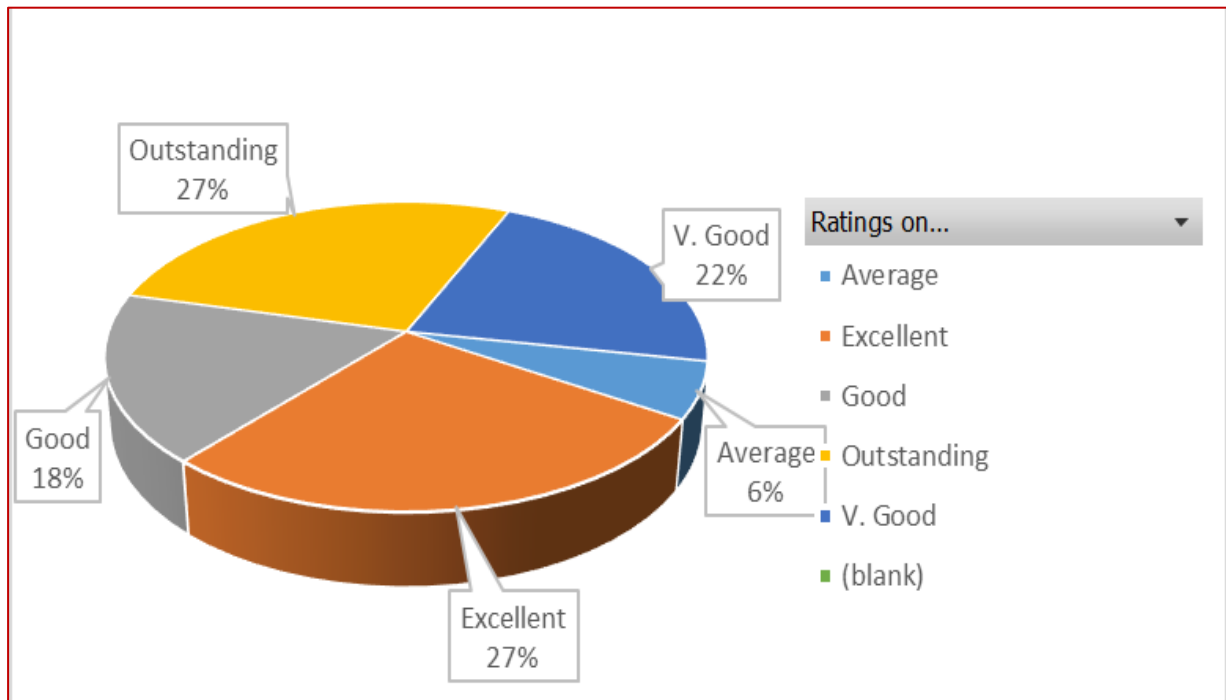
### 1. CURRENT PROFESSIONAL STATUS:



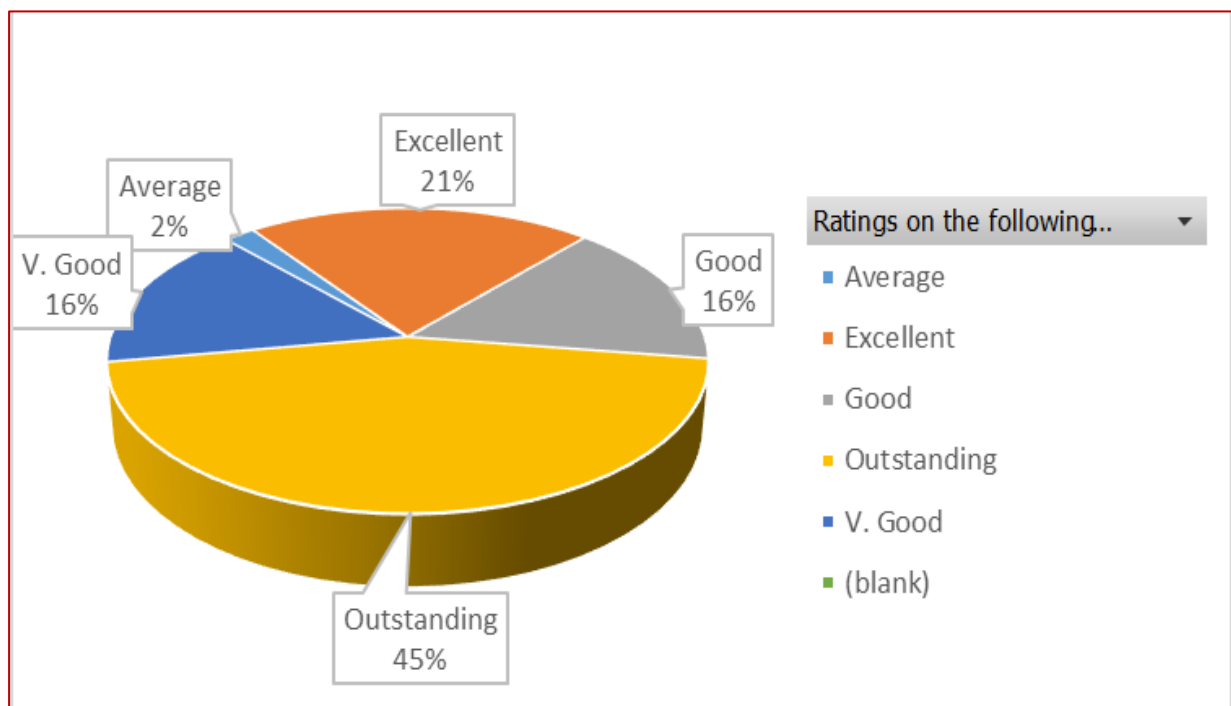
### 2. PROGRAMMES OFFERED BY COLLEGE (IN RELATION TO JOB):



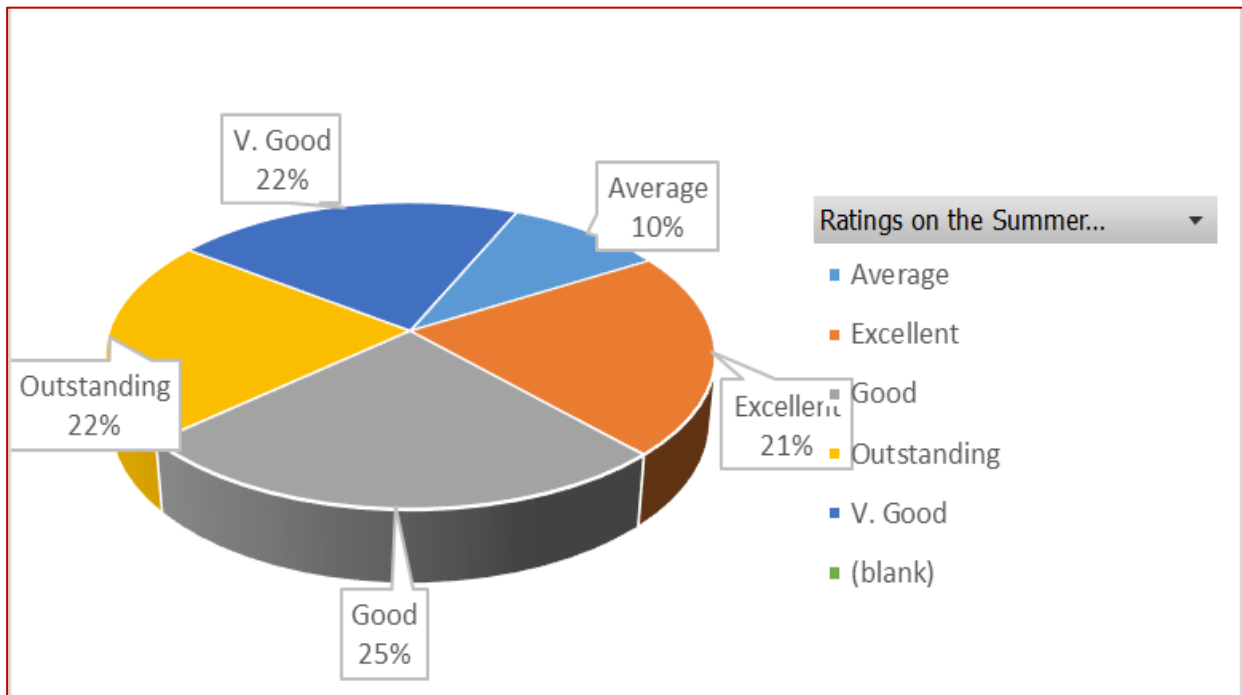
### 3. INFRASTRUCTURE/COMPUTER LAB FACILITIES



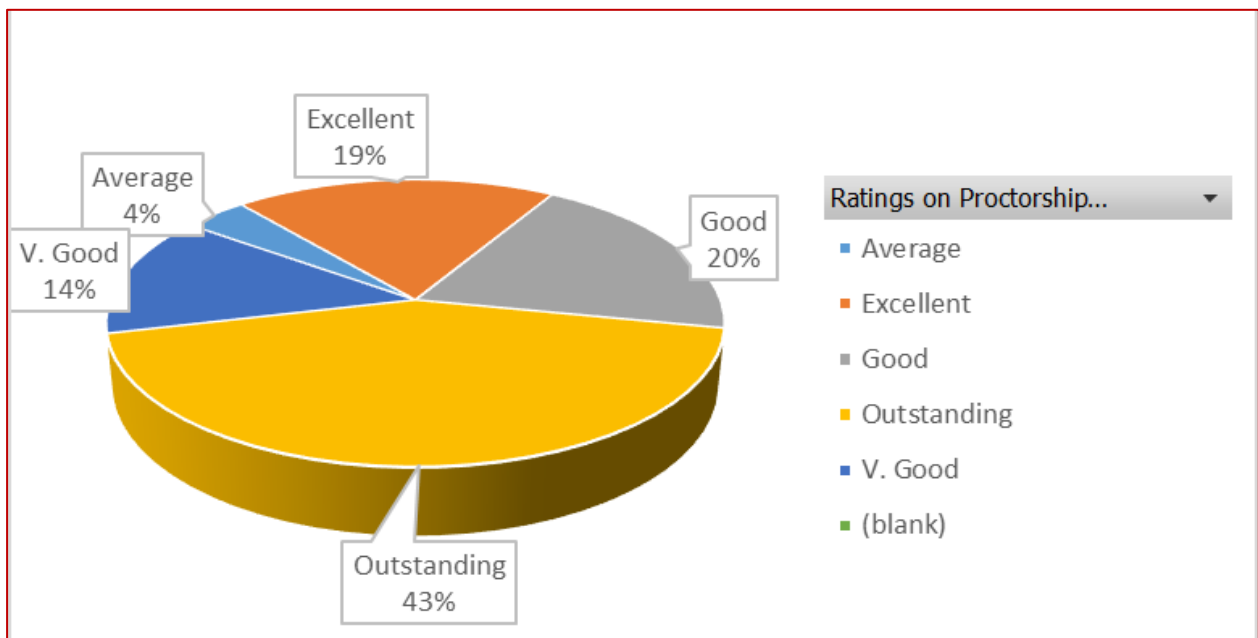
### 4. FACULTY MEMBERS:



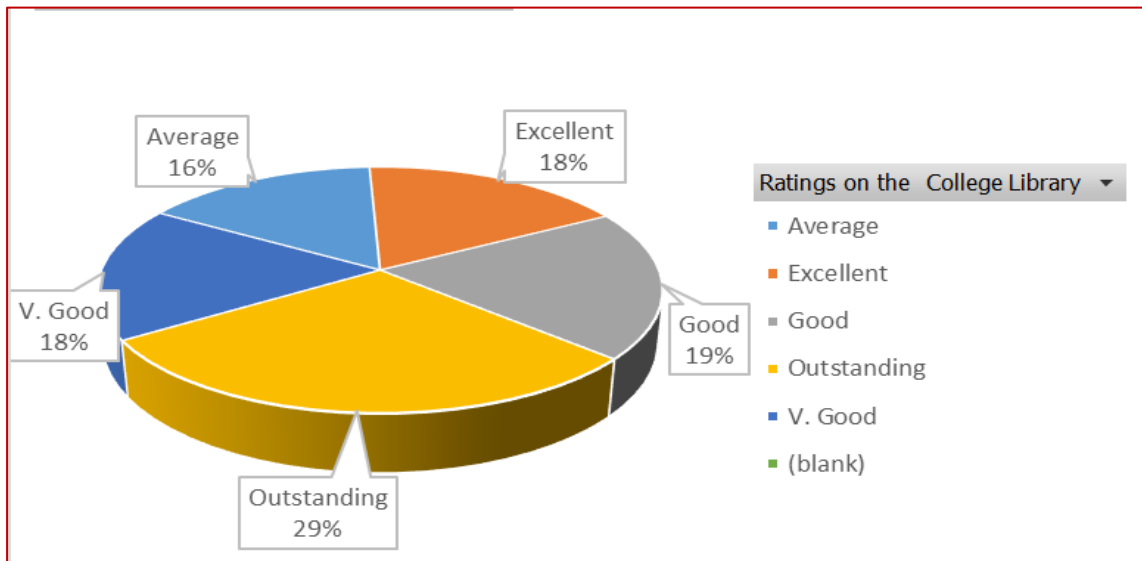
## 5. SUMMER INTERNSHIP PROJECT (SIP):



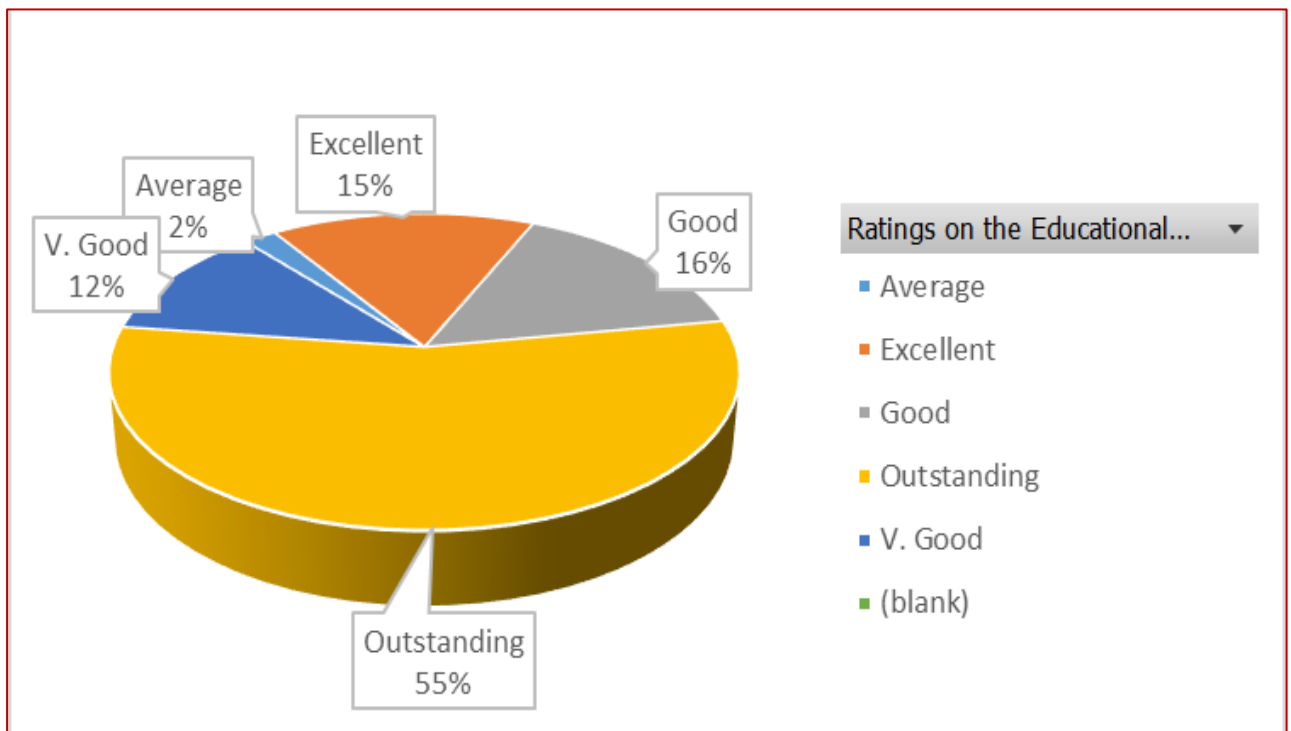
## 6. PROCTORSHIP ADOPTED BY DSBM:



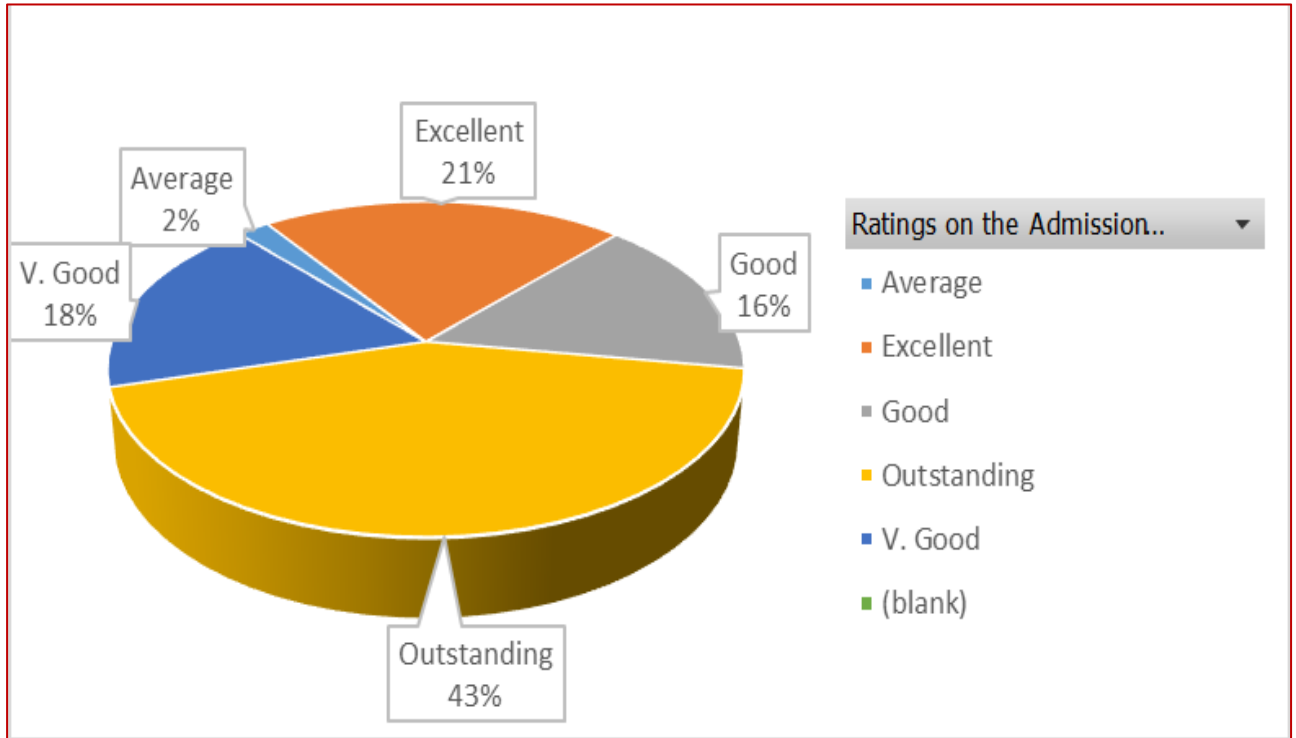
## 7. COLLEGE LIBRARY:



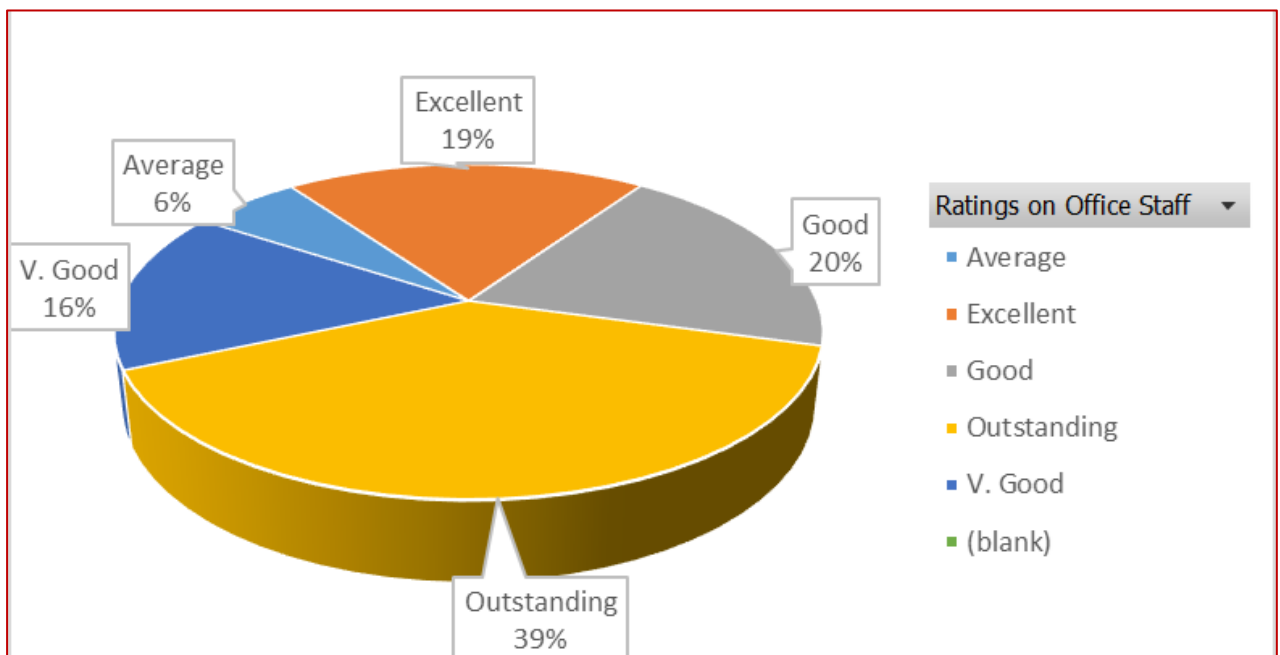
## 8. EDUCATIONAL RESOURCES (STUDY MATERIAL) PROVIDED:

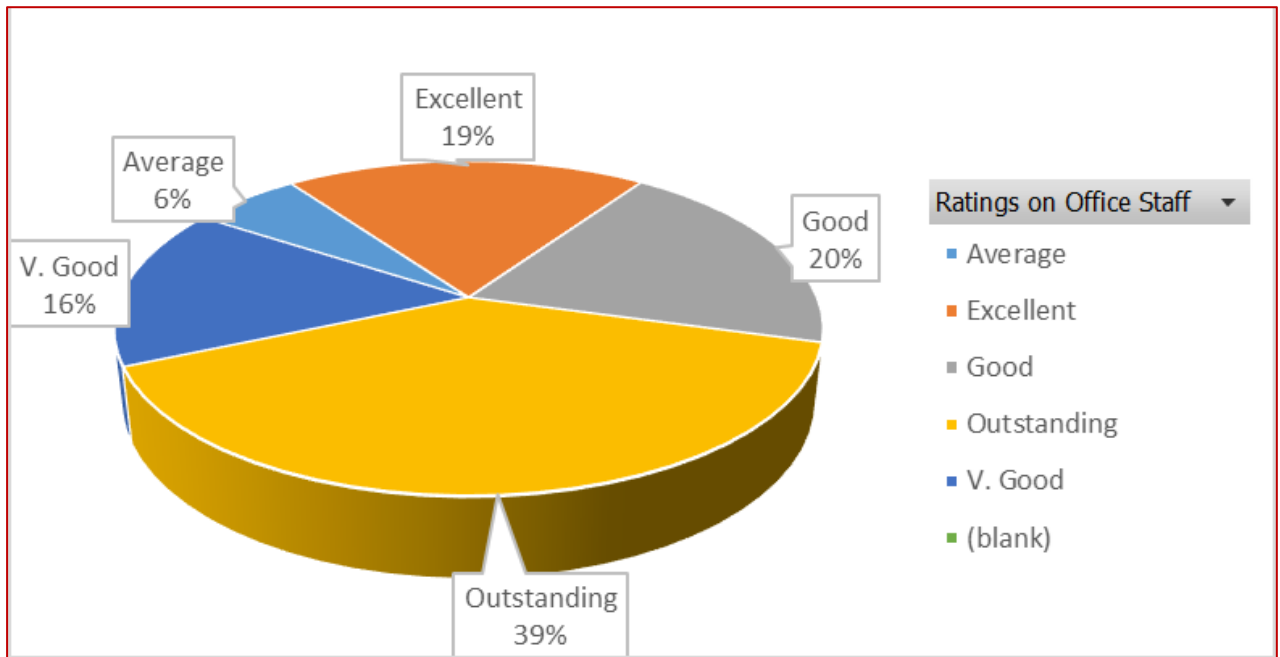


## 9. ADMISSION PROCEDURE

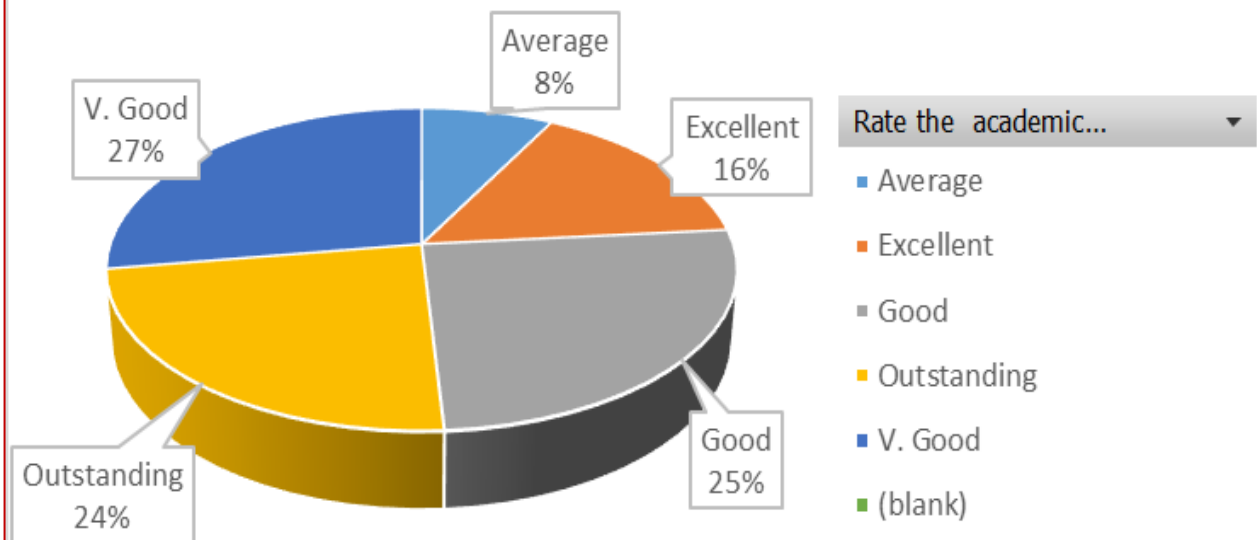


## 10. OFFICE STAFF

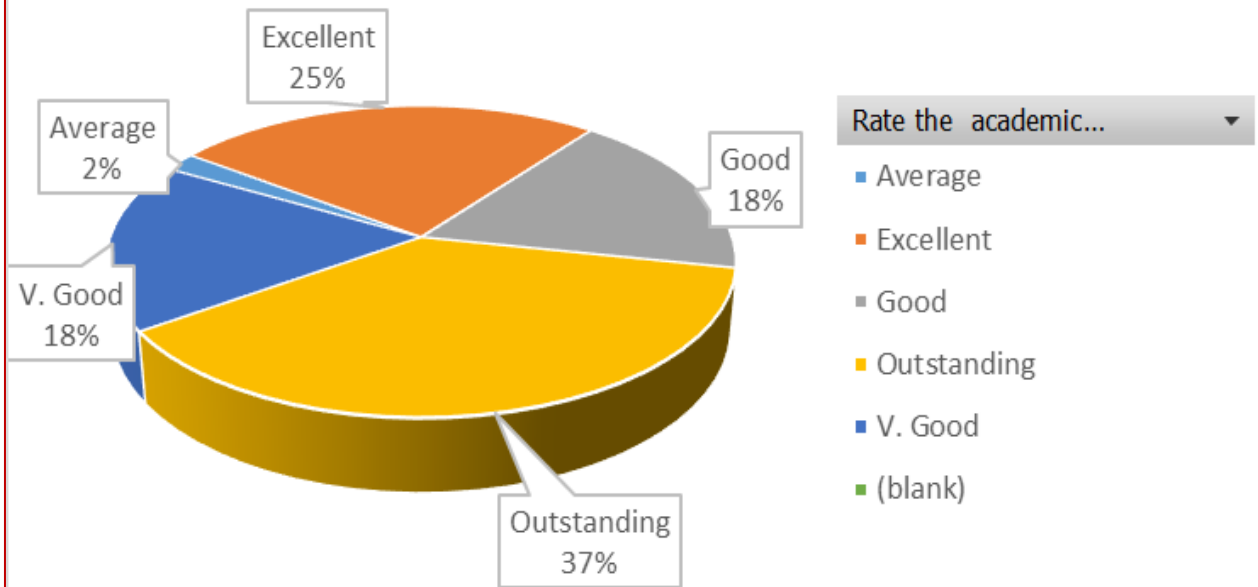




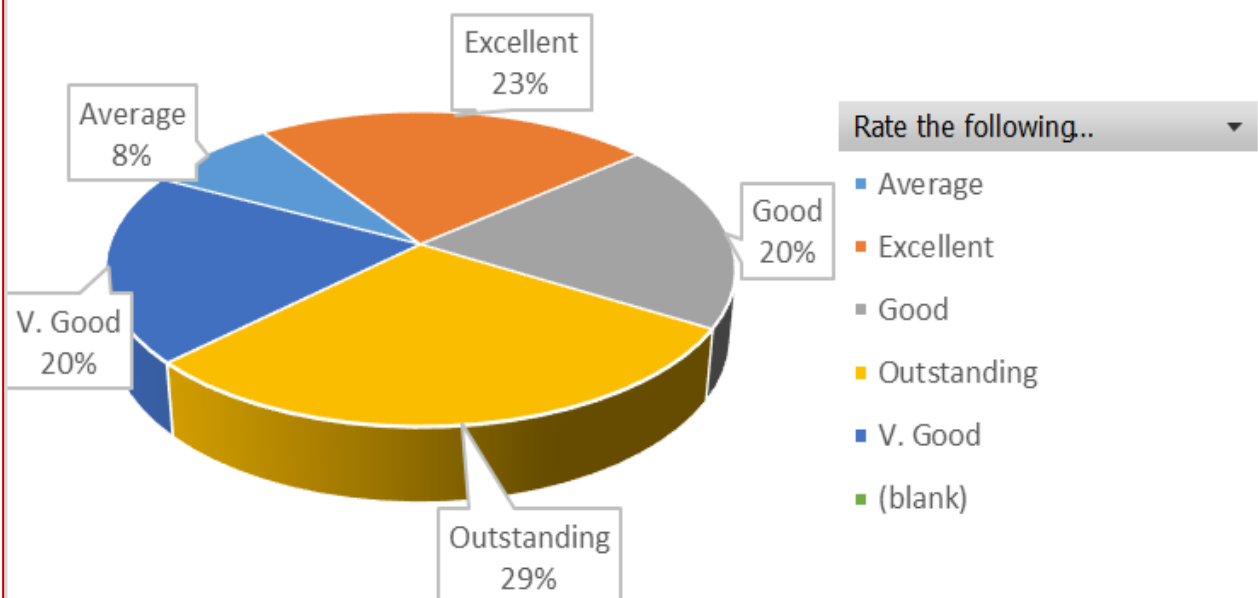
**12. Count of Rate the academic initiatives taken for the Industry Oriented Projects:**



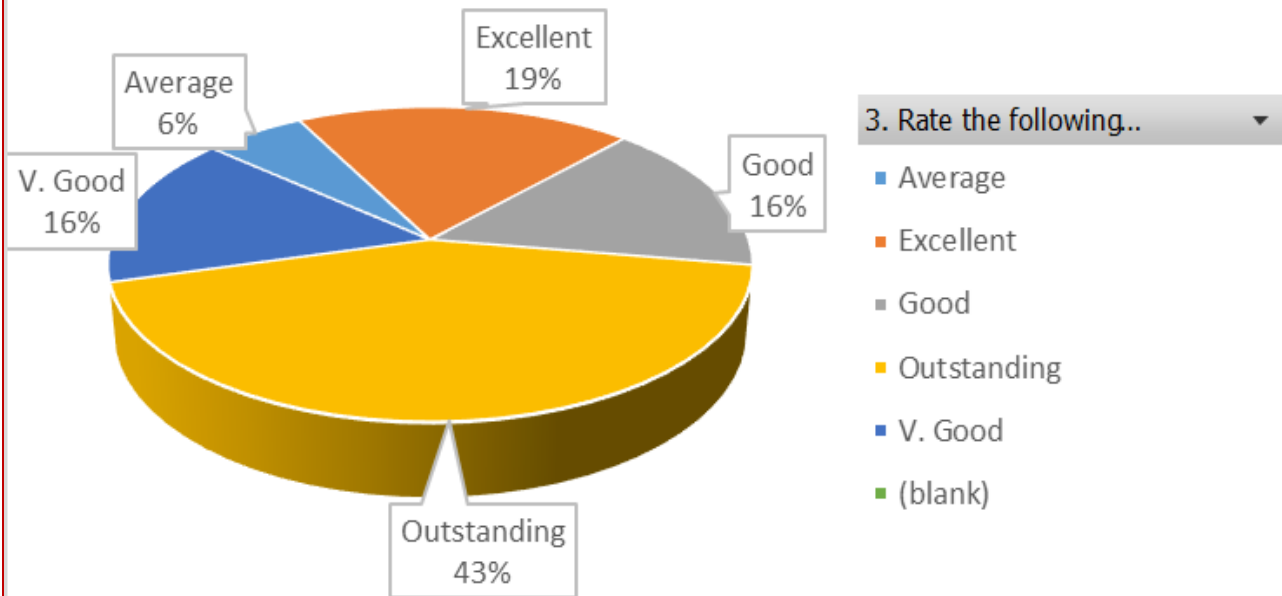
13. Count of Rate the academic initiatives taken for Seminars/Workshops



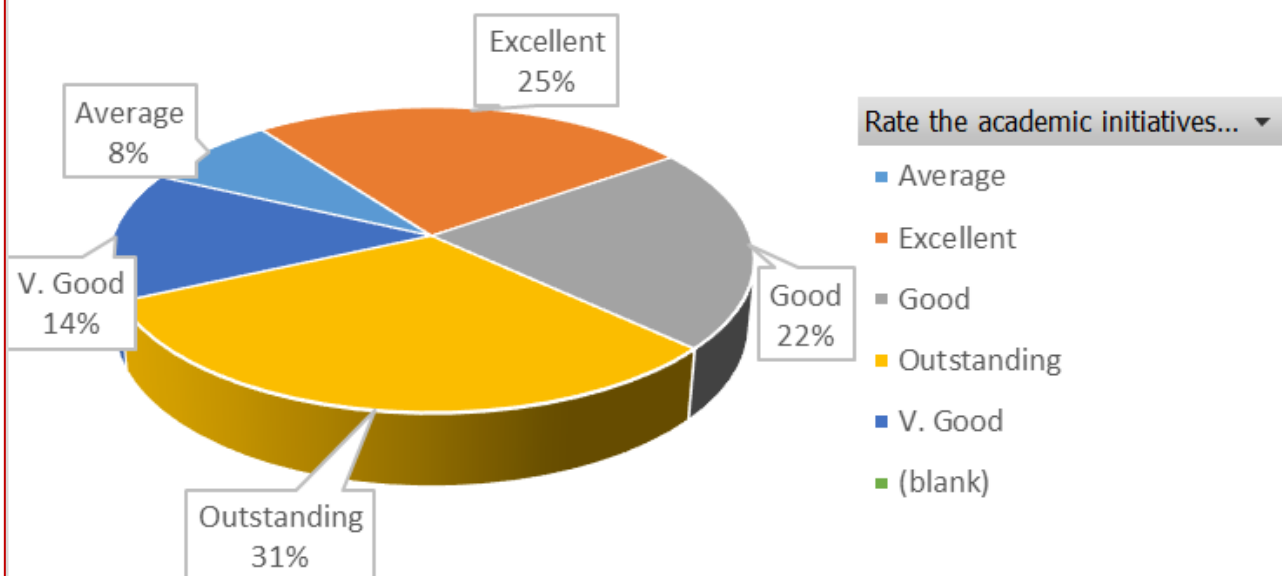
14. Count of Rate the following academic initiatives taken for Guest Lectures



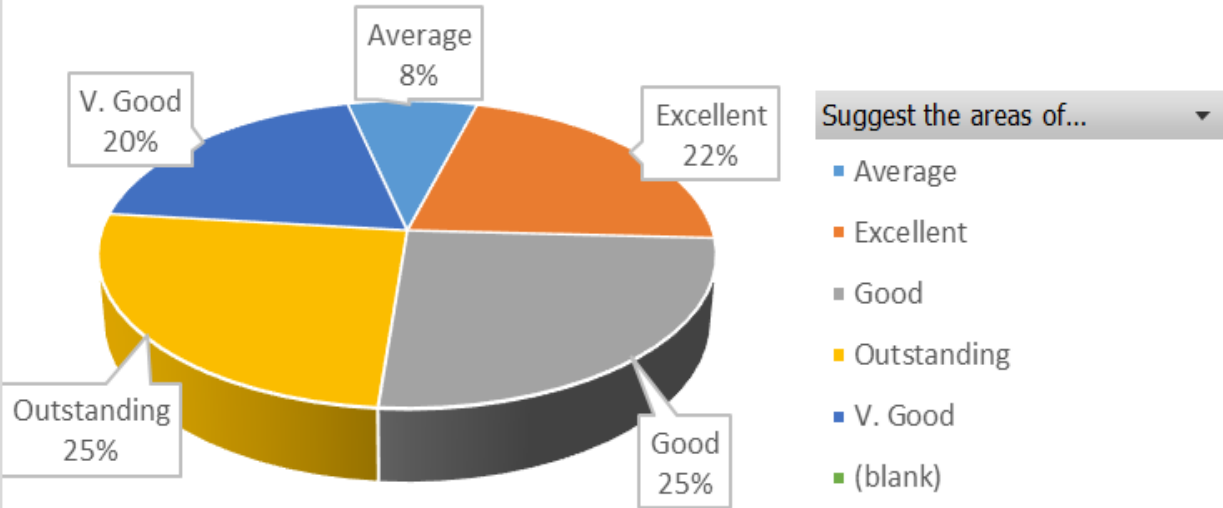
15. Count of Rate the following academic initiatives for Special Webinars/Seminars



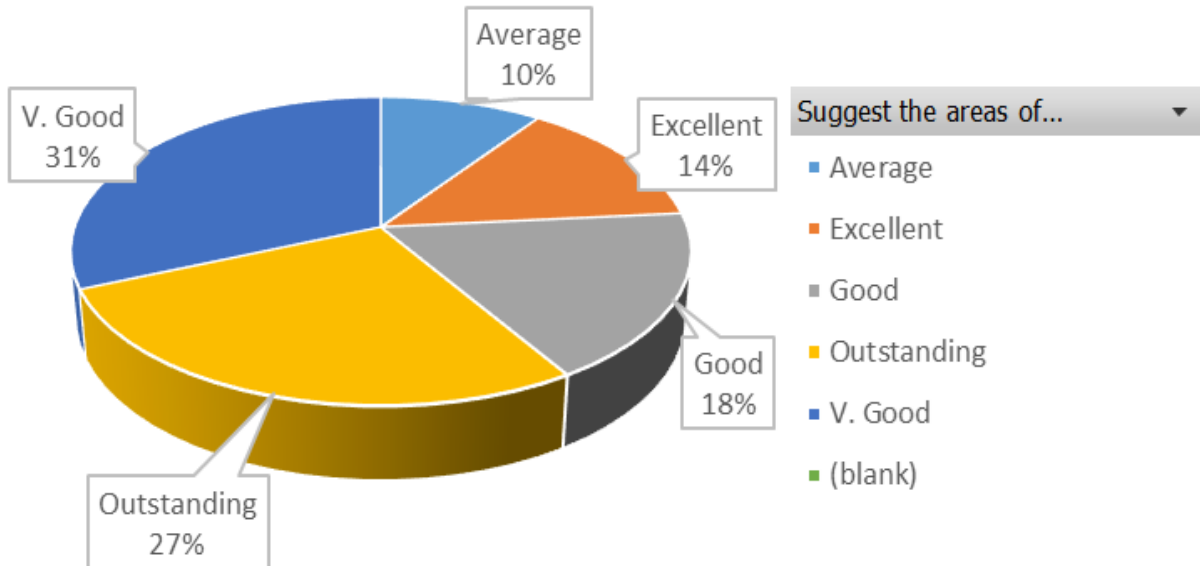
16. Count of the academic initiatives for Training Classes for bridging Industry/Academic gap:



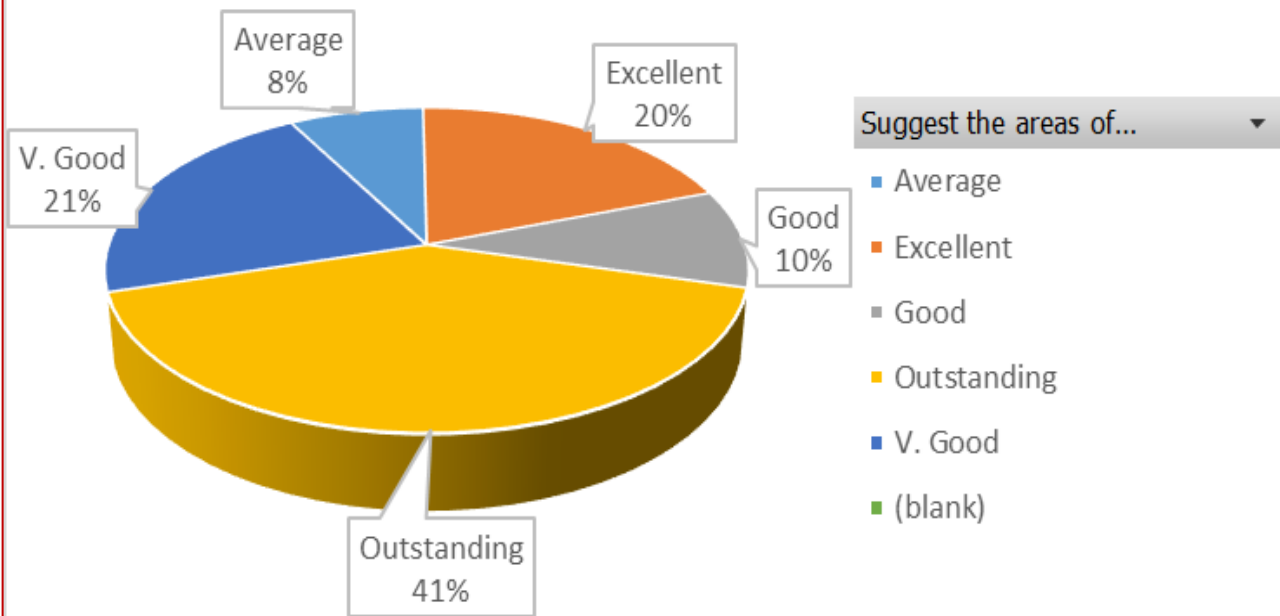
17. Count of Suggestion of the Relevance of curriculum in your Job



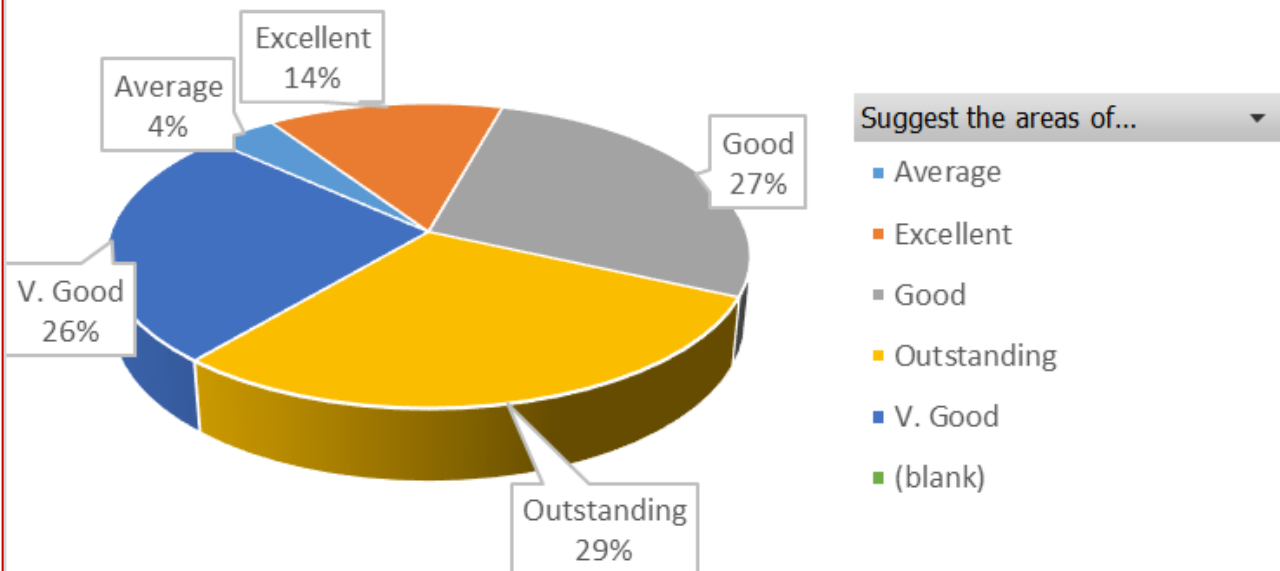
18. Count of Suggestion of Need any change in curriculum and syllabi:



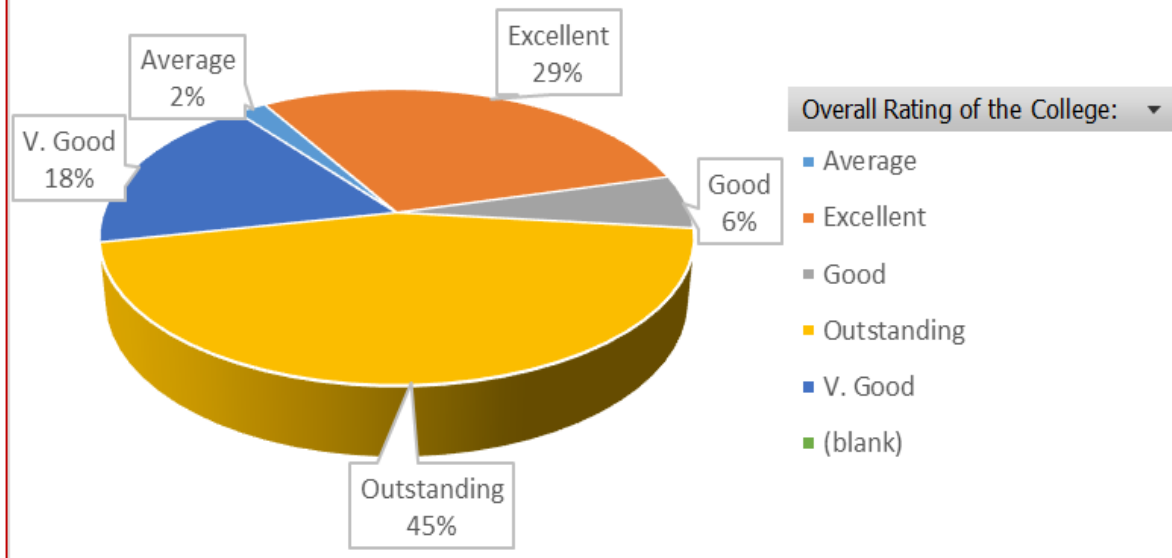
19. Count of Suggestion to Improvements in teaching and learning Process:



20. Count of Suggestion of how you learned the basic concept through your Project.



## 22. Count of Overall Rating of the College:

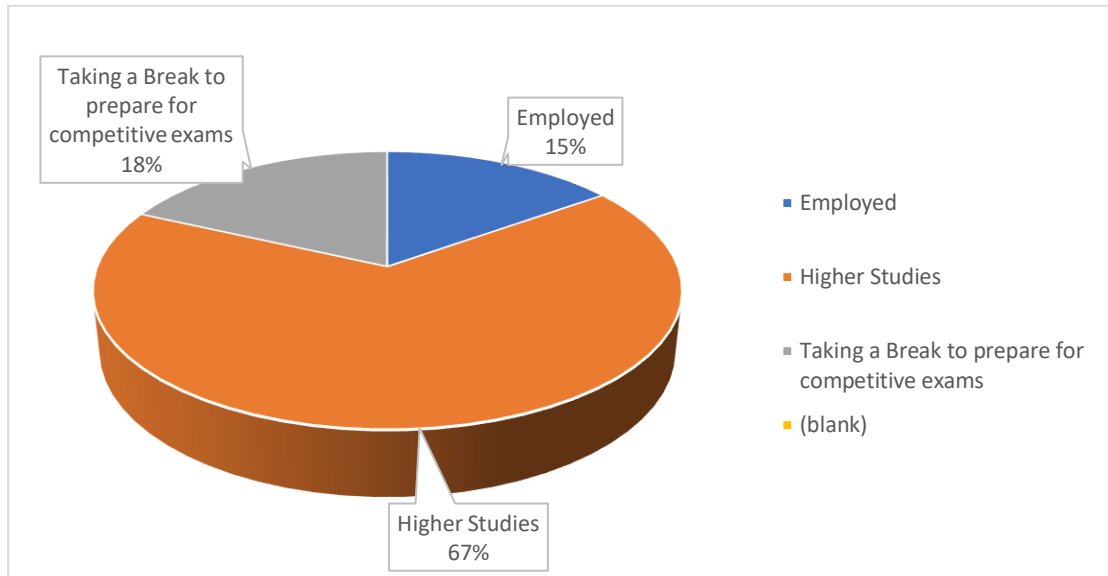


### Summary of Feedback Analysis:

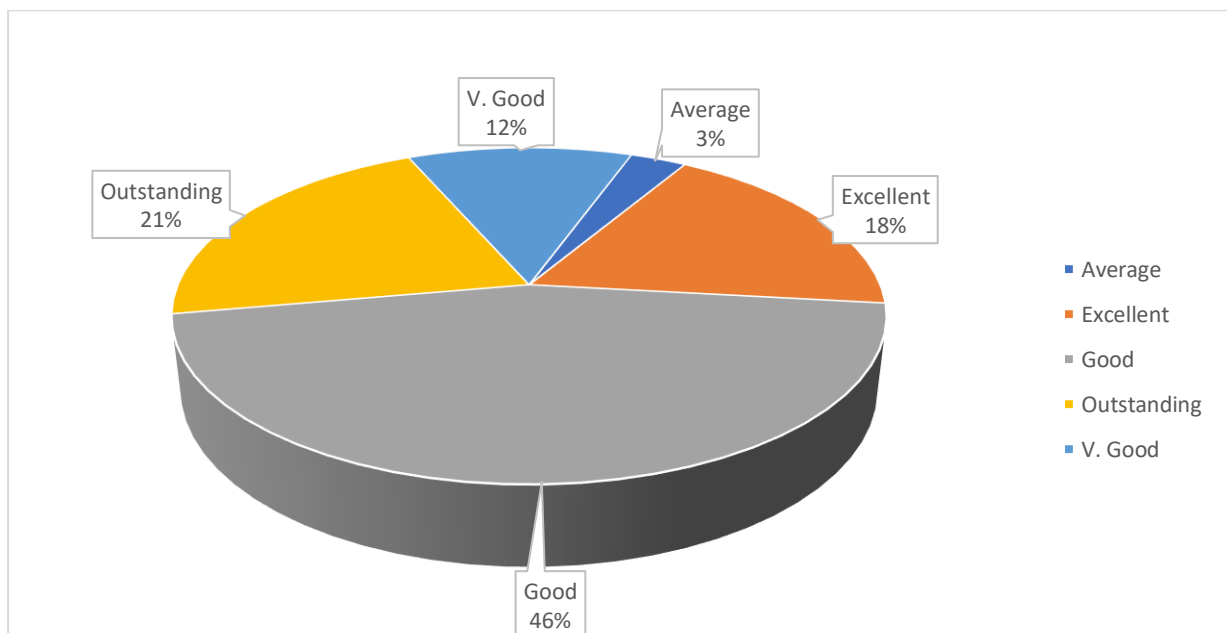
- Almost 69% of the alumni are opting for higher studies, 21% are preparing competitive exam to get a job, 6% are employed, 4% are self employed
- 25% of the alumni have given outstanding feedback for job-oriented programme is given in DSBM.
- 27% of the alumni have given excellent and another 27% of the alumni have given outstanding feedback for infrastructure and computer lab.
- 45% have given outstanding, 21% have given excellent and only 2% have given average feedback for faculty members of DSBM.
- 25% have given good and 22% have given outstanding feedback for summer internship project programme.
- 43% have given outstanding and 19% have given excellent feedback for proctorship parameter.
- 29% have given outstanding and 14% have given excellent for college library.
- 55% have given outstanding and 15% have given excellent feedback for educational materials.
- 43% have given outstanding and 19% have given excellent feedback for webinars and seminars parameter.
- Overall rating of the college is 45% outstanding and 29 % excellent.

## Alumni Feedback Analysis report: BBA ADMISSION BATCH (2017-20)

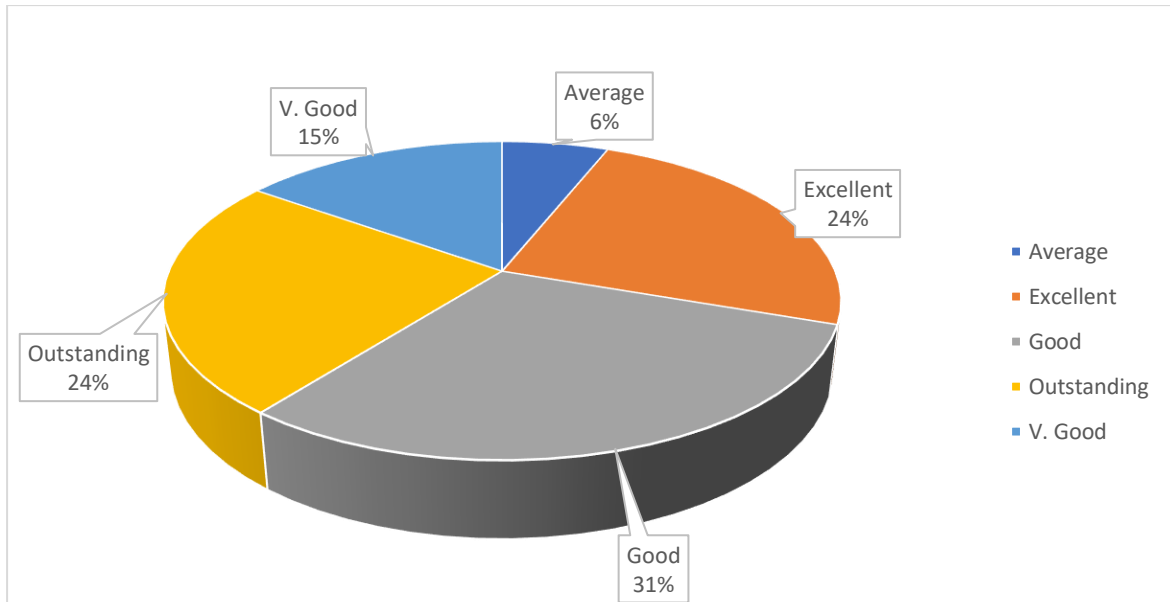
### 1. CURRENT PROFESSIONAL STATUS



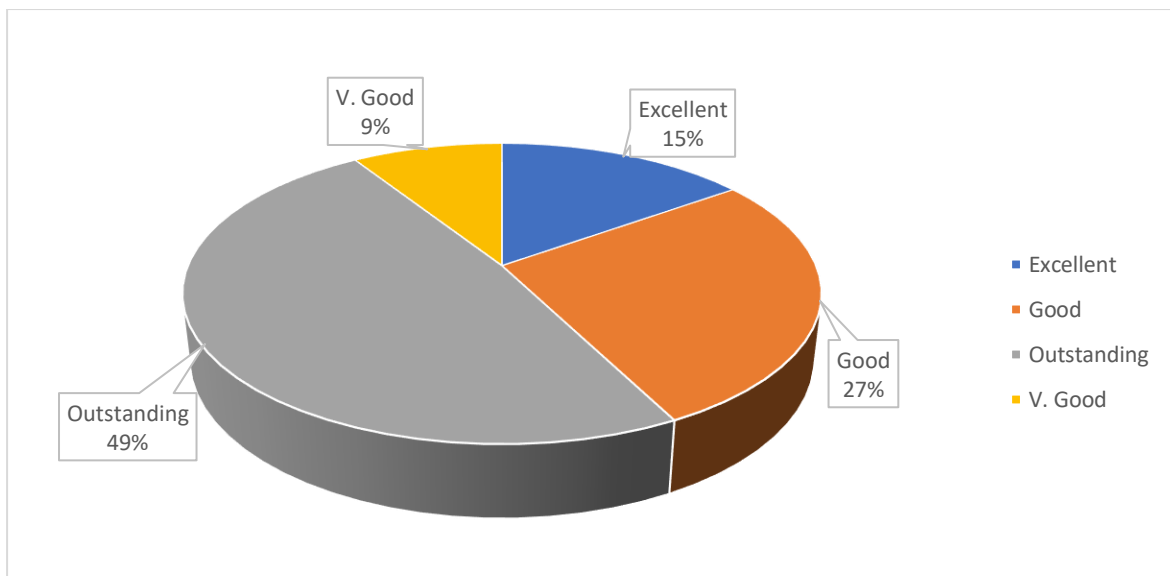
### 2. PROGRAMMES OFFERED (IN RELATION TO JOB)



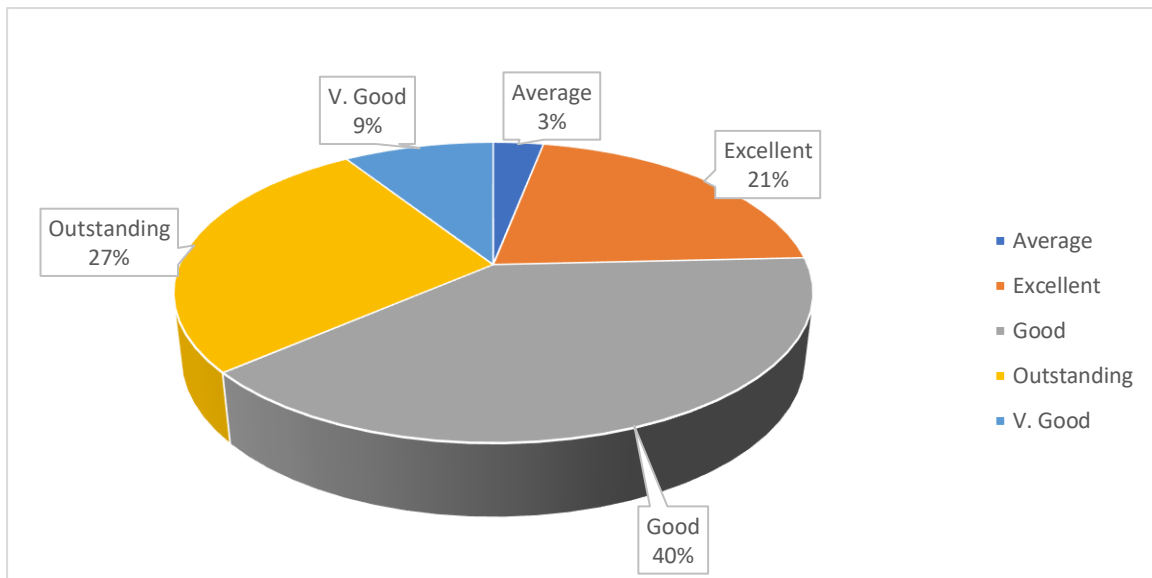
### 3. RATINGS ON INFRASTRUCTURE/COMPUTER LAB FACILITIES



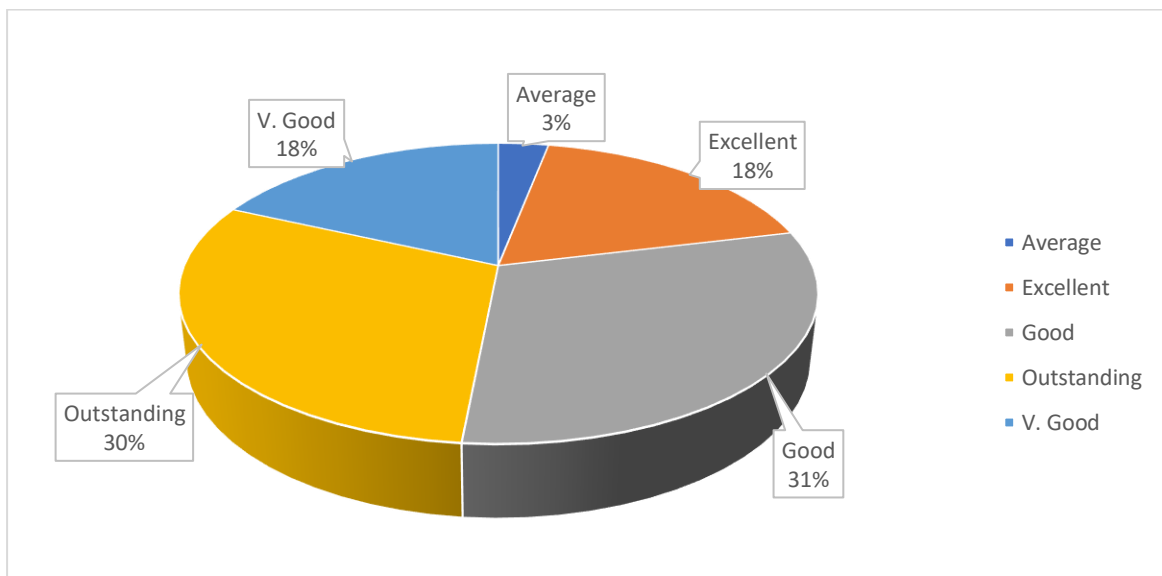
### 4. RATINGS ON FACULTY MEMBERS



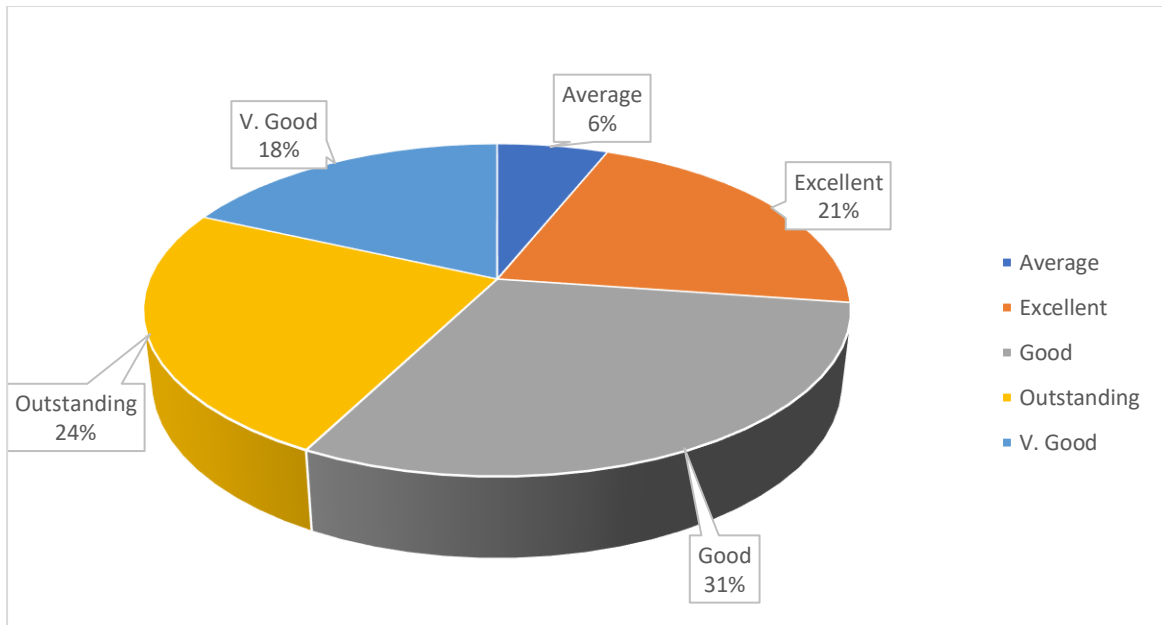
## 5. RATINGS ON THE SUMMER INTERNSHIP PROJECT (SIP)



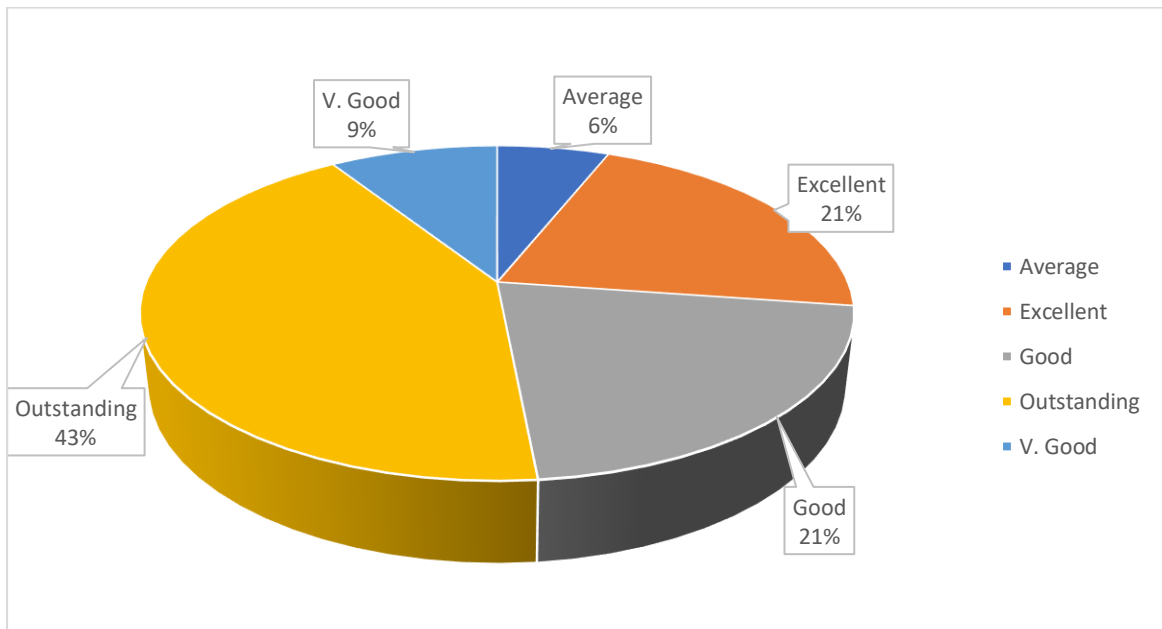
## 6. RATINGS ON PROCTORSHIP ADOPTED BY DSBM



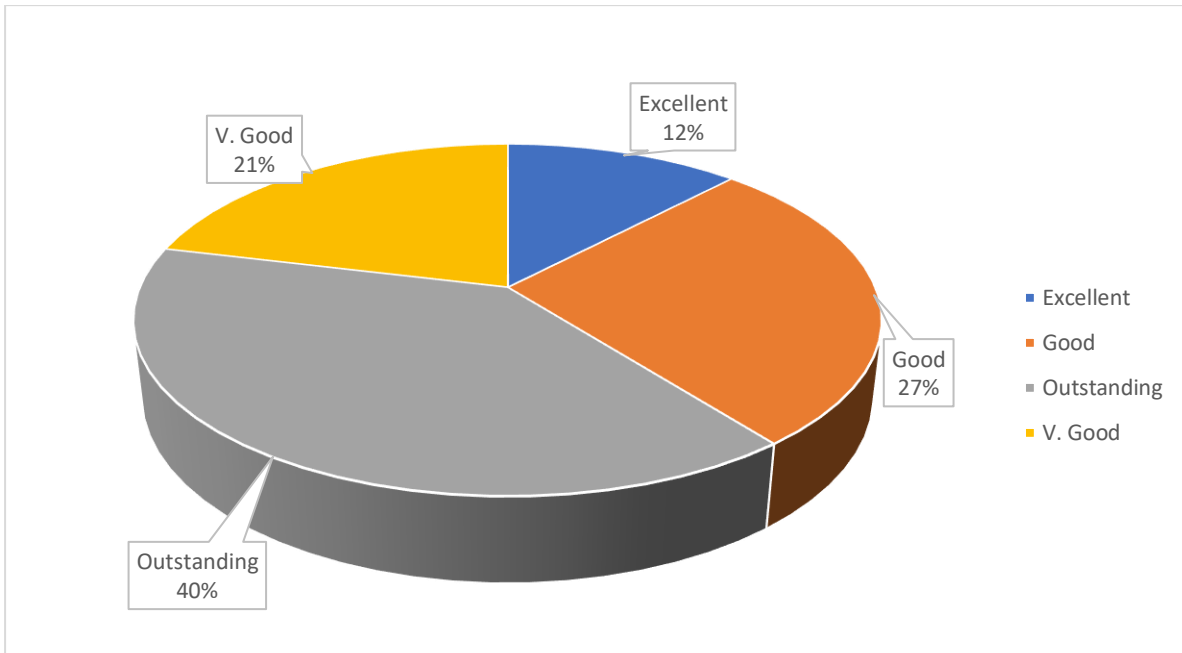
## 7. RATINGS ON THE COLLEGE LIBRARY



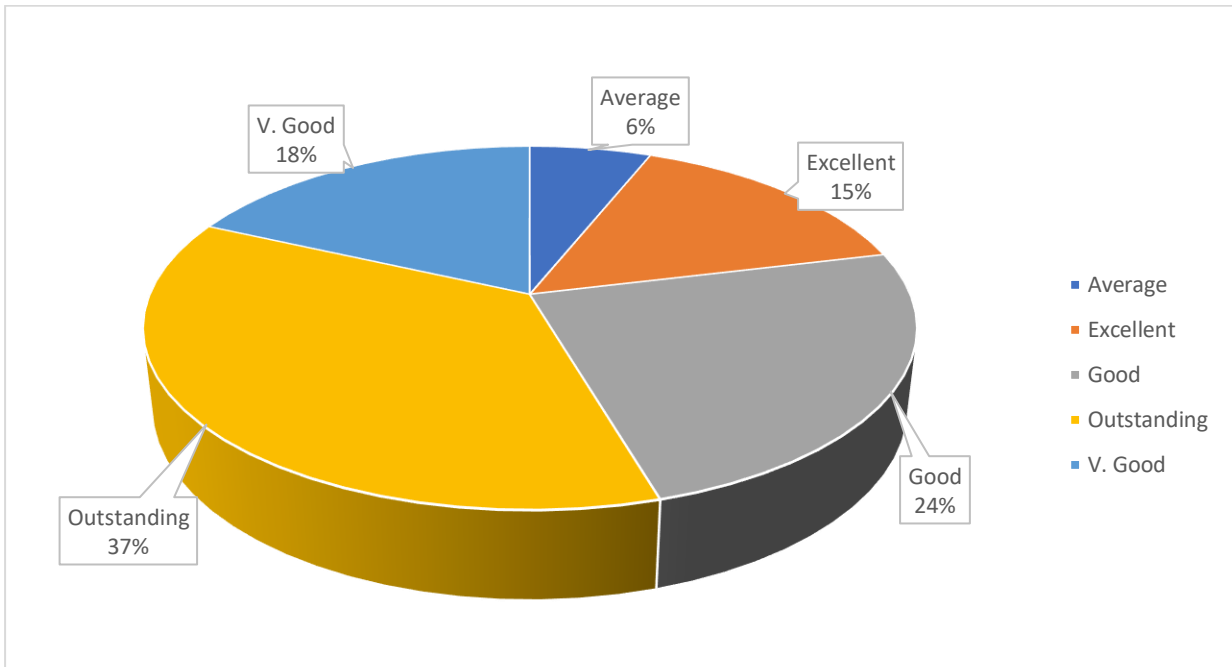
## 8. RATINGS ON THE EDUCATIONAL RESOURCES (STUDY MATERIAL) PROVIDED



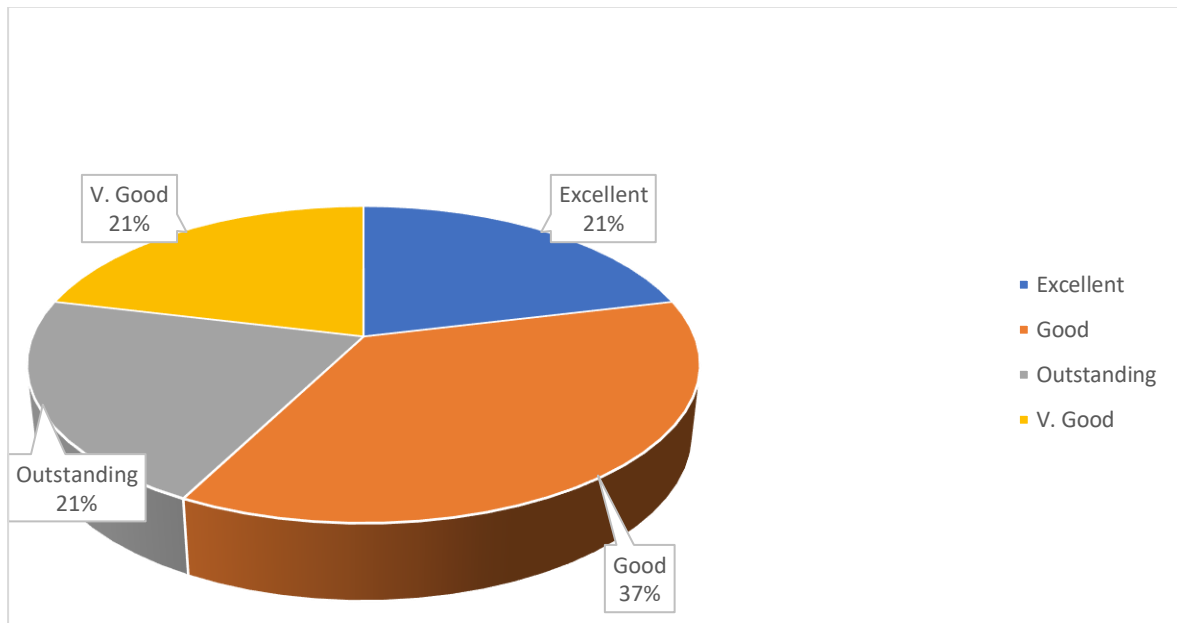
## 9. RATINGS ON THE ADMISSION PROCEDURE



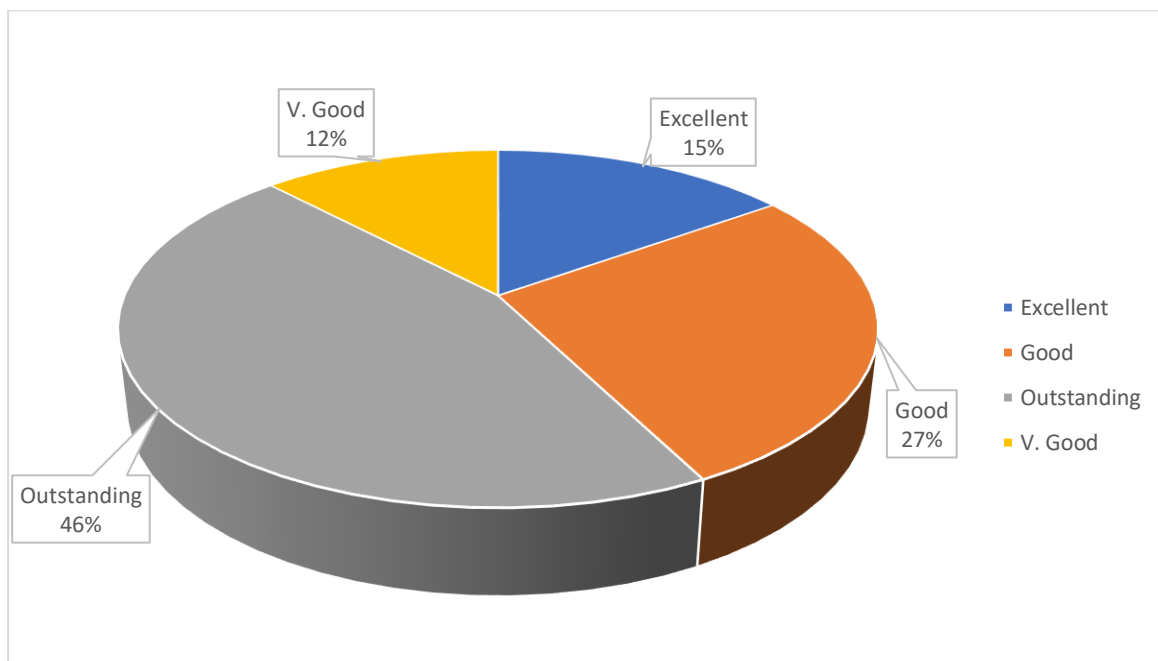
## 10. RATINGS ON OFFICE STAFF



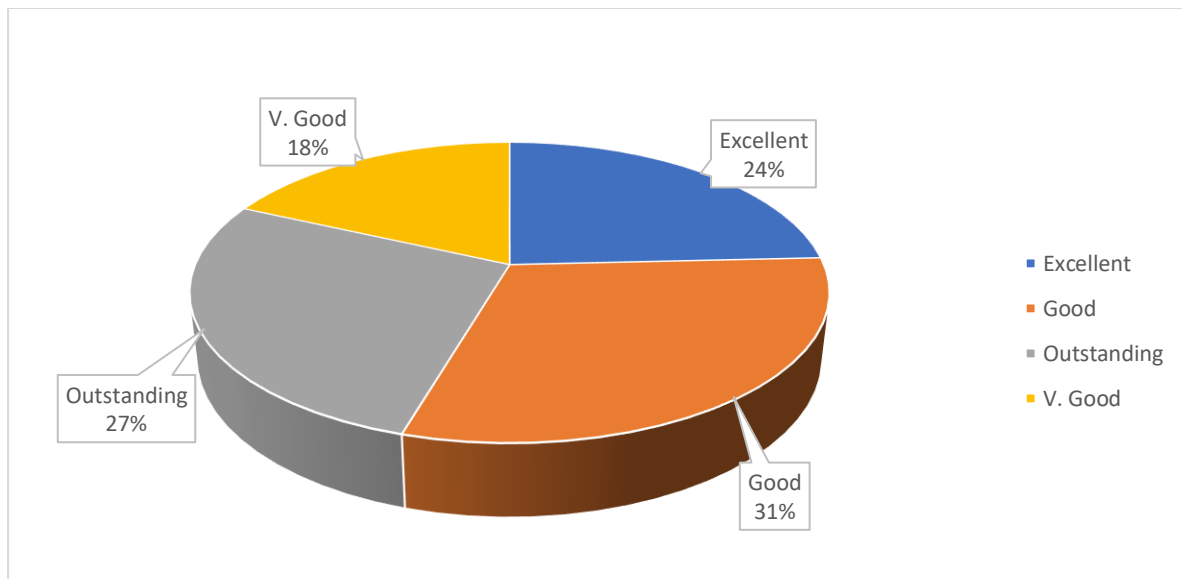
**11. ACADEMIC INITIATIVES TAKEN BY THE COLLEGE TO IMPROVE [INDUSTRY ORIENTED PROJECTS]:**



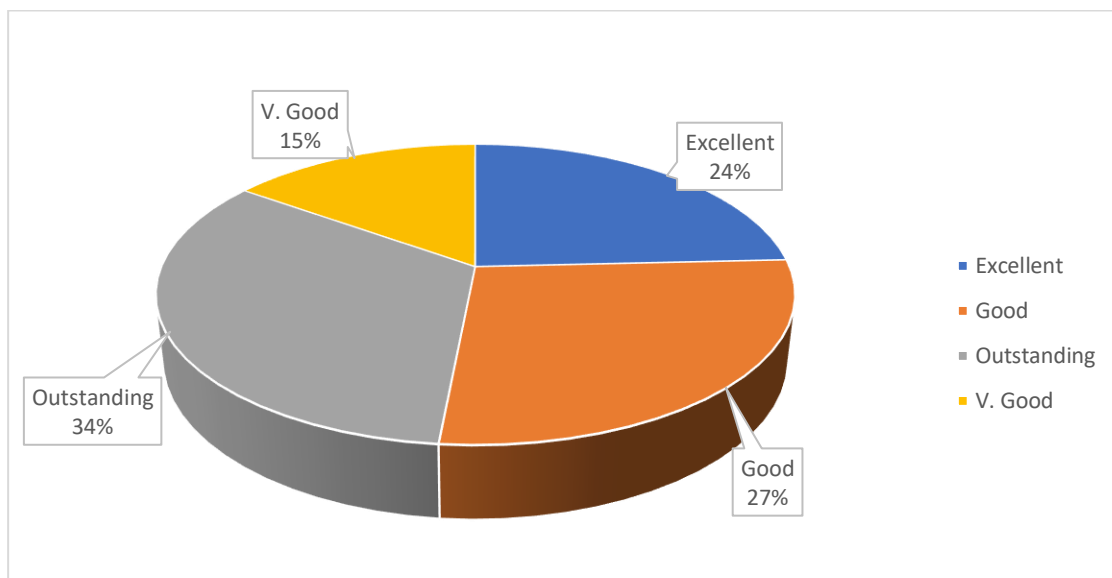
**12. ACADEMIC INITIATIVES TAKEN BY THE COLLEGE TO IMPROVE [SEMINARS/WORKSHOPS]:**



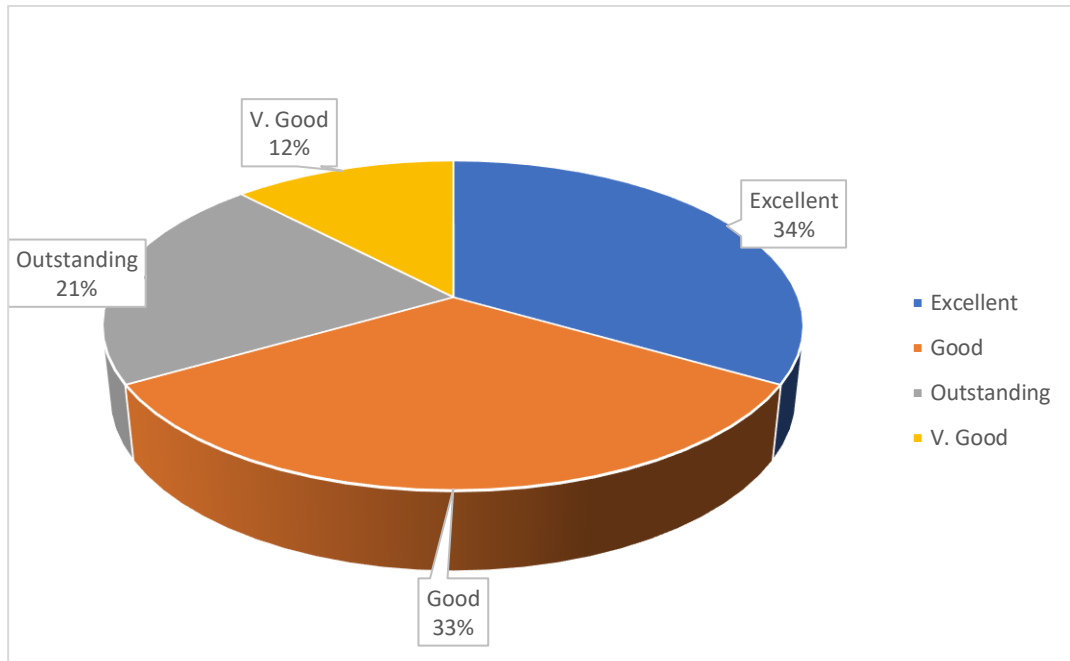
**13. ACADEMIC INITIATIVES TAKEN BY THE COLLEGE TO IMPROVE KNOW-HOW OF THE STUDENTS. [GUEST LECTURES]**



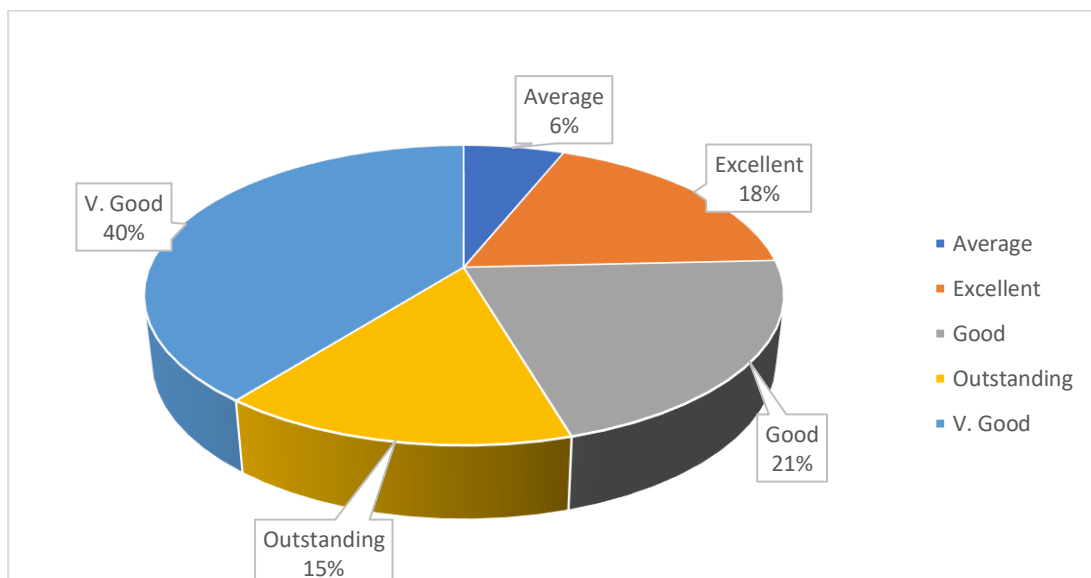
**14. ACADEMIC INITIATIVES TAKEN BY THE COLLEGE TO IMPROVE [SPECIAL WEBINARS/SEMINARS]**



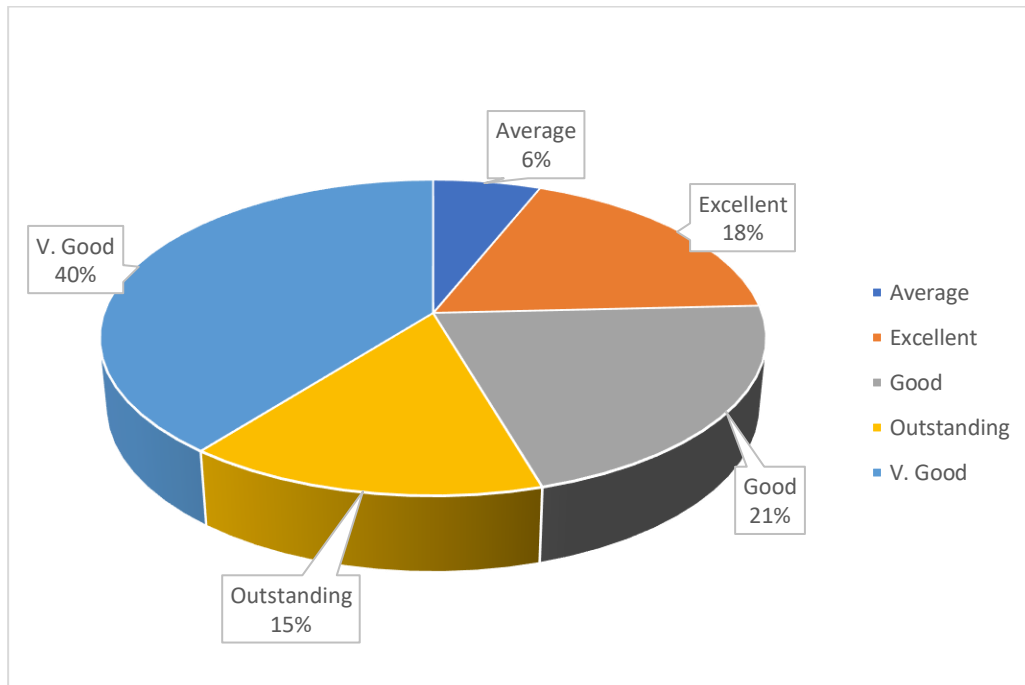
**15. ACADEMIC INITIATIVES TAKEN TO IMPROVE [TRAINING CLASSES FOR BRIDGING INDUSTRY/ACADEMIC GAP:]**



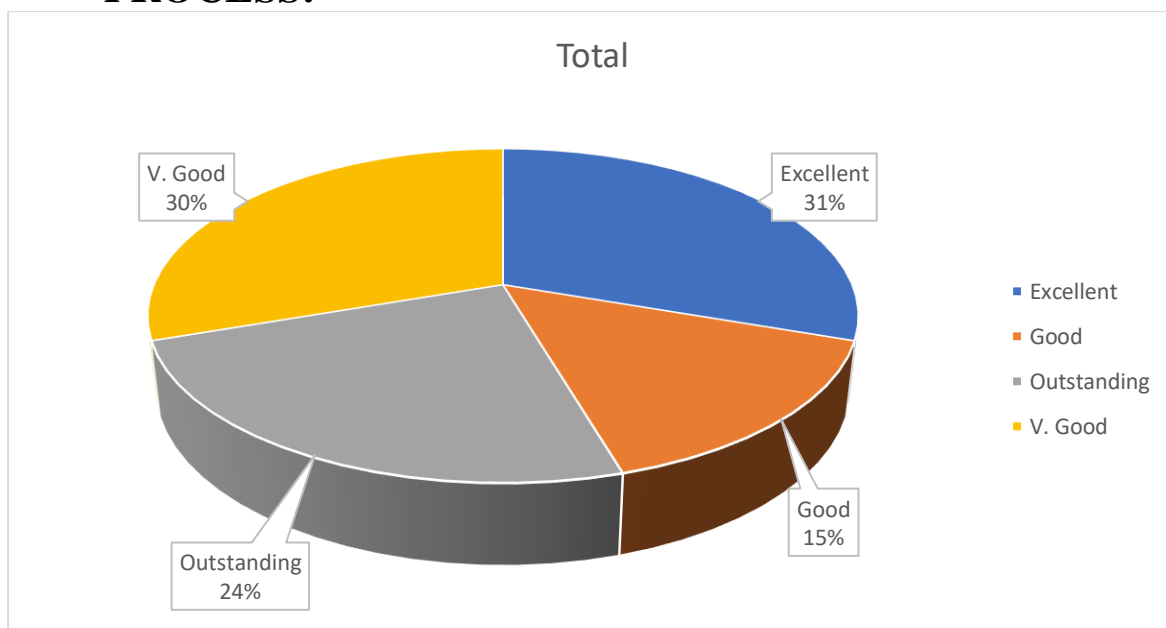
**16. SUGGEST THE AREAS OF IMPROVEMENT [RELEVANCE OF CURRICULUM IN YOUR JOB]**



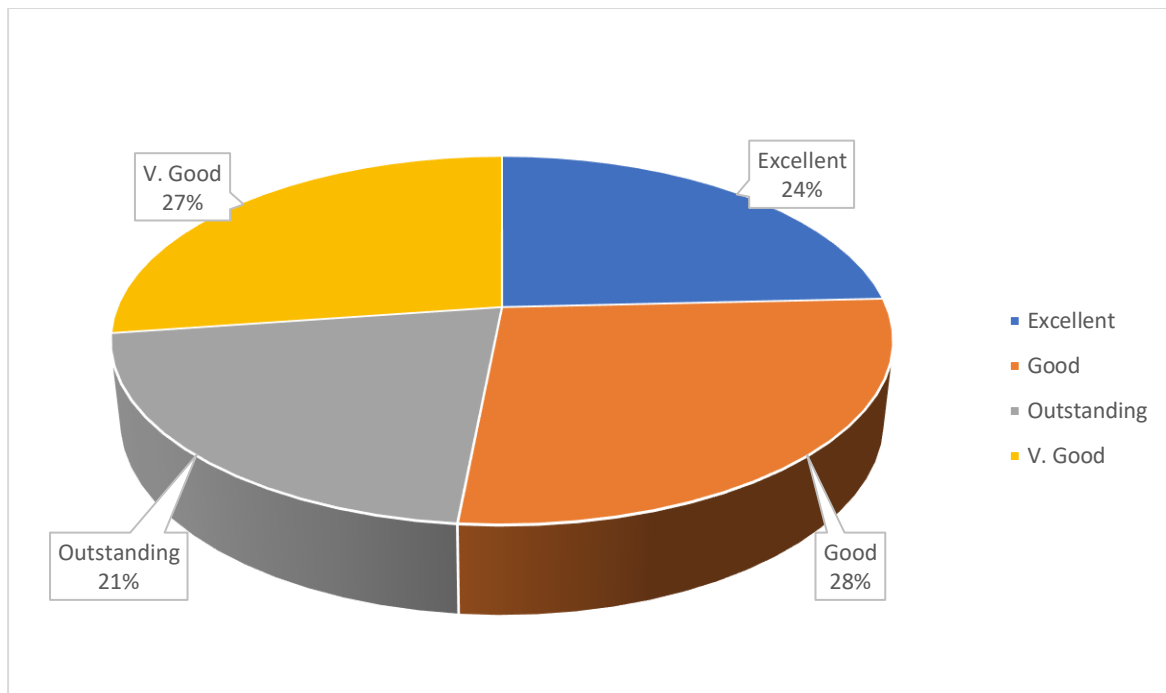
**17. SUGGEST THE AREAS OF IMPROVEMENT  
[NEED ANY CHANGE IN CURRICULUM AND  
SYLLABI:]**



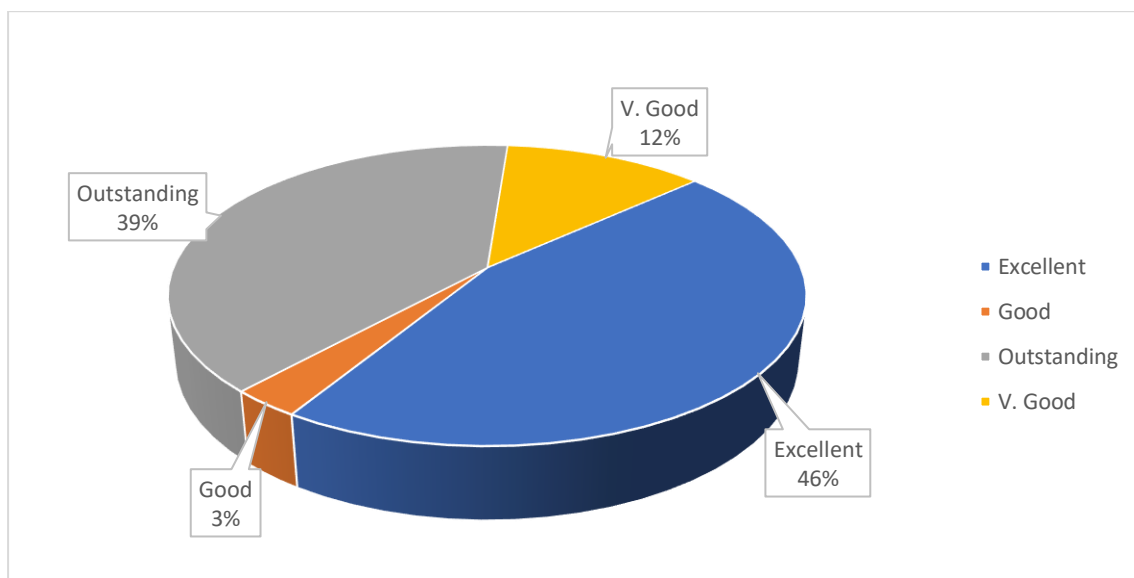
**18. SUGGEST THE AREAS OF IMPROVEMENT  
[IMPROVEMENTS IN TEACHING AND LEARNING  
PROCESS:]**



**19. SUGGEST THE AREAS OF IMPROVEMENT  
[HAVE YOU LEARNED THE BASIC CONCEPT  
THROUGH YOUR PROJECT]**

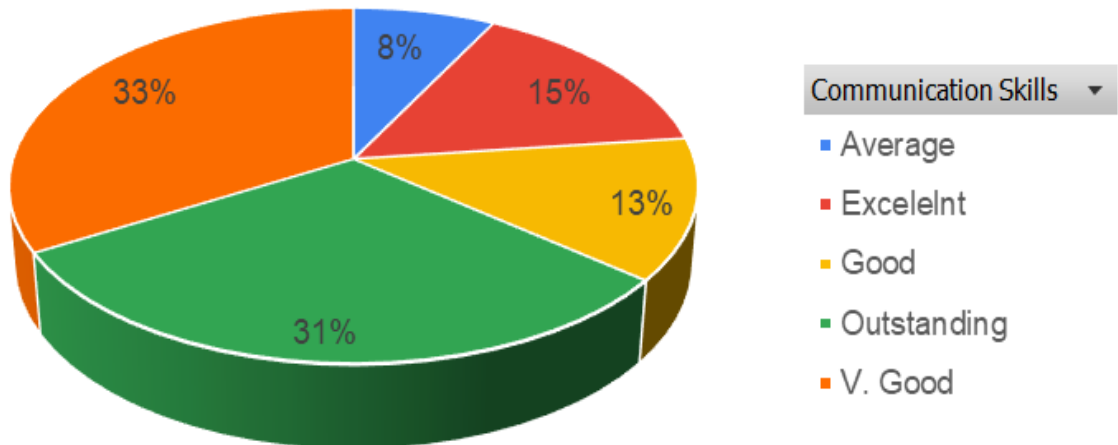


**20. OVERALL RATING OF THE COLLEGE:**

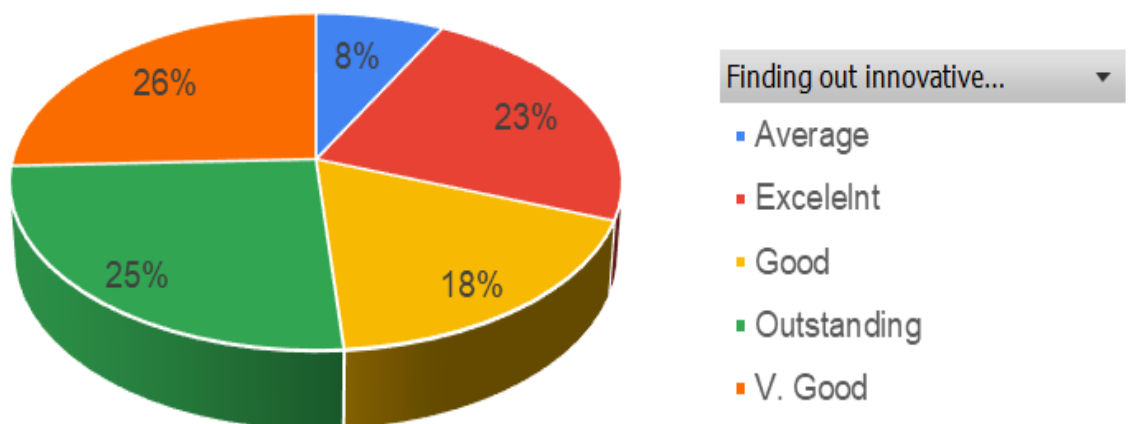


## EMPLOYERS FEEDBACK ABOUT DSBM STUDENTS ANALYSIS REPORT:2020-21

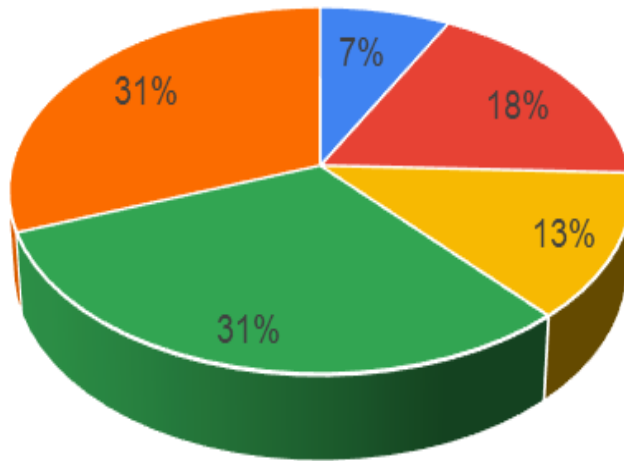
### Communication Skills Evaluation



### Innovativeness Evaluation



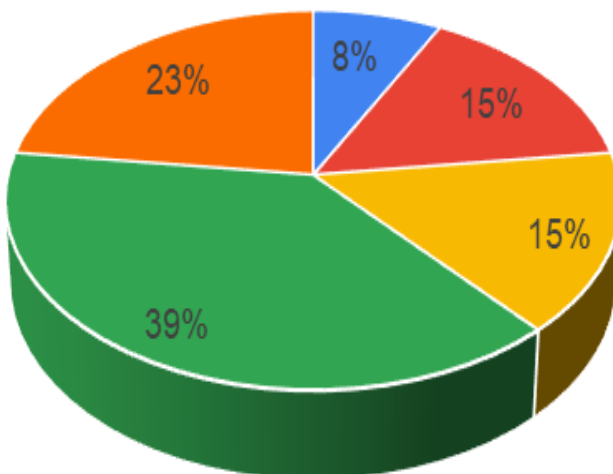
### Creativity Evaluation



#### Creative in his/her thoughts ▾

- Average
- Excelelnt
- Good
- Outstanding
- V. Good

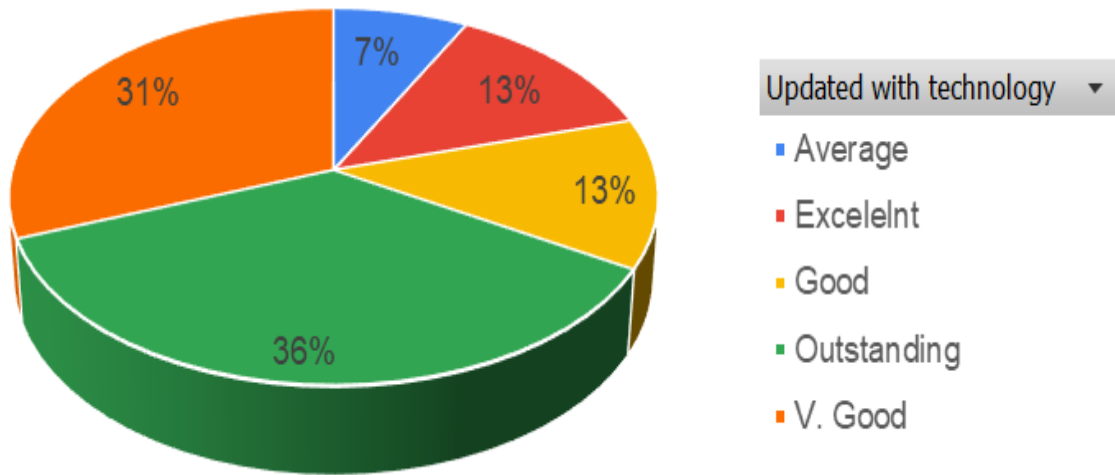
### Adaptivity Evaluation



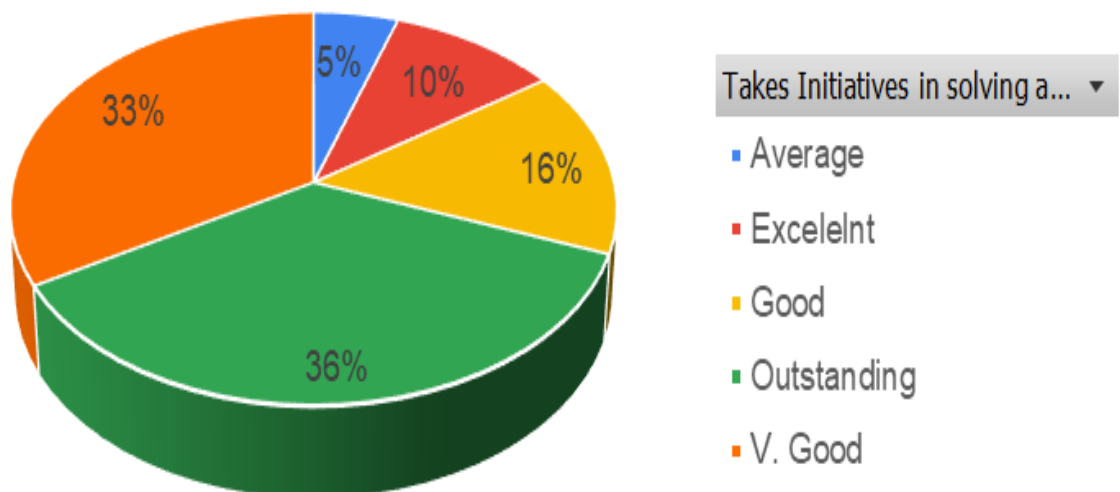
#### Adaptive in learning new skills ▾

- Average
- Excelelnt
- Good
- Outstanding
- V. Good

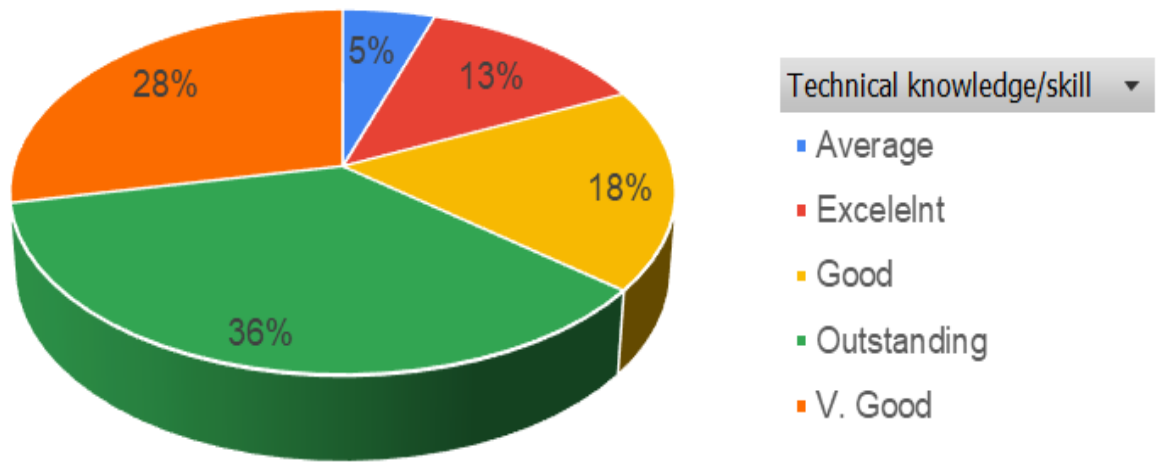
### Technological Updation



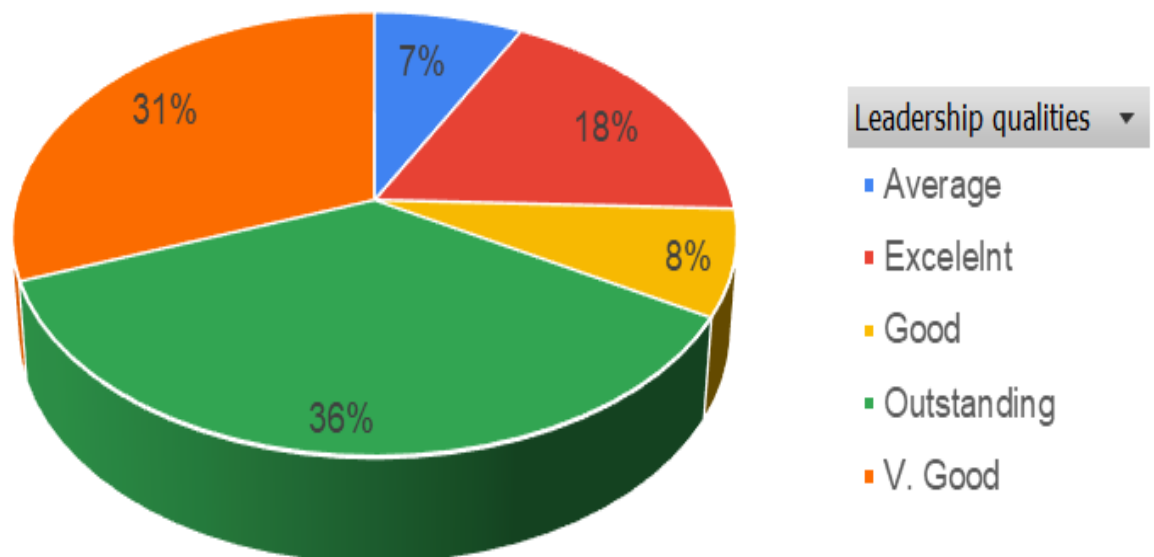
### Initiative in Problem Solving



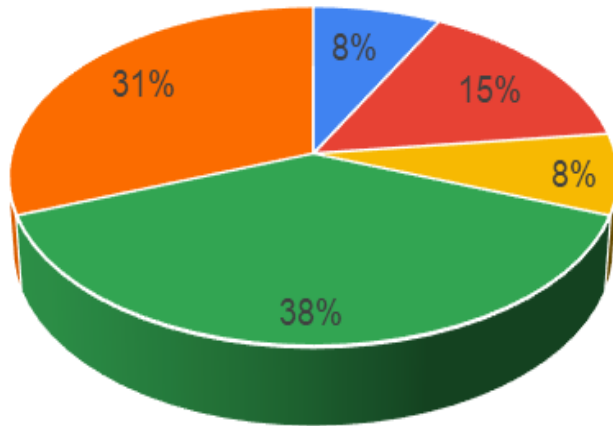
### Technical Skills



### Leadership Quality



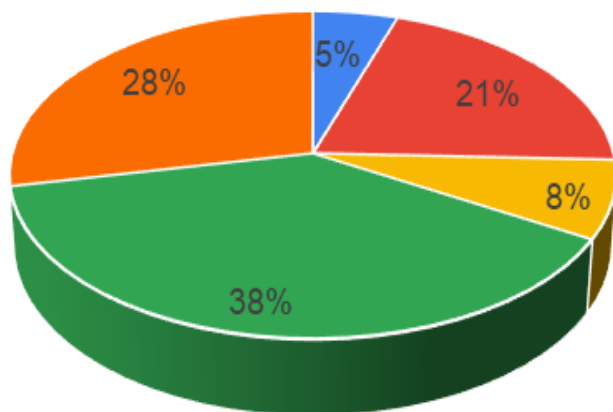
### Organizing and Interpersonal Skills



Interpersonal and...

- Average
- ExceleInt
- Good
- Outstanding
- V. Good

### Taking Up Extra Responsibilities



Interested to take up extra...

- Average
- ExceleInt
- Good
- Outstanding
- V. Good

### Summary of Feedback Analysis:

Overall majority of the employers seem to be quite satisfied with the institution's students' performance and institution's grooming them to achieve this level in their career.